

Vehicles NOT accepted for Loose Loaded parcel deliveries	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars
Vehicles allowed for Palletised deliveries	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles , min 95 cm loading edge Swap bodies	>7.5 tonne vehicles and articulated vehicles with Punktlast of minimum 2t. Swap bodies	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles
Vehicle types NOT accepted for Pallet Deliveries	Private vehicles Flat Bed trucks Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers Twin Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers Tail lift that cannot go till the ground Twin Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers
Max Pallet Height	Single Pallet = 1.6m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet 2.0m	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet 2.0m	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet 1.80m
Containers Accepted	No	No	No	Yes, if no clamp lift is needed	Yes	Yes	Yes	Yes, if no clamp lift is needed	Yes	Yes
	No	No	No	No	No	No	No	No	No	No
Sprinters/Small Vans accepted for loose load parcel?		no	yes	No	Yes	Yes	Yes	No	No	
Minimum loading height		1.2m	1.2m	2.8 Meters	60cm for Sprinters 113cm for Trucks	min 1,05 m - max 1,35 m	n/a	1,20m	no	
	no	no	no	No	Yes	Yes for min.7,5 t truck	yes	Yes	yes	

MEU (3: Polish and Czech Sites)

FC Code	KTW1	POZ1	PRG2	SZZ1	WRO1	WRO2	WRO3
Address	Amazon Fulfillment Poland sp. z o.o. ul. Inwestycyjna 19 Sosnowiec, 41-208 Poland	POZ1 ul. Poznanska 1d 62 – 080 Sady Poland	PRG2 K Amazonu 235 - 252 61 Dobroviz Czech Republik	Amazon Fulfillment Poland sp. z o.o. Kolbaskowo 156, 72-001 Kolbaskowo Poland	WRO1 ul. Czekoladowa 1 55 – 040 Bielany Wroclawskie Poland	WRO2 ul. Logistyczna 6 55 – 040 Bielany Wroclawskie Poland	WRO3 ul. Czekoladowa 1 55 – 040 Bielany Wroclawskie Poland
Marketplace	DE	DE	DE	DE	DE	DE	DE
Standard Opening Hours	Mon - Sun 6:00 -16:30 18:30 -5:00	Mon - Sun 06:30 – 17:00 18:00 – 05:00	Mon - Sun 07:20 – 16:30 18:20 – 04:10	Mon - Sun 06:30 -17:00 18:00 -4:30	Mon - Sun 06:00 – 16:30 17:30 – 04:30	Mon - Sun 06:00 – 4:30	Mon - Sun 06:00 – 16:30
Bookings Vendor	Via CARRIER CENTRAL	Via CARRIER CENTRAL	Via CARRIER CENTRAL	Via CARRIER CENTRAL	Via CARRIER CENTRAL	Via CARRIER CENTRAL	Via CARRIER CENTRAL
Bookings Parcel	Fixed Slots/Main Parcel Carriers: eu-noc-parcel- meu@amazon.com	Fixed Slots/Main Parcel Carriers: eu- noc-parcel-meu@amazon.com	Fixed Slots/Main Parcel Carriers: eu- noc-parcel-meu@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc-parcel- meu@amazon.com	Fixed Slots/Main Parcel Carriers: eu- noc-parcel-meu@amazon.com	Fixed Slots/Main Parcel Carriers: eu- noc-parcel-meu@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc-parcel- meu@amazon.com
	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required
Notice Period required to request a booking	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours
FC Contact in case of urgent issue	ktw1-inbound-dock- clerk@amazon.com	Poz1-dock-team@amazon.com	warenannahmeprague2@amazon.com	warenannahme- SZZ1@amazon.com	warenannahmewroclaw1@amazon.com	warenannahmewroclaw2@amazon.com	warenannahme-wroclaw3@amazon.com

