



VAT Calculation Service (VCS) Developer Guide

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1 Introduction

Amazon's VAT Calculation Service (VCS) allows Sellers to show VAT exclusive prices to Business Customers and get the Downloadable VAT Invoice badge. Customers prefer to purchase from Sellers with this badge it represents a guarantee of VAT invoice for each shipment. Business Customers also have an option to filter out offers from any Seller who does not have a Downloadable VAT Invoice badge. Sellers in VCS have two options for invoicing. Sellers can either allow Amazon to create an invoice on their behalf or upload their own invoices. In both the options, Sellers will receive the Downloadable VAT Invoice badge, Amazon will show VAT exclusive prices to Customers and the invoices will be available for Customers to download from their account.

This document assists developers who want to use VCS to show VAT exclusive prices to Customers and receive the Downloadable VAT Invoice badge. If you want Amazon to create invoices on your behalf, then only Sections 1, 2, 3 are relevant for implementation. If you want to upload your own invoices, then Sections 1, 2, 3, 4 and 5 are relevant.

2 Prerequisites

Sellers who wish to use VCS need to fulfil these prerequisites to have access to all the features.

2.1 Account registration

If you have an Individual Seller account, you need to upgrade it to a Professional Seller Account to use Marketplace Web Services.

2.2 Enrolment

Sellers can enroll into VCS from [this page](#):

1. First step is to fill all your VAT Registration Numbers.
2. Second step is to setup your default ship-from address for Merchant-fulfilled orders.
3. Third step is to setup the default Product Tax Code (PTC) of your products. In absence of PTCs for offers, Amazon uses the default PTC to calculate VAT. For more details on PTC, refer to [the EU and UK VAT Rates and PTC help page](#).
4. Choose the invoicing option to either upload your own invoices or let Amazon create invoices on your behalf. Please note sellers will only see the option to upload their own invoices if their third party developer has implemented VAT calculation service as described in this guide.
5. Pick an activation date from when Amazon will calculate and display VAT exclusive price. If you chose Amazon-invoicing option, then this is the date from which Amazon will start creating invoices for all shipments. If you chose self-invoicing option, this is also the date from when you are expected to upload invoices for every shipment.

2.3 VAT Calculation Methodology

Amazon will calculate VAT amounts from the date of VCS activation, for both self-invoicing and Amazon-invoicing options. To learn more about the methodology Amazon uses to calculate VAT, we advise Sellers to read the [VCS Calculation Methodology](#), and look at the [VCS FAQs](#). In addition, Sellers should also read [the EU and UK VAT Rates and PTC help page](#) to know the VAT rate of each Product Tax Code by country.

3 VAT Calculation Services - Feeds

This section explains the changes (if any) in the feeds once a Seller enrolls in VCS. This section is applicable for both types of invoicing options, Amazon-invoicing and self-invoicing.

3.1 Prices

There is no change in regards to the price feeds. For Sellers in VCS, all prices need to remain VAT inclusive in price feed. VAT exclusive prices will be automatically derived from the inclusive price that has been provided as explained in the [methodology](#) document. Offers from VCS Sellers will automatically show VAT-exclusive prices to Business Customers on search result, product detail, cart, and checkout pages.

3.2 Product Tax Code

Seller can provide a default Product Tax Code (PTC) during enrolment. This PTC will be used for VAT calculation on all offers. However, if the Seller wants to create some offers with a different tax code, this can be overridden at the SKU level using feeds. A new 'ProductTaxCode' attribute has been added to the [Product.xsd](#) (XML) and Inventory Loader File, Listing Loader, and the category-specific flat files all available [on this page](#).

Sending the Product Tax Code in feeds is optional and its possible valid values are listed in the category flat files.

Example in XML. The element's name is *ProductTaxCode*.

```
<Product>
  <SKU>mySKU0001</SKU>
  <StandardProductID>
    <Type>EAN</Type>
    <Value>XXXXXXXXXXXXXXXX</Value>
  </StandardProductID>
  <ProductTaxCode>A_GEN_TAX</ProductTaxCode>
  <Condition>
    <ConditionType>New</ConditionType>
  </Condition>
  <DescriptionData>
    <Title>MyBrand – Women Summer Sandals 35 C (M) EU/ 4 B(M) US Black</Title>
    <Brand>HB</Brand>
    ...
  </DescriptionData>
  ...
</Product>
```

Example with flat files. The column's name is *product_tax_code*.

TemplateType=homeimprovement	Version=2016.1123	amazon.de vorgesehen. Verändern oder löschen Sie die obersten drei				b2b
Verkäufer-SKU	Hersteller-Barcode	Barcode-Typ	Titel	Marke	Steuercode	Business-Preis
item_sku	external_product	external_product_id_type	item_name	brand_name	product_tax_code	business_price
mysku001	XXXXXXXXXXXX	EAN	Title	Brand	A_BOOKS_GEN	12

3.3 Partial Refunds with VAT Exclusive Price

Partial refunds must always be sent VAT exclusive. Whether you use feeds (XML or Flat files) or Seller Central, you need to send VAT exclusive prices. Amazon will use the VAT rate that was applied for the original shipment and calculate VAT on top of this VAT exclusive price. For instance, if the VAT is 20% and the item cost was €240 (€200 + €40 VAT@20%), and you want to refund 50% (€120) then you need to provide €100 in Product field and Amazon will add the VAT (€20), ensuring that the Customer gets €120. Please do not input any value in Product Tax field. Amazon will ignore it. The same applies to Shipping and Gift Wrap as well. Only VAT exclusive prices must be submitted.

4 VAT Calculation Services - Reports

This section explains the new columns that will be added to some reports once a Seller enrolls into VCS. These changes will be applicable regardless of the invoicing option chosen.

4.1.1 Order Reports

In order to surface the VCS related attributes in the order reports, please select the “VAT Details” Column in [the column picker of the order report](#) on Seller Central.

Selecting “VAT Details” in the column picker will add these attributes in Order Reports:

- **IsAmazonInvoiced** in XML report (**is-amazon-invoiced** in the flat file). ‘True’ value indicates that Amazon will create an invoice for this order.
- **VAT Exclusive price columns**: Item price VAT exclusive, Shipping price VAT exclusive, Gift wrap price VAT exclusive.

From the day VCS is activated, here are the changes that will occur in Order Report columns:

- **ItemPrice** in XML report (or `item_price` in flat file) remains VAT inclusive.
- **ItemTax** in XML report (or `item_tax` in flat file) is now populated with the VAT amount.

VAT exclusive amount will be the difference between `itemPrice` and `itemTax`.

Note: If ‘itemTax’ equals zero, then it means 0% VAT was charged for the transaction. There are several possible explanations for this. For example, a B2B EU Cross Border transaction or international transaction (e.g. to Jersey, Australia). Refer to the [VCS Calculation Methodology](#) for details.

4.1.2 VAT Invoice Data Report (VIDR)

VIDR is a report with tax calculation details at a transaction level, and is only available to Sellers who have enrolled in VCS. This report contains all the information required to generate an accurate VAT invoice for each shipment, both MFN and FBA. An order is available in this report immediately after its shipment has been dispatched. Sellers who choose self-invoicing option must use data from VIDR to create invoices. [Section 5.2](#) of this guide is dedicated to details of VIDR.

4.1.3 VAT Calculation Report (VCR)

All sellers who activate VCS also get access to the Amazon VAT Calculation Report available via the Reports API (`_SC_VAT_TAX_REPORT_`), which contains useful information about VCS orders such as the invoice number, the invoice link, the buyer VAT, and ship-from/ship-to information. An order is only available in this report three days after its shipment. If you have chosen to upload your own invoices, then you must use VIDR. If you have allowed Amazon to generate invoices, then you should use VCR.

