

## Notice of Dispute Under BOP Conditions of Use

BOP is committed to resolving customer disputes fairly and efficiently. If you are unsatisfied with the resolution offered by a BOP customer service representative, you may notify us of your dispute by sending this form to BOP.

**Please print legibly and complete all parts of this form. Send the form by regular mail to:**

Attention: Notice of Dispute  
Amazon.com, Inc.  
Attn: General Counsel  
P.O. Box 81226  
Seattle, WA 98108-1226

A BOP representative will respond after receiving this form. If the dispute is not resolved to your satisfaction within 60 days of BOP receiving this form, you may begin arbitration by submitting a Demand for Arbitration to JAMS in accordance with the BOP Conditions of Use. You can file a Demand for Arbitration at <https://www.jamsadr.com/submit/>.

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Your name

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Your phone number

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Additional phone number during business hours (optional)

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Email address associated with your BOP account

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Additional email address (optional)

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Your address

**Please describe the nature of your problem, including order number(s), and attach any documents you want BOP to consider.**

**Please describe the relief that you want from BOP.**

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Signature

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Date