

audible

PROJECT LISTEN UP

GETTING STARTED GUIDE

Welcome to Project Listen Up! We at Audible are thrilled to have you be a part of this program, which is designed to expand our ongoing collaboration with Newark high school students in support of our broader commitment to Newark. As part of this program, you'll receive an Audible 12-credit gift membership plus a custom library of Audible audiobooks already in your account. If you are new to the program, you will also get an Amazon Fire tablet and headphones that are yours to keep (forever!).

Hang on to this handy guide throughout the year, or visit our website anytime at www.audible.com/projectlistenup.

SIGNING IN & GETTING STARTED

How do I sign in to my Fire tablet?

What is my username and password?

If you participated last year: You'll use the same Fire tablet and account username/password that you used last year.

If you're new to the program:

First, be sure your Fire tablet is hooked up to Wi-Fi. You can enable Wi-Fi by turning on your device and going to the Settings tab. We have already pre-programmed your Fire tablet with a personal username and password for you, so you should be signed in automatically. For reference, you can find your username and password in your Project Listen Up starter bag, or ask your teacher for help.

How do I change my password on my Fire tablet?

From the Settings tab, click on My Account > Amazon Account Settings > Account Settings > Login Security > Edit Password. You will need to enter your current password. Click on the 'Edit' link next to your password to change it. We recommend changing your password as soon as possible to a unique password that is created by you.

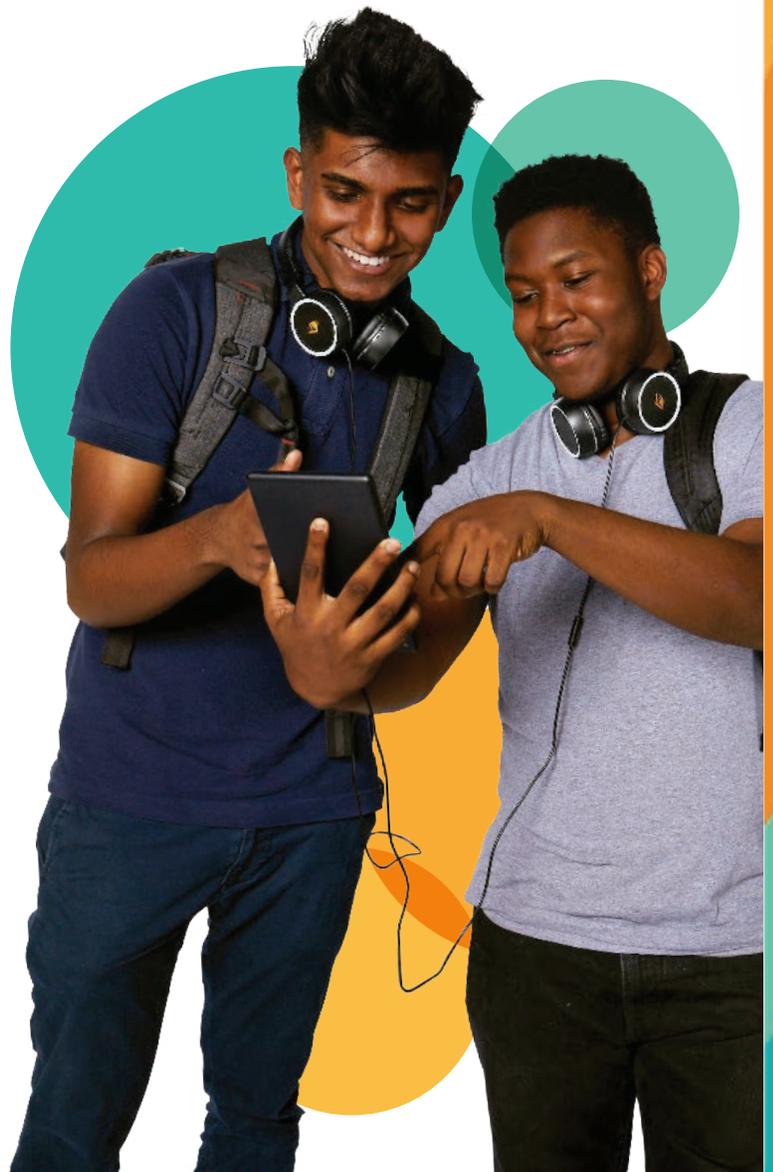
I already have an existing Amazon/Audible account.

Can I link it to this one?

Sorry, no—you can't link your Project Listen Up account to any existing Amazon or Audible account.

Where can I find Audible on my Fire tablet?

Click on the Audible app icon on your home screen. This will take you directly to your Audible library where you should be automatically signed in with the username →





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and password for your Fire tablet. Your custom library of audiobooks will be waiting for you and you can start listening right away.

HOW TO LISTEN

How do I listen to my books? Do I need Wi-Fi?

You can either stream a title to listen to it immediately, OR you can download it to your device to listen later. You need Wi-Fi to stream or download, but once it's downloaded, you can listen without any internet connection. To download a book, click on the book cover in your library.

Can I listen to Audible on my phone or other devices?

Sure can. You can download the Audible app for free on pretty much any smartphone, tablet, or computer (iOS, Android, or Windows), and then just sign into the app with that same username and password. All of the books you have downloaded or listened to will appear in your account.

YOUR AUDIBLE MEMBERSHIP

How does my membership work?

In addition to the bundle of audiobooks you already have in your library, your Audible membership (totally free) also comes with 12 audiobook credits. Starting today (or now) you'll get one credit each month that you can use to buy **any** audiobook in the store (to keep forever) for the next 12 months. You can take a look at your next credit date by visiting your [Account Details](#) page.

How do I use my credits for audiobooks?

Search for any book within the Audible app on your Fire tablet. When you've found the one you want, click the button 'Buy for 1 Credit.' Click on 'Listen Now' to begin listening right away, or go to your Audible library when you're ready to listen later.

Where can I see how many credits I have?

Remember, you'll get one new credit each month as part of your Project Listen Up membership. To see how many you have at any given time, sign on to Audible.com and enter your username/email and password. You can see your credit balance on the top of the page.

What happens after my free year of Audible membership ends? Do I get to keep my audiobooks?

Yep! After your membership ends, you'll still have access to all the audiobooks in your library, including the ones that came with the Project Listen Up package and the ones you bought with your credits.

What happens if I don't use all my free credits at the end of 12 months?

Don't worry! Your monthly unused free gift credits will be stored for an additional six months from the end of your Audible membership.

ADDITIONAL INFO

Do I get to keep my Fire tablet and Audible headphones?
Yes!

Will I be charged for anything included with Project Listen Up?

No—everything described above is free to you. But if you want to buy any audiobooks *in addition* to the Project Listen Up collection and the books you bought with your credits, you can enter a credit card (with permission from the credit card holder) and buy them for the regular member price.

Who can I talk to if I have more questions?

For any questions regarding your Audible account, reach out to your teacher, visit www.audible.com/projectlistenup or contact our dedicated Customer Care team at **1-888-283-5051**. If you have questions about your Fire tablet, you can call Amazon customer service at **1-888-280-4364**.

“Listening to audiobooks helps me comprehend more quickly and keeps me interested longer.”

—DAVION M.
NEWARK H.S. STUDENT