Pallet Exchange Programme?	Yes - EPAL	Yes - EPAL	Yes - EPAL	Yes - EPAL	Yes - EPAL	Yes - EPAL	Yes - EPAL
Vehicle allowed for Loose Loaded Parcel Deliveries	Sprinters Transit Vans Swap bodies	Sprinters Transit Vans	Sprinters Swap Bodies Transit Vans	Sprinters Swap Bodies Transit Vans	Sprinters Swap Bodies - FBA Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans
Vehicles NOT accepted for Loose Loaded parcel deliveries	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars 7.5 tonne vehicles	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars
Vehicles allowed for Palletised deliveries	All vehicle with standard ramp height	7.5 tonne vehicles and bigger	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles Swap Bodies	7.5 tonne vehicles Articulated Vehicles Swap Bodies	7.5 tonne vehicles Articulated Vehicles Swap Bodies
Vehicle types NOT accepted for Pallet Deliveries	Private Vehicles - Cars Flat Bed Trucks Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers Twin Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers
New MaxPallet Height	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.7m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 2.8m	Single Pallet = 1.7m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max
Deep Sea Import Containers Accepted	No	No	No	No	No	No	No
Double Deckers?	No	No	No	No	No	No	No
Sprinters/Small Vans accepted for loose load parcel?	Yes, Ramp Up Door	Yes - EPAL	Yes	Yes, Ramp Up Door	Yes	Yes, Ramp Up Door	Yes, Ramp Up Door
Minimum loading height	1m	1m	1.1m (max limit 1.2 m)	1.2m	1m	1m	1m
Accepts Tail-lift?	Yes, on the ramp		No	Yes	Yes	Limited	Yes, on the ramp

UK Sites (1)

FC Code	BHX1	BHX2	BHX3	CWL1	EDI4	EUK5	GLA1	LBA1	LBA2	LBA3	LCY1
Address	Amazon Rugeley - Goods In Towers Business Park Power Station Road Rugeley Staffordshire WS15 1NZ (SAT NAV : WS15 1PR) UNITED KINGDOM	Amazon Coalville - Robson Way Ellistown COALVILLE LE67 1GQ, UNITED KINGDOM	Amazon UK Services Ltd - BHX3, Royal Oak Way North Daventry, Northamptonshire NN118QL	Amazon Swansea - Goods In Fford Amazon Crymlyn Burrows Swansea SA1 8QX UNITED KINGDOM	Amazon Dunfermline - Goods In Amazon Way Dunfermline KY11 8XT UNITED KINGDOM	Amazon Peterborough - Goods In Phase 2 Kingston Park Flaxley Road Peterborough PE2 9EN	Amazon Gourrock - Goods In 2 Cloch Road Faulds Park Gourrock Inverclyde PA19 1BQ UNITED KINGDOM	Amazon Doncaster (LBA1) - Goods In Unit 1 Balby Carr Bank Balby Doncaster DN4 5JS UNITED KINGDOM	Amazon, Unit 1 Iport Avenue New Rossington Doncaster DN11 0BG United Kingdom	Amazon Doncaster (LBA3) - Goods In Unit 3 Water Vole Way Balby Doncaster DN4 5JP UNITED KINGDOM	Amazon London (LCY1) - Goods In Unit B – Prologis Park Twelvetrees Crescent London E3 3JG United Kingdom
Standard Opening Hours	Mon - Sun 08:00 - 18:30 19:00 - 05:30	Mon - Sun 08:00 - 18:30 19:00 - 05:30	08:00 - 18:30 Day Shift 19:00 - 05:30 Night Shift	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 - 05:30	Mon - Sun 08:00 - 18:30	Mon - Sun 08:00 - 18:30

UK Sites (2)