4.1.4 FBA Reports

From the moment a Seller activates VCS, the following columns will change in FBA order reports:

- **ItemPrice** (or `item_price`) changes from VAT inclusive to VAT exclusive.
- **ItemTax** (or `item_tax`) is now populated with the VAT amount.

To obtain the VAT inclusive amount, you need to add the `itemTax` amount to the `itemPrice` amount.

5 VAT Invoice Upload – Requirements

This section is only applicable if you choose to upload your own invoices during VCS enrolment.

5.1 Invoices for each Shipment

Sellers must upload PDF invoices for each shipment. One order can be split into multiple shipments for FBA orders, and each shipment must have an invoice. Consolidated shipment data is provided in VIDR.

5.2 Compliance of Invoices

VAT invoices have to comply with the applicable laws. You should at least include the following information on the invoice.

1. Registered company name and address of the seller
2. VAT identification number of the seller (if applicable)
3. Complete official name and address of the customer
4. VAT identification number of the customer
 - ⇒ Only necessary if the customer is responsible for the taxation of the purchase order (e.g., for intra-Community delivery, reverse charge procedure).
 - ⇒ Customer VAT Number is provided in VIDR.
5. Invoice date/service date
6. Invoice number
7. Order date
8. Product name
9. Purchase quantity
10. Unit price of the item (without VAT)
11. VAT rate applied
12. Discounts/promotions, if not included in the unit price
13. VAT amount
14. Justification/references if the customer is responsible for the payment of VAT. Citation is a legal text required on an invoice when Customer owes VAT, in other words, when VAT charged by the Seller is zero percent. This can happen in cases such as Domestic Reverse Charge, export out of EU, or intra-community supply of goods.

Invoice

[Customer's name]
 [Customer's billing address] or
 [Address associated with the Customer's VAT Number (if B2B)]
 [Customer's VAT Number (if B2B)] 3.

Paid
 Sold by [Seller's Legal Name] 1.
 VAT # [Seller's VAT Number] 2.

Invoice date / Delivery date [DD Month YYYY] 5.
 Invoice # [Sequential invoice number, e.g. INV-GB-12345678-2018-12345] 6.
 Total payable £12.48 (Invoice Total)

For questions about your order, visit www.amazon.co.uk/contact-us

Billing address

[Customer's name]
 [Customer's billing address] or
 [Address associated with the Customer's VAT Number (if B2B)]
 [Customer's VAT Number (if B2B)]

Delivery address

[Recipient's name]
 [Full delivery address]

Sold by

[Seller's legal name]
 [Address associated with the Seller's VAT Number]
 VAT Number: [Seller's VAT Number]

Order information

Order date [Order Date (DD Month YYYY)] 7.
 Order # [Order Number]

Invoice details

Description	Qty	Unit price (excl. VAT)	VAT rate	Unit price (incl. VAT)	Item subtotal (incl. VAT)
[Item Description] 8. [ASIN Number]	1 9.	£5.41 10.	20% 11.	£6.49	£6.49
Shipping Charge		£4.99		£5.99	£5.99
Gift Wrap		£2.08		£2.50	£2.50
Promotions 12.		-£2.08		-£2.50	-£2.50

Invoice total £12.48

VAT rate	Item subtotal (excl. VAT)	VAT subtotal
20%	£10.40	£2.08 13.
Total	£10.40	£2.08

[Any applicable invoice citations, e.g. "VAT exempt intra-EU supply of goods (article 138 of Directive 2006/112/EC)"] 14.

Please note that the format provided above is just a guidance. Sellers are free to choose their own format, logo, etc. In addition, some useful tips for a more positive customer experience and a trouble-free process are listed below:

1. Please avoid providing any bank details to avoid direct bank transfers to you.
2. Please do not provide any payment status, such as “paid”/”not paid” on the invoice.
3. Provide order related fields (e.g. order number, product category, Purchase Order number, etc.)

For further information, please contact your tax advisor.

5.3 Remittance information on Invoices

Sellers should not provide their own remittance information on invoices. Amazon collects payments from customers directly and disburses the amount to Sellers. Providing Seller’s remittance information on the invoice can confuse customers.

6 Technical implementation

This section will describe the implementation of ‘Invoice Upload’ Feed Type, and is only applicable to Sellers who choose to upload their own invoices.

6.1 Invoice Status

An invoice is considered due for each shipment (not order) once the shipment has been dispatched. Amazon is also introducing the concept of Invoice Status for each shipment. Each shipment can have one of the following statuses:

Invoice Status	Description	Action Required
InvoicePending	Shipment has been dispatched.	Invoice is now pending.
InvoiceProcessing	Seller has uploaded the Invoice and Amazon is processing it.	No action required from Seller at this point. Amazon will process the invoice.
InvoiceUploaded	Seller has uploaded the Invoice and Amazon finished processing. There was no error detected.	No action required from Seller. Invoice successfully uploaded and made available to Customer in ‘Your Orders’ page. Customers can download the invoice anytime they want.
InvoiceRejected	Seller has uploaded the invoice and Amazon finished processing it. There were errors detected in the upload.	Seller must upload the Invoice for this shipment once again. See Section 6.7 to get details on possible reasons.
CreditNotePending	In case of a Refund, the money has been returned to the buyer. In case of a Return, the item has been received back in Amazon’s Fulfilment Centre for FBA orders, or has been authorized by the Seller for MFN orders.	Credit Note is now due for this transaction.
CreditNoteProcessing	Seller has uploaded the Invoice and Amazon is processing it.	No action required from Seller at this point. Amazon will process the credit note.
CreditNoteUploaded	Seller has uploaded the credit note and Amazon finished processing it. There was no error detected.	No action required from Seller. Credit Note successfully uploaded and made available to Customer in ‘Your Orders’ page.

CreditNoteRejected	Seller has uploaded the credit note and Amazon finished processing it. There were errors detected in the upload.	Seller must upload the Credit Note for this transaction once again. See Section 6.7 to get details on possible reasons why an upload can get rejected.
NoTaxCalculated	Amazon could not calculate any tax for this transaction. This usually happens when the Seller has not uploaded a VAT number for the country from where the shipment was dispatched. For example, the Seller opted in for Pan EU FBA, and did not provide a VAT number of CZ. If a shipment is dispatched from CZ, Amazon is not able to calculate VAT.	Amazon will not calculate the VAT and Seller will be responsible to upload the invoice for this transaction in Seller Central. As an option, the Seller will be also able to upload the invoice via MWS API, following this developer guide .
InvoiceCreatedByAmazon	Amazon created an invoice for this transaction.	No action required from the Seller.

6.2 VAT Invoice Data Report (VIDR)

VIDR will be available as two new Report Types in the Reports API, one for XML and the other for flat file format. `_GET_FLAT_FILE_VAT_INVOICE_DATA_REPORT_` (VIDR in flat file format) and `_GET_XML_VAT_INVOICE_DATA_REPORT_` (VIDR in XML format). Sellers can schedule this report at their convenience. Amazon recommends scheduling at least twice a day so that invoices can be uploaded with a maximum delay of 12 hours (well within the SLA of 24 hours) after the shipment has been dispatched. Remember that the order details are made available immediately in the report after the shipment has been dispatched. Once this implemented, Sellers will always meet the SLAs since this is a programmatic upload of invoices.

6.2.1 VIDR versions

VIDR has two versions. First version gives all shipments in a given date range, and the second version gives only those shipments for which invoice is still pending. These two versions can be requested through different ReportOptions explained below:

- Option 1: `Key reportoption Value All`
- Option 2: `Key reportoption Value PendingInvoices`.

For example, while submitting the ReportOptions, the string should look like this (case-insensitive):

reportoption=All

OR

reportoption=PendingInvoices

If no reportoption parameter is not provided, Amazon will return the report with 'PendingInvoices' view.

“ReportOption=All”. In this version, the Seller must input Date Range as a parameter. All shipments within the given date range will be returned. This will include shipments of all possible Invoice Status. This includes transactions for which Amazon will create an Invoice (InvoiceStatus = “InvoiceCreatedByAmazon”, for example when a Seller switches from VCS with Amazon Invoicing to VCS with self-invoicing on the date that falls within the given date range), for which Amazon did not tax calculation (InvoiceStatus = “NoTaxCalculated”). The maximum allowed date range for this version is 30 days.

“ReportOption=PendingInvoices”. In this version, VIDR will return shipment details for shipped orders whose order dates are within past 90 days, and for which invoices are due and must be uploaded. This means, all shipments, where invoice status is “InvoicePending” or “CreditNotePending”. This view will not contain shipments for which invoices have already been uploaded successfully. The objective of this version is to allow the Seller to simply loop through all the line items and

create invoices, without having to apply their own business logic. When no reportOption parameter is provided, Amazon assumes the default as “**PendingInvoices**” view.

Note: Amazon only issues an invoice or calculates taxes when there is a VAT number for the ship from location of the order. In order to join VCS, Amazon requires a Seller to provide a valid VAT number per each “ship from” country. Since any active VCS Seller has access to the VIDR, these orders, for which Amazon did not calculate any VAT, will be also shown in the VIDR and can be easily identified by the column invoice-status which value should be “NoTaxCalculated” in these cases. In order to access to this data, you need to ensure the VIDR is requested with the field reportoption=All.

6.2.2 VIDR columns

This report is only generated for Sellers who are enrolled in VAT Calculation Services. This report is not generated for Sellers who do not enrol in VCS. You can download a sample of the VIDR in both formats:

VIDR Sample Report	
XML	CSV

Below table explains each VIDR column in detail:

Field name	Definition	Example
order-id	Amazon's unique identifying number for the order. Used for shipping confirmation and post-order processing.	736-3563777-5518068
order-item-id	Amazon's unique identifying number for the item in an order. Used for shipping confirmation and post-order processing.	583563777345
shipping-id	Shipping Id for this shipment	409302382
fulfilled-by	Who fulfilled this order	MFN/FBA
order-date	Date the order was placed.	17/05/2018
marketplace-id	The marketplace on which the order was placed	DE/FR/UK/IT/ES
recipient-name	Name of the recipient	Abbey Thomas
buyer-name	Name of the buyer	Kenny Hayden
ship-service-level	Fulfilment service level paid for by the buyer when ordering the item. For example, standard or expedited.	Standard
ship-address-1	The first line of the "Ship To" address.	11 Main St
ship-address-2	Second line of "Ship To" address.	Apt. 12
ship-address-3	Third line of "Ship To" address.	c/o Joe's Company
ship-city	City of "Ship To" address.	Slough
ship-state	State of "Ship To" address.	Berkshire
ship-postal-code	Postal Code of "Ship To" address	SL1 1QP
ship-country	The international standard two-letter country code (ISO 3166-compliant).	UK

ship-phone-number	Phone number of the shipping address	999999999
shipment-date	Date of dispatch of this shipment	20/05/2018
billing-name	Billing Name	Mr. Harry Potter
bill-address-1	The first line of the billing address	4 Privet Drive
bill-address-2	The second line of the billing address	Little Whinging
bill-address-3	The third line of the billing address	c/o Moe's Company
bill-city	City of the billing address	Surrey
bill-state	State of the billing address	Surrey
bill-postal-code	Postal Code of the billing address	U7D 294
bill-country	The international standard two-letter country code (ISO 3166-compliant).	UK
bill-phone-number	Phone number of the billing address	44234343
ship-from-city	City of "Ship From" address	Luton
ship-from-state	State of "Ship From" address	Suton
ship-from-country	Country of "Ship From" address	UK
ship-from-postal-code	Postal Code of "Ship From" address	D76 UT9
sku	Stock-keeping unit. Seller-defined unique identifier for a product.	sku123
product-name	Name of the product	DJI CP.PT.03342 Spark - Battery Charging Hub
quantity-purchased	Quantity purchased.	1
currency	The currency used for the transaction.	GBP
asin	ASIN of the product	AY39345YE8K
item-vat-incl-amount	VAT Inclusive Item Price	120.00
item-vat-amount	VAT amount of Item price	20.00
item-vat-excl-amount	VAT Exclusive Item Price	100.00
item-vat-rate	VAT rate of Item price	0.20
gift-wrap-vat-incl-amount	Total VAT Inclusive Gift Wrap	12.00
gift-wrap-vat-amount	Total VAT Amount of Gift Wrap	2.00
gift-wrap-vat-excl-amount	Total VAT Exclusive Gift Wrap	10.00
gift-wrap-vat-rate	Total VAT Rate of Gift Price	0.20
shipping-vat-incl-amount	VAT Inclusive Shipping Price	6.00

shipping-vat-amount	VAT amount of Shipping price	1.00
shipping-vat-excl-amount	VAT Exclusive Shipping Price	5.00
shipping-vat-rate	VAT rate of Shipping price	0.20
item-promo-vat-incl-amount	Total VAT Inclusive Item Promotion	-0.12
item-promo-vat-amount	Total VAT Amount Item Promotion	-0.02
item-promo-vat-excl-amount	Total VAT Exclusive Item Promotion	-0.10
item-promo-vat-rate	Total VAT Rate Item Promotion	0.20
item-promotion-id	Promotion Id for Item Promotion	136643052:AKY54VWVKS3JCY6T (This is just an Id generated by Amazon; alphanumeric value)
shipping-promo-vat-incl-amount	Total VAT Inclusive Shipping Promotion	-0.12
shipping-promo-vat-amount	Total VAT Amount Shipping Promotion	-0.02
shipping-promo-vat-excl-amount	Total VAT Exclusive Shipping Promotion	-0.10
shipping-promo-vat-rate	Total VAT Rate Shipping Promotion	0.20
shipping-promotion-id	Promotion Id of Shipping Promotion	3943834723:BWJRJERIUDKERU (This is just an id generated by Amazon; alphanumeric value)
gift-promo-vat-incl-amount	Total VAT Inclusive Gift Wrap Promotion	-0.20
gift-promo-vat-amount	Total VAT Amount Gift Wrap Promotion	-0.12
gift-promo-vat-excl-amount	Total VAT Exclusive Gift Wrap Promotion	-0.02
gift-promo-vat-rate	Total VAT Rate Gift Wrap Promotion	0.10
gift-promotion-id	Promotion Id of Gift Wrap Promotion	385934052:BWJRJDJSDS3JCY6T
transaction-id	For shipments, this will be the shipping id. For returns, this will be a unique transaction Id (different from shipping id)	409302382 (if it is a shipment); amzn1:crow:A0f6kWaFSV6ymAIMHe4VJw (if return or refund. In case of return/refund, this will be a unique transaction Id in alphanumeric format)
transaction-type	Values can be shipment, refund or return depending on the type of transaction	SHIPMENT/RETURN/REFUND

is-amazon-invoiced	Is Amazon supposed to create an Invoice for this transaction? This will be true if Seller uses VCS and chooses the option to allow Amazon to create the Invoices, or if Amazon World Imports buys from the Seller. Seller should not create Invoices for these transactions. Amazon will generate an invoice and make it available to the Seller.	TRUE/FALSE
invoice-status	Status of the Invoice, described in detail in section 5.1.	See Section 6.1 for details on invoice status.
invoice-status-description	Description of the Invoice status, described in detail in section Section 6.1	The detailed description of what the invoice status means
is-business-order	Was this order from Amazon Business website or B2C website?	TRUE/FALSE
purchase-order-number	PO number (if supplied by the Customer)	AB45-234934 (can be any string)
seller-vat-number	VAT number of the Seller used in VAT calculation	DE111111111
buyer-vat-number	Buyer VAT number used in VAT calculation	DE22222222 or blank if Customer does not have a VAT Number on Amazon
buyer-company-name	Company name of the buyer	Hogwarts School of Magic and Wizardry
price-designation	Is this Business price or standard price? Did the Customer pay a Business Price set by the Seller, or did the Customer pay a standard price that is also applicable to B2C Customers.	Business Price or Standard Price
invoice-number	The invoice number provided by the Seller. In case of 'PendingInvoices' view, the column will be blank, as the invoice is not yet uploaded. In case of 'All' view, the column will contain the invoice number uploaded by the Seller.	XXXX
legacy-customer-order-item-id	This order item id is the same as that found in FBA reports and MFN reports. If you want to match the individual line items from VIDR to FBA or MFN reports, you can use this column.	82840304120340
buyer-tax-registration-type	The tax type of the Customer (if the Customer has a tax registration number).	VAT/BusinessReg/CitizenId. In ES and IT, Businesses could have Business Registration number (BusinessReg) or individuals could have tax Ids (CitizenId).
is-buyer-physically-present	Is the Customer physically established in the country of which the tax number has been provided in the buyer-vat-number column?	TRUE/FALSE
is-seller-physically-present	Is the Seller physically established in the country of which the VAT number has been provided in the seller-vat-number column?	TRUE/FALSE

buyer-e-invoice-account-id	The e-invoice account Id of the Customer. This will be populated if the Customer has provided an e-invoice account Id (which can be used to send the invoice to Sistema di Interscambio (SdI), if required). This column is specifically added for Italy e-invoicing law that came into effect in 2019, so that Sellers can upload invoices to SdI.	XXXXXXXX
recommended-invoice-format	Recommended invoice format to be submitted for tax authorities. If the value is PDF, you must upload the PDF invoice format in Amazon, and use the same PDF as the true invoice copy. If the recommended format is XML, then Amazon has determined that the Customer is a B2B Customer in IT, and the Seller is physically established in IT, thus the Seller must upload an XML invoice in Sistema di Interscambio (SdI) according to the new Italian law related to E-invoicing. The xml invoice available on SdI will be considered the true copy of invoice. However, you must also upload a PDF invoice on Amazon. The PDF should contain an additional text or a watermark suggesting that “this is a duplicate invoice. The Customer can retrieve the original invoice from SdI.	PDF/XML. If the value in this column is XML, then Seller must additionally upload an XML invoice on SdI. If the value in this column is PDF, then Seller needs to upload the invoice only on Amazon through the Invoice Upload Feed Type. Note that regardless of the value in this column, the Seller must always upload a PDF invoice in Amazon through Invoice Upload Feed Type.
Citation-en	This column provides the citation text in English.	Seller is recommended to use the citation text provided on the invoice. Seller is free to pick which language they want to choose for citation, depending on the language on the invoice.
Citation-de	This column provides the same citation text in German.	Seller is recommended to use the citation text provided on the invoice. Seller is free to pick which language they want to choose for citation, depending on the language on the invoice.
Citation-es	This column provides the citation text in Spanish.	Seller is recommended to use the citation text provided on the invoice. Seller is free to pick which language they want to choose for citation, depending on the language on the invoice.
Citation-fr	This column provides the citation text in French.	Seller is recommended to use the citation text provided on the invoice. Seller is free to pick which language they want to choose for citation, depending on the language on the invoice.
Citation-it	This column provides the citation text in Italian.	Seller is recommended to use the citation text provided on the invoice. Seller is free to pick which language they want to

		choose for citation, depending on the language on the invoice.
Is-invoice-corrected	Is this transaction referring to a previous corrected invoice? The value is True if this transaction is a correction of a previous transaction.	TRUE/FALSE.
original-vat-invoice-number	The invoice number of the original shipment whose invoice has to be corrected	The original invoice number
invoice-correction-details	Invoice amendment details describing changes on the invoice. This is only applicable for invoice amendment transaction.	New Invoice issued after amending Billing Address on original VAT invoice OR Credit note issued to amend Billing Address on original VAT invoice

6.2.3 VIDR Errors

The following VIDR error messages can be encountered:

- Error:** Provided MarketplaceIdList is invalid
When it occurs: When an unsupported marketplace is provided, this error will be shown to the Seller. Only following marketplaces are supported as of now:

Marketplace	MarketplaceId
Spain	A1RKKUPIHCS9HS
UK	A1F83G8C2ARO7P
France	A13V1IB3VIYZZH
Germany	A1PA6795UKMFR9
Italy	APJ6JRA9NG5V4
Netherlands	A1805IZSGTT6HS
Poland	A1C3SOZRARQ6R3
Sweden	A2NODRKZP88ZB9

- Error:** Provided {reportType} is not valid
When it occurs: When a ReportOption provided is neither ‘PendingInvoices’ and nor ‘All’.
- Error:** The maximum date range for ReportOptions ‘All’ is 30 days. Please try again with a shorter date range
When it occurs: When the date range is more than 30 days.
- Error:** Provided {endDate} is before the {startDate}
- When it occurs:** When end date provided is before the start date.

6.3 Sample Use Cases

VIDR gives Sellers complete VAT calculation data to help them create Invoices on time. As mentioned before, one invoice is required per shipment. Some sample use cases along with VIDR data are described below in detail. Please note that Sellers are free to choose their own format of creating invoices. However, an invoice must contain all the important relevant information required. The below use cases will demonstrate how the data should be presented in an invoice, regardless of the visual format the Seller chooses.

6.3.1 Use Case - 1 Order, 1 ASIN, 1 Shipment

Shipping Promotion and Gift Wrap Promotion has not been shown for brevity.

Order Id	ASIN	Shipping Id	Quantity	Item Price (vat incl)	Item Price (vat excl)	Item Price (vat)	Item Price (vat rate)	Shipping (vat incl)	Shipping (vat excl)	Shipping (vat)	Shipping (vat rate)	Gift wrap (vat incl)	Gift wrap (vat excl)	Gift wrap (vat)	Gift wrap (vat rate)	Item promo (vat incl)	Item promo (vat excl)	Item promo (vat)	Item promo (vat rate)
----------	------	-------------	----------	-----------------------	-----------------------	------------------	-----------------------	---------------------	---------------------	----------------	---------------------	----------------------	----------------------	-----------------	----------------------	-----------------------	-----------------------	------------------	-----------------------

123-1111111-2222222	BYU738349K	8234930334	1	120	100	20	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2
---------------------	------------	------------	---	-----	-----	----	-----	----	----	---	-----	---	---	---	-----	-----	-----	-----	-----

In this case, Seller must create one Invoice since there is only one shipping id for this order. Item's VAT exclusive and VAT inclusive price should be clearly mentioned. Item VAT rate should be displayed along with VAT amount. Gift Wrap, Shipping and Promotions (if applicable) should be displayed separately and clearly on the invoice. The Invoice should contain following line items (This is not a complete invoice, but only a section of the invoice, demonstrating the line items. An invoice must contain many other details. Please refer Section 5.2 to see what details must be included in an invoice):

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
1	Item Description BYU738349K	€ 100.00	20%	€ 120.00	€ 120.00
	Shipping Charge	€ 10.00	20%	€ 12.00	€ 12.00
	Gift Wrap	€ 5.00	20%	€ 6.00	€ 6.00
	Promotions	-€ 50.00	20%	-€ 60.00	-€ 60.00
TOTAL:					€ 78.00

Note that if the shipment contains item and shipping promotions together, they all can be grouped under 'Promotions' line on the invoice.

6.3.2 Use Case - 1 Order, 2 ASINS, 1 Shipment

Shipping Promotion and Gift Wrap Promotion has not been shown for brevity.

Order Id	ASIN	Shipping Id	Quantity	Item Price (vat incl)	Item Price (vat excl)	Item Price (vat)	Item Price (vat rate)	Shipping (vat incl)	Shipping (vat excl)	Shipping (vat)	Shipping (vat rate)	Gift wrap (vat incl)	Gift wrap (vat excl)	Gift wrap (vat)	Gift wrap (vat rate)	Item promo (vat incl)	Item promo (vat excl)	Item promo (vat)	Item promo (vat rate)
123-1111111-2222222	BYU738349K	8234930334	1	120	100	20	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2
123-1111111-2222222	B7TERKS9374	8234930334	2	240	200	40	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2

In this case, Seller must create 1 Invoice since there is only 1 shipping id for this order id. Item's VAT exclusive and VAT inclusive price should be clearly mentioned. Item VAT rate should be displayed along with VAT amount. Gift Wrap, Shipping and Promotions (if applicable) can be grouped together in 3 separate line items as shown below (This is not a complete invoice, but only a section of the invoice, demonstrating the line items. An invoice must contain many other details. Please refer Section 5.2 to see what details must be included in an invoice):

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
1	Item Description BYU738349K	€ 100.00	20%	€ 120.00	€ 120.00
2	Item Description B7TERKS9374	€ 100.00	20%	€ 120.00	€ 240.00
	Shipping Charge	€ 20.00	20%	€ 24.00	€ 24.00
	Gift Wrap	€ 10.00	20%	€ 12.00	€ 12.00
	Promotions	-€ 100.00	20%	-€ 120.00	-€ 120.00
TOTAL:					€ 276.00

Tip: Here, Shipping Charge from both ASINS has been combined into one line item. The same is applicable for Gift Wrap. You can keep separate line items for separate ASINS or combine them for simplification. Note that if the shipment contains item and shipping promotions together, they can be grouped under 'Promotions' line on the invoice.

6.3.3 Use Case - 1 Order, 1 ASIN, 2 Shipments

Shipping Promotion and Gift Wrap Promotion has not been shown for brevity.

Order Id	ASIN	Shipping Id	Quantity	Item Price (vat incl)	Item Price (vat excl)	Item Price (vat)	Item Price (vat rate)	Shipping (vat incl)	Shipping (vat excl)	Shipping (vat)	Shipping (vat rate)	Gift wrap (vat incl)	Gift wrap (vat excl)	Gift wrap (vat)	Gift wrap (vat rate)	Item promo (vat incl)	Item promo (vat excl)	Item promo (vat)	Item promo (vat rate)
123-1111111-2222222	BYU738349K	8234930334	1	120	100	20	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2
123-1111111-2222222	BYU738349K	021893076	2	240	200	40	0.2	12	10	2	0.2	6	5	1	0.2	-60	-50	-10	0.2

In this case, Seller must create 2 Invoices since there 2 shipping ids for this order id, even though there is only 1 ASIN in the order. This scenario can occur if one quantity is dispatched from one fulfilment centre while the other is dispatched from another fulfilment centre of a different country. This can result in different taxation and Seller VAT number applicable in the invoices will be different. The scenario is depicted below with an example (This is not a complete invoice, but only a section of the invoice, demonstrating the line items. An invoice must contain many other details. Please refer Section 5.2 to see what details must be included in an invoice):

Invoice for shipping id 8234930334

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
1	Item Description ASIN	€ 100.00	20%	€ 120.00	€ 120.00
	Shipping Charge	€ 10.00	20%	€ 12.00	€ 12.00
	Gift Wrap	€ 5.00	20%	€ 6.00	€ 6.00
	Promotions	-€ 50.00	20%	-€ 60.00	-€ 60.00
TOTAL:					€ 78.00

Invoice for shipping id 021893076

Qty	Item Description	Unit Price (excl. VAT)	VAT Rate	Unit Price (incl. VAT)	Total Price (incl. VAT)
2	Item Description ASIN	€ 100.00	20%	€ 120.00	€ 240.00
	Shipping Charge	€ 10.00	20%	€ 12.00	€ 12.00
	Gift Wrap	€ 5.00	20%	€ 6.00	€ 6.00
	Promotions	-€ 50.00	20%	-€ 60.00	-€ 60.00
TOTAL:					€ 198.00

Note that if the shipment contains item and shipping promotions together, they can be grouped under 'Promotions' line on the invoice.

6.3.4 Invoice correction

Customers can request Amazon’s Customer Service to correct an invoice uploaded by a seller using Amazon’s VAT calculation service. Sellers who have opted to upload their own invoices using VCS data will receive the correction data through VIDR, and will have to upload a credit note for the original transaction, and a new invoice for the corrected transaction. Customers can request for an invoice correction only when they want to change either the billing address, or the billing name (no other corrections are supported as of now). Once Customer Service confirms correction, two new transactions are created and start appearing in VIDR:

1. Reversal transaction to negate the original transaction. The shipment Id of this reversal will be the shipment id of the original transaction. The transaction id of this reversal transaction will be a new id in this format - *CorrectionReversal:X:XXXXXXXXXX*. The transaction type will be 'REFUND'. Seller must upload a credit note for this transaction. Since transaction Id is mandatory for REFUNDS, the seller must provide a transaction Id during credit note upload. Without a transaction Id, the credit note will be rejected.
2. Corrected transaction. The shipment Id of this corrected transaction will remain the same as the shipment Id of the original transaction. The transaction Id of this corrected transaction will be a new id in this format - *Correction:X:XXXXXXXXXX*. The transaction type will be 'SHIPMENT'. The seller must upload a new invoice for this transaction. Transaction id is mandatory while uploading an invoice for a corrected transaction. Without the transaction id, Amazon will not be able to map whether the invoice is for the original shipment or for the corrected transaction, and hence reject the invoice upload.

Since Amazon only supports correction of billing name and billing address, the amounts remain the same for the original transaction and the corrected transaction. **Note:** Uploading corrected invoices and credit notes for corrections are not including in Invoice Defect Rate calculations. Hence any delay in uploading invoices and credit notes for these transactions will not have a negative impact on Invoice Defect Rate of sellers.

6.3.5 Prime Wardrobe

Prime Wardrobe is a Prime-exclusive program where customers can add up to 6 items across women's, men's, kids', and baby clothing, shoes, and accessories they would like to try on to their Prime Wardrobe cart, and are not charged at the time when shipment is dispatched. Customers get 7 days to try on the items at home, and will only be charged for the items they decide to keep at the end of this 7 day period. This implies that the invoice is due after the 7 day trial period and not after shipment, since the customers are not charged at the time of shipment. Sellers will see transactions in VIDR after the trial period ends (7 day after shipment) when the customer is charged, and will have to upload invoices within one business day thereafter. Prime Wardrobe orders are not placed by B2B customers, hence these orders do not affect the Invoice Defect Rate calculation.

While uploading an invoice for a Prime Wardrobe order, the transaction Id is mandatory for both shipment and reversal. An invoice upload without the transaction id for a shipment will be rejected (which is different from regular shipments, for which an invoice can be provided without a transaction Id). A credit note upload without the transaction id for a reversal will also be rejected, which is similar to regular reversals for which also the transaction id is mandatory.

6.4 Invoice Upload Feed Type – VAT Calculated by Amazon

Once invoices have been generated, they must be uploaded to Amazon through the Feed type `_UPLOAD_VAT_INVOICE_` in the Feed API. If you use MarketplaceWebServiceClient, then the client will take care of encoding the PDF document for you. If you do not use the client, you must Base64 encode the PDF document. Just like other Amazon feeds, the Seller must use the Feed API with all the required parameters to submit an invoice against a shipment. The following guidelines will explain how to submit an invoice.

1) `MarketplaceList.Id` parameter – Only one marketplace must be used per shipment. This should be the marketplace in which the order was placed. The marketplace Ids can be found [here](#) (note only the following marketplaces are supported for invoice uploads):

Marketplace	MarketplaceId
Spain	A1RKKUPIHCS9HS
UK	A1F83G8C2ARO7P
France	A13V1IB3VIYZZH
Germany	A1PA6795UKMFR9

Italy	APJ6JRA9NG5V4
Netherlands	A1805IZSGTT6HS
Poland	A1C3SOZRARQ6R3
Sweden	A2NODRKZP88ZB9

2) FeedOptions parameter – Seller can input key value pairs to give important metadata along with the PDF invoice. (Continue reading for details on how these key value pairs should be entered in FeedOptions). These key value pairs should be:

- OrderId – The order id for which the invoice is being submitted.
- ShippingId – The shipping id for which the invoice is being submitted.

Note: Either OrderId or ShippingId is mandatory while uploading an invoice. Amazon strongly recommends uploading an invoice against shipping Id. If both order id and shipment id are provided, Amazon will ignore the order id and upload the invoice against shipping id. If none of these are provided, an error will be thrown. Details on possible errors are in the following sections.

- TotalAmount (mandatory) – The total amount (VAT inclusive item, gift wrap, shipping less all promotions) on the invoice. If the total amount provided here does not match Amazon's total amount for this shipment down to two decimal places, then the invoice upload will be rejected. We recommend strictly following the tax computations provided in VIDR.
- TotalVATAmount (mandatory) – The total VAT amount on the invoice (VAT on item, gift and shipping less all promotions). If the VAT amount provided here does not match VAT amount calculated by Amazon for this shipment down to two decimal places, then the invoice upload will be rejected. We recommend strictly following the tax computations provided in VIDR.
- InvoiceNumber (mandatory) – The invoice number used in the invoice. This invoice number will be shared with Customers. Sellers must ensure the same invoice number appears on the invoice.
- DocumentType (optional) – The value in this key can be either 'Invoice' or 'CreditNote'. If the document that is being uploaded is an Invoice, the type 'Invoice' must be used. If the document that is being uploaded is a credit note for a refund or a return, then 'CreditNote' must be used. If no value is provided for DocumentType, the default 'Invoice' will be used.
- TransactionId – If the document type is 'Invoice', transaction Id is not mandatory as the invoice is being uploaded against the provided shipment id. However, if the document type is 'CreditNote', then transaction id is mandatory. To illustrate this, consider an order with three ASINs, one quantity each and all three ASINs are shipped together in one shipment. Seller will upload one invoice for all three ASINs, for this one shipment. Now, consider that the Customer decides to return the first ASIN. There will be one transaction Id generated for this return. After a few days, if the Customer decides to return the second ASIN, there would be a second transaction id generated for this return. Note that both these returns have the same shipment Id (because the original order was dispatched in one shipment) but both returns have different transaction Ids. In order to clearly identify the transaction for which the credit note is being uploaded, the 'TransactionId' is mandatory when the DocumentType is 'CreditNote'. This ensures that Amazon can map the credit note exactly to the transaction. Additionally, transaction Id is mandatory for certain types of transaction (see section 6.3.4 and 6.3.5).

The key value pairs should be separated by a semicolon ';'. The keys should be prefixed with the word 'metadata', followed by a colon ':' and the key name. Keys can be upper case or lower case. Amazon will trim any spaces in between. The format should be 'key1=value1;key2=value2'. Examples:

The metadata for an **Invoice** should look like this:

```
metadata:orderid=206-2341234-3455465;metadata:totalAmount=3.25;metadata:totalvatamount = 1.23;metadata:invoicenumber = INT-3431-XJE3
```

OR

```
metadata:shippingid=37fjxryfg3;metadata:totalAmount=3.25;metadata:totalvatamount = 1.23;metadata:invoicenumber = INT-3431-XJE3
```

Any spaces between "=" or keys and values will be trimmed by Amazon. Do not provide quotation marks around keys or values. Amazon will only accept the following characters in any of the inputs:

Commas, slashes, spaces, - (dash), _ (underscore), ; (semi colon), : (colon), /, \, 0-9, A-Z, a-z, #

For **credit note**, the metadata should look like this:

```
metadata:shippingid=283845474;metadata:totalAmount=3.25;metadata:totalvatamount = 1.23;metadata:invoicenumber = INT-3431-XJE3;metadata:documenttype=CreditNote;metadata:transactionid=amzn:crow:429491192ksjfhe39sk
```

3) FeedContent parameter – The PDF document should be attached in FeedContent parameter. Below example code can be used to attach a PDF invoice. Note that this example is in Java. You should adapt according to the language you use.

```
Map<String, String> feedOptions = new HashMap<>(); // building parameter map

feedOptions.put("metadata:OrderId", "XXX-XXXXXXX-XXXXXXX");
feedOptions.put("metadata:TotalAmount", String.format(TOTALAMMOUNT));
feedOptions.put("metadata:TotalVATAmount", String.format(TOTALVATAMMOUNT));
feedOptions.put("metadata:InvoiceNumber", INVOICE_NUMBER);

String options = feedOptions.entrySet().stream()
    .map(e -> String.format("%s=%s", e.getKey(), e.getValue()))
    .collect(Collectors.joining(";"));

File pdfD = new File("<PATH TO PDF>");

byte[] pdfDocument = FileUtils.readFileToByteArray(pdfD); // read pdf document to byte array
String contentMD5 = Base64.encodeBase64String(pdfDocument); // building hash code
InputStream contentStream = new ByteArrayInputStream(pdfDocument); // inputstream of

SubmitFeedResponse response = submitFeed(contentStream, contentMD5, "_UPLOAD_VAT_INVOICE_",
options, ContentType.OctetStream);

public SubmitFeedResponse submitFeed(InputStream, String contentMD5, String feedType, String
feedOptions, ContentType contentType)
{

SubmitFeedRequest request = new SubmitFeedRequest();

request.setContentMD5(contentMD5);
request.setFeedContent(inputStream);
request.setFeedOptions(feedOptions);
request.setFeedType(feedType);
request.setMarketplaceIdList(new IdList(Arrays.asList(getMarketPlaces()));
request.setMerchant(configuration.getAmazon().getSellerId());
request.setMWSAuthToken(configuration.getAmazon().getMwsAuthToken());
```

```

request.setContentType(contentType);

return getMarketplaceWebServiceClient().submitFeed(request);
}

```

6.5 Invoice Upload Feed Type – VAT Not Calculated by Amazon

There are a few shipments for which Amazon will not be able to calculate VAT because of missing VAT number for the country from where the item was shipped. For these shipments, sellers must perform their own VAT calculation and upload the invoices to Amazon through the Feed type `_UPLOAD_VAT_INVOICE_` in the Feed API. If you use `MarketplaceWebServiceClient`, then the client will take care of encoding the PDF document for you. If you do not use the client, you must Base64 encode the PDF document. Just like other Amazon feeds, the Seller must use the Feed API with all the required parameters to submit an invoice against a shipment. The following guidelines will explain how to submit an invoice for a. The method of uploading an invoice for such an order is exactly the same as described in Section 6.4, except that Amazon does not perform any validation on `TotalAmount` and `TotalVATAmount` fields. Sellers are expected to input valid VAT amount based on what their tax advisor recommends.

6.6 Throttle Limits

For the feed type `_UPLOAD_VAT_INVOICE_`, the throttle limit is 1 invoice upload per 3 seconds, or 20 invoices per minute, or 1200 invoices per hour, or 28800 invoices per day.

6.7 Invoice Upload Errors

In order to get the result of a feed upload, use the 'invoice-status-description' column. If there is any error during upload, it will be shown in this column, and the shipment will be shown in the '**PendingInvoices**' view. Do not use `GetSubmissionFeedResult` to get results of the uploaded feeds, because `GetSubmissionFeedResult` is used for all feed types, and hence, the standard throttle limits apply for it. This section describes all the possible errors that can occur when a Seller uploads the invoice.

- **FeatureNotAvailable:**
 - **When it occurs:** Currently VCS with self-invoicing option is not available to all Sellers by default. A Seller who has not chosen the self-invoicing option during VCS enrollment will not be able to upload an invoice.
 - **Description in feed result:** Invoice Upload API is in a closed beta. Please reach out to Seller Support or your account manager if you want to use this feature.
 - **Error Code:** 79509
- **MarketplaceIDInputError:**
 - **When it occurs:** Currently we only support 8 marketplaces (UK, DE, FR, IT, ES, PL, SE and NL) for this feature. Seller can only input one marketplace while uploading invoice. If multiple marketplaces are provided, or marketplace is missing altogether, or the provided marketplace is not one of the five mentioned above, this error will be returned.
 - **Description in feed result:** Please provide only one valid marketplace while uploading an invoice.
 - **Error Code:** 79523
- **MissingRequestPreferences:**
 - **When it occurs:** When one or more mandatory key value pairs are missing in the metadata uploaded along with the feed. Sellers can input 7 key value pairs some of which are mandatory while others are optional depending on the type transaction. Refer to Section 6.4 for details. If a Seller does not input mandatory key-value pairs, this error will be returned.
 - **Description in feed result:** Please provide {missingParameters}
 - **Error Code:** 79513
- **InvalidDocumentType**

- **When it occurs:** When DocumentType key has value other than 'Invoice' or 'CreditNote'.
 - **Description in feed result:** The document type {documentType} is not supported
 - Error Code: 79531
- InvoiceFileIsNotPDF:
 - **When it occurs:** When the uploaded document is anything other than PDF.
 - **Description in feed result:** Invoice uploaded is not pdf for shipmentId {shipmentId}, orderId {orderId} and InvoiceNumber {invoiceNumber}
 - **Error Code:** 79503
- NoFileUpload:
 - **When it occurs:** When Seller submits the feed without an invoice.
 - **Description in feed result:** Invoice missing in feed submission. Please provide an invoice for shipmentId {shipmentId}, orderId {orderId} and invoiceNumber {invoiceNumber}
 - **Error Code:** 79508
- InvalidOrderId:
 - **When it occurs:** When the uploaded order id does not exist, does not belong to the Seller or shipment has not yet been dispatched. Invoices are only due after shipment has been dispatched. Sellers are not required to upload an invoice before dispatch of shipments. Once the shipment has been dispatched, invoices must be uploaded. Invoice uploaded before shipments are dispatched will be rejected. Remember that once an order is placed, a lot of parameters can change. For example, a shipment may have been planned to be dispatched from DE but eventually got dispatched from UK. That's why, invoices are only due after the shipment has been dispatched.
 - **Description in feed result:** Order Id {orderId} is invalid or shipment has not yet been dispatched
 - **Error Code:** 79517
- MultipleShipments:
 - **When it occurs:** If the order ID has multiple shipments and the invoice was uploaded against an Order Id, Amazon will return this error because there is no way of mapping which shipment does this invoice correspond to. When an order id has been dispatched in multiple shipments, the invoices must be uploaded individually for each shipment. If the order id has only one shipment, Amazon will accept the invoice against an Order Id and will automatically map the order id with the shipment id.
 - **Description in feed result:** Order Id {orderId} has multiple shipments. Please provide shipment Id
 - **Error Code:** 79518
- InvalidShipmentID:
 - **When it occurs:** When the shipment id does not exist, or does not belong to an order for this Seller, or the shipment has not yet been dispatched.
 - **Description in feed result:** Shipment ID is invalid for shipmentId !{shipmentId}
 - **Error Code:** 79530
- MarketplaceIDDoesNotMatchShipmentID:
 - **When it occurs:** When the shipment id provided is not for the order from the provided marketplace id.
 - **Description in feed result:** The marketplace {marketplaceId} seller input is wrong because the invoice seller tried to upload is not in this marketplace for order ID {orderId} or shipment ID {shipmentId}
 - **Error Code:** 79535
- NotdoubleRequestPreferences:
 - **When it occurs:** When total amount or total vat amount in metadata are not numbers.
 - **Description in feed result:** {nonDoubleParameters} not number
 - **Error Code:** 79521
- InvoiceAlreadyPresent:

- **When it occurs:** When an invoice is uploaded against a shipment for which an invoice has already been uploaded before. The Seller cannot upload an invoice if the shipment status is 'InvoiceUploaded'. There can only be one invoice for a shipment.
- **Description in feed result:** Invoice is already there for shipmentId {shipmentId}, orderId {orderId} and invoiceNumber {invoiceNumber}
- **Error Code:**79510
- InvoiceUploadInProgress:
 - **When it occurs:** When an invoice is already being processed by Amazon for a shipment. Once the invoice is uploaded, the invoice status of the shipment becomes 'InvoiceProcessing'. If the Seller tries to upload an invoice at this stage, this error will be returned.
 - **Description in feed result:** Invoice is being processed for order shipment Id {shipmentId}
 - **Error Code:** 79521

7 Invoice Upload – Best Practices

Sellers should follow these best practices to provide the best customer experience:

1. Request for VIDR without any parameters. Without any parameters, this report will return all the shipments in last 90 days, for which invoice is not yet uploaded (or a previously uploaded invoice got rejected). Once you successfully upload an invoice for a transaction, that transaction will not show any more in this report. Read Section 6.2.1 for details.
2. VIDR will show data for an order/shipment immediately after the shipment has been dispatched.
3. Fetch VIDR least twice a day. This will ensure that you are uploading invoices every 12 hours, for all pending shipments in last 12 hours. This means you will always be uploading invoices within the 24 hour SLA. You can also fetch VIDR more frequently if you want.
4. Always use Amazon's tax calculation from VIDR. Amazon applies the appropriate tax rate, depending on the product type, customer type (B2B or B2C), cross-border or domestic, 'ship from' location and 'ship to' location, and many other parameters.
5. Do not put Seller's bank account number on the invoice. Customers who buy on Amazon never pay Sellers directly. Showing bank account number on the invoice confuses customers.
6. Always include order related information such as Purchase Order Number. This data is provided in the VIDR. Customers use Purchase Order Numbers to reconcile their payments.
7. Don't forget to always add the billing address on the invoice. VIDR will provide you with billing address details of the customers.
8. Always add Seller's and Buyer's (if applicable) VAT numbers. Both these VAT numbers are present in the VIDR. Invoices without Seller VAT numbers (if applicable) are not VAT invoices.
9. Every invoice upload must contain seller invoice number in the metadata. Amazon will reject any invoices that are uploaded without any metadata.
10. Only upload PDF invoices. Amazon will reject any other format.
11. Amazon will virus scan each and every invoice uploaded. In future, Amazon may start programmatically scanning the invoices to identify wrong invoices, or invoices that do not contain all the required information.
12. If sellers are not uploading invoices within one business day after shipment, Amazon may remove them from VAT Calculation Service. These Sellers will then lose the Downloadable VAT invoice badge, and all the benefits of it.

8 VAT Calculation Service Launch Readiness

Following checklist should be answered to make sure that sellers and customers are getting best possible invoicing experience.

Question	Answer
Have you built a UI or process where sellers can indicate that they have enrolled in VAT calculation service in Amazon?	
Have you built a UI or process where sellers can indicate that they have allowed Amazon to create invoices on their behalf?	
Have you built a UI or process where sellers can indicate that they want to upload their own invoices through their solution providers?	
Have you given an option for seller to select an activation date? If not, how do you plan to know from when does Amazon start doing tax calculation and showing the badge?	
Can you send PTC (Product Tax Codes) in Product Feed?	
VCS with Amazon invoicing	
Do you have the capability to stop creating invoices for sellers who opted for Amazon to create invoices on their behalf?	
VCS with seller invoice upload	
Have you implemented the invoice upload feed type <code>_UPLOAD_VAT_INVOICE_</code> to support sellers who want to upload their own invoices?	
Are you using Amazon's tax calculation for creating invoices?	
Will you upload invoices automatically or will sellers upload the invoice manually themselves?	
Have you built a guide, with screenshots, showing sellers how to activate the invoice upload feature in your UI?	
Have you tested the invoice upload functionality with at least 1 seller?	

9 Appendix – Why is this important?

Every year, millions of customers are requesting for invoices to sellers, and this is one of the top 3 reasons or communication between customers, sellers, and Amazon's Seller Support. With the launch of Amazon Business, making sure that all customers get invoices is now the one of the top priorities for Amazon. To solve this problem, Amazon

launched VAT Calculation Service – a free invoicing solution. Today, Amazon is creating VAT invoices on behalf of thousands of Sellers who have enrolled in this service.

But some sellers provided feedback that they are already using invoicing solutions provided by third party developers, and that they want to continue to create their own invoices, with their invoice number, and company logo. To allow this flexibility, Amazon has launched an enhancement in VAT Calculation Service. This enhancement will allow sellers to upload their own invoices. During enrollment in VAT Calculation Service, Sellers will now see two options. Either they can allow Amazon to create invoices on their behalf, or upload their own invoices.

9.1 How does the Seller Central UI change?

The only change is in the Settings page of VAT Calculation Service. Sellers can continue to enroll [through the same URL](#). On the Settings page, they will see two options before selecting a new date:

Invoice Generation

Amazon will calculate the VAT amount based on your VAT calculation settings. You can either let Amazon generate the invoices on your behalf, or generate and upload them yourself. Your offers will show with a Downloadable VAT Invoice badge.

I want Amazon to automatically generate VAT invoices

Recommended

It is that easy. Invoices generated by Amazon will be available to your customers immediately after shipment. You will also be able to download these invoices for your records.

I will upload my own VAT invoices

It is your responsibility to upload VAT invoices within one business day after shipment. If you do not upload the VAT invoice within one business day after shipment, Amazon may remove you from VAT calculation service, or suspend your account.

[How to upload invoices](#)

When do you want the tax settings to take effect?

Activation is for all sales on any Amazon marketplace for private and corporate customers. Once the tax calculation is active you should no longer send invoices directly to Amazon customers.

Select a date

Do not activate now

From the date selected by Sellers, the following three things will happen:

1. Amazon will start calculating and displaying VAT exclusive prices to Amazon Business Customers on all pages.
2. Amazon will display an exclusive 'Downloadable VAT Invoice' badge beside the Seller's offers. See the image below:

Price: **£5.36 excl. VAT**
 £6.43 incl. VAT

In Stock.

Downloadable VAT Invoice ▼ | Dispatched from and sold by ACME Business.

Downloadable VAT Invoice ✕
 VAT invoices will be available in *Your Orders* within 24 hrs after dispatch

Preis: **EUR 6,21 excl. USt**
 EUR 7,39 inkl. USt

Auf Lager.

Downloadbare USt.-Rechnung ▼ | Verkauf und Versand durch ACME Business.

Downloadbare USt.-Rechnung ✕
 USt.-Rechnungen werden Ihnen 24 Stunden nach Versand unter "Meine Bestellungen" zur Verfügung gestellt.

3. Depending on which option the seller chooses:

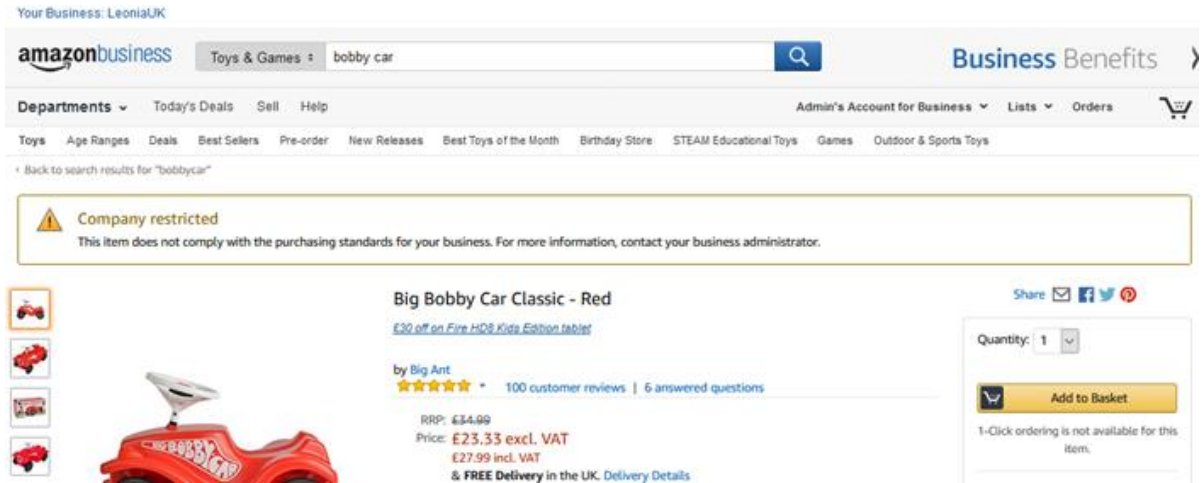
- a. If the seller chooses "I want Amazon to generate VAT invoices for my customers", then Amazon will start automatically generating invoices immediately after shipment (for all shipments after date of activation). Customers will be able to download the invoices automatically from their account.
- b. If the seller chooses "I want to upload my own VAT invoices for my customers", then Amazon will expect sellers to upload invoices within one business day after shipment (for all shipments after date of activation). Customers will be able to download the invoices automatically from their account.

This UI change will only be visible to sellers that work with the solution providers who have already implemented the invoice upload feed type. If you have not yet implemented the feed type, then your sellers will not see this option. The only option they will see is to allow Amazon to create invoices.

9.2 VAT Invoice Policies

Amazon Business Customers can set up VAT policies that allow them to control how they see different kinds of offers from sellers. There are two kinds of policies Customers can set:

- Restrict items without a downloadable VAT invoice: This policy will mark all offers for which Amazon is not creating an invoice through VAT Calculation Service as restricted. The Customer will still be able to purchase these offers after an internal approval. See below how it looks like to the Customer:



- **Block items without a downloadable VAT invoice:** This policy will mark all offers for which Amazon is not creating an invoice through VAT Calculation Service as blocked. The Customer will not be able to purchase this offer. See below how it looks like to the Customer:

