

GIG WORKER INFORMATION STATEMENT

As a gig worker engaged by Amazon Flex, you have rights and entitlements under the *Fair Work Act 2009* (Cth) (the Act) and the *Interim On-Demand Delivery Employee-like Worker Minimum Standards Order* (the MSO). The MSO sets out the standards that apply to your work, including your minimum earnings with Amazon Flex for the work that you perform.

Your rights include:

(a) challenging within 21 days an “unfair deactivation” from a digital platform in the Fair Work Commission if you have been performing work on a regular basis for at least 6 months and earn below the contractor high income threshold;

(b) the right under the MSO to be paid no less overall than the earnings floor over any earnings period for all engaged time.

To find out more about the MSO, go to:

<https://www.fwc.gov.au/documents/sites/ms2024-1/ms2024-3-order-mso-11-08-2026.pdf>

You have a right to be a member of a union. The TWU is the union with the right to represent you and provides advice, support and legal representation to gig members including, in relation to the above matters.

You can join and access assistance and representation from the TWU by going to:

<https://fooddelivery.twu.com.au/> [fooddelivery.twu.com.au]