FC Code	LCY2	LTN1	LTN2	LTN4	MAN1	MAN2	XUKA	XUKC	XUKD	XUKK
Address	Amazon Distribution Depot Unit 2, London Distribution Park Windrush Road Tilbury RM18 7AN United Kingdom	Amazon Milton Keynes - Goods In Marston Gate Fulfilment Centre Ridgemont Bedfordshire MK43 0ZA UNITED KINGDOM	Amazon Hemel Hempstead - Goods In Boundary Way Hemel Hempstead Hertfordshire HP2 7LF UNITED KINGDOM	Amazon Dunstable - Goods In Unit DC1 (Prologis) Boscombe Road Dunstable LUS 4FE UNITED KINGDOM	Amazon Manchester - 6 Sunbank Lane Airport City Manchester Altrincham M90 5AA	Omega Plot 7c, Orion Boulevard, Great Sankey, Warrington, WA5 3XA	XUKA - DHL Preston Brook (XUKA) Whitehouse Industrial Estate Aston Lane North Runcorn, Cheshire WA7 3BN UNITED KINGDOM	XUKC - Yusen Logistics UK Vendorflex Rutherford Drive Park Farm South Wellingborough NN8 6AQ UNITED KINGDOM	XUKD - XPO Logistics UK Unit A Daventry Distribution Centre Royal Oak Way North Daventry NN11 8LR United Kingdom	XUKK - Kuehne & Nagel Merlin Park II Wood Lane Birmingham B24 9QJ United Kingdom
Standard Opening Hours	Mon - Sun 08:00 - 18:30 19:00 - 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 to 05:30	Mon - Sun 08:00 - 18:30 19:00 - 05:30	Mon-Fri 06.00-18.00	Mon-Fri 06.00-14.00	Mon-Fri 06.00-18.00	24/7
	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central		Via Carrier Central	Via Carrier Central
Bookings Parcel	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Email 3rd Party Site Booking Form to Booking Office Email	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com	Fixed Slots/Main Parcel Carriers: eu-noc- parceluk@amazon.com
	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required	Other: no appointment required		Other: no appointment required	Other: no appointment required
Notice Period for a booking	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	1 week	24 hours	24 hours
FC Contact in case of urgent issue	lcy2-ibmanagers@amazon.com	ltl1bookings@amazon.com	hemelhempestadbookings@amazon.com	dunstablebookings@amazon.com	manchesterbookings@amazon.com	man2-inboundappt@amazon.com	dhl.uk.prestonbrook.amazon@dhl.com George Greig	Xukc-bookings@amazon.com Damian Fenton - 07795685515 Artur Zajac - 07785 635737	Wayne Loyd / Wayne.Lloyd1@xpo.com	xukk.bookings@kuehne-nagel.com Steve Arnold
Pallet Exchange Programme?		No	No	No	Yes		No	No	No	No
Vehicle allowed for Loose Loaded Parcel Deliveries	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans
Vehicles NOT accepted for Loose Loaded parcel deliveries	Private Vehicles - Cars 7.5 tonnes vehicles	Private Vehicles – Cars 7.5 tonne vehicles Articulated Vehicles	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles – Cars 7.5 tonne vehicles Articulated Vehicles	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars
Vehicles allowed for Palletised deliveries	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles
Vehicle types NOT accepted for Pallet Deliveries	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers
MaxPallet Height	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.75m	Single Pallet = 1.65m
Containers Accepted	No	No	No	No	No	No	Yes	Yes	Yes	Yes
Double Deckers?	Yes	No	No	Yes	Yes	No	No	No	NO	NO
Sprinters/Small Vans accepted							Yes	Yes	Yes	YES

for loose load parcel?									
Minimum loading height						N/A	N/A	1.5 m	N/A
Accepts Tail-lift?						No	Yes	NO	NO

SEU Sites (1: French Sites)

FC Code	BVA1	LIL1	LYS1	MRS1	ORY1	XFRE	XFRF	XFRG	XFRH
Address	Amazon France Logistique 1 avenue du Superbe Orénoque 80337 AMIENS CEDEX	Amazon France Logistique 1 rue Amazon 59353 LAUWIN PLANQUE CEDEX	Amazon France Logistique Distripôle Châlons ZAC Val de Bourgogne 1 rue Amazon 71311 SEVREY CEDEX	Amazon Building II ZAC les Portes de Provence 26132 MONTELMAR CEDEX	Amazon France Logistique Pôle 45 1401 rue du Champ Rouge 45772 SARAN CEDEX	Geodis Logistics Satolas Parc des Chênes Nord 135, Rue du Brisson ZI St Quentin Fallavier Bâtiment "IDC9" 38290 Satolas-et-Bonce France	Entrepôt KUEHNE NAGEL Livraisons Amazon - XFRF Avenue Louis Renault Bâtiment 3 ZAC du Val Bréon 77610 Châtres en Brie France	Entrepôt XPO Logistics Livraisons Amazon - XFRG ZAC du Moulin 45410 Artenay France	Entrepôt XPO Logistics Livraisons Amazon - XFRH Parc d'activité de Chanteloup Bâtiment 8A 77550 Moissy Cramayel
Marketplace	FR	FR	FR	FR	FR	FR	FR	FR	FR
Standard Opening Hours	Mon-Fri 05 :45- 20 :30	Mon-Fri 05:45 – 19:30 20:00 – 4:00	Mon-Fri 05.45 - 20.30	Mon-Fri 05.45 - 20.30	Mon-Fri 06.00 - 20.00	Mon-Fri 09.00-16.00 Off Peak Mon- Fri 06.00-21.00 Peak	Mon- Fri 07.00 - 16.00	Mon-Fri 09.00-16.00 Off Peak Mon-Fri 06.00-21.00 Peak	Tues-Fri 08.00 – 15.00
Bookings Vendor	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central	Via Carrier Central
Bookings Parcel	Fixed Slots/Main Parcel Carriers: eu-noc- parcelseu@amazon.com Other: no appointment required	Fixed Slots/Main Parcel Carriers: eu-noc-parcelseu@amazon.com Other: no appointment required	Fixed Slots/Main Parcel Carriers: eu-noc- parcelseu@amazon.com Other: no appointment required	Fixed Slots/Main Parcel Carriers: eu-noc- parcelseu@amazon.com Other: no appointment required	Fixed Slots/Main Parcel Carriers: eu-noc- parcelseu@amazon.com Other: no appointment required	No booking required	No booking required	No booking required	No booking required
Notice Period required to request a booking	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours
FC Contact in case of urgent issue	bva1bookings@amazon.com	li1- carriernotification@amazon.com	lys1dechargement@amazon.fr	Email for urgent need : booking- mrs1@amazon.com; mrs1- inbounddock@amazon.com	dcdechargement@amazon.fr	xfr- dechargement@geodis.com; Escalation audrey.magner@geodis.com delphine.bernard@geodis.com guillaume.chevrier@geodis.com	xfrf- dechargement@kuehnenagel.com ; Virginie.Ekinci@kuehne-nagel.com Escalation: alain.bregeon@kuehne- nagel.com Frhts3.Recep@kuehne-nagel.com	xfrg- bookings@xpologistics.co m; Escalation: Didier Lefevre	xfrh- dechargement@xpologistics.com; Escalation: alexandra.foulgoc@xpo.com maxime.canu@xpo.com angelique.lenfant@xpo.com
Pallet Exchange Programme?	Yes - EPAL	Yes - EPAL + CHEP	Yes - EPAL + CHEP	Yes - EPAL + CHEP	Yes - EPAL + CHEP	Yes	Yes for EPAL only	NO	NO
Vehicle allowed for Loose Loaded Parcel Deliveries	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans	Sprinters Transit Vans
Vehicles NOT accepted for Loose Load parcel deliveries	Private Vehicles - Cars	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles	Private Vehicles - Cars; 7.5 tonnes vehicles
Vehicles allowed for Palletised deliveries	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles Twin trailer	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles With tail-lift

Vehicles NOT accepted for Loose Loaded parcel deliveries	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars	Private Vehicles - Cars
Vehicles allowed for Palletised deliveries	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles Swap Bodies	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles	7.5 tonne vehicles Articulated Vehicles
Vehicle types NOT accepted for Pallet Deliveries	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Private Vehicles - Cars Sprinters Transit Vans Flat Bed Trucks Vehicles under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers	Transit Vans Private Vehicles - Cars Flat Bed Trucks Sprinters Lorries under 7.5 tonnes Drag & Drop Trailers Double Deck Trailers
Max Pallet Height	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m No double stacked pallet allowed	Single Pallet = 1.8m No double stacked pallet allowