

Notice of Dispute Under Zappos Conditions of Use

Zappos is committed to resolving customer disputes fairly and efficiently. If you are unsatisfied with the resolution offered by a Zappos customer service representative, you may notify us of your dispute by sending this form to Zappos.

Please print legibly and complete all parts of this form. Send the form by regular mail to:

Attention: Notice of Dispute
Amazon.com, Inc.
Attn: General Counsel
P.O. Box 81226
Seattle, WA 98108-1226

A Zappos representative will respond after receiving this form. If the dispute is not resolved to your satisfaction within 60 days of Zappos receiving this form, you may begin arbitration by submitting a Demand for Arbitration to JAMS in accordance with the Zappos Conditions of Use. You can file a Demand for Arbitration at <https://www.jamsadr.com/submit/>.

Your name

Your phone number

Additional phone number during business hours (optional)

Email address associated with your Zappos account

Additional email address (optional)

Your address

Please describe the nature of your problem, including order number(s), and attach any documents you want Zappos to consider.

Please describe the relief that you want from Zappos.

Signature

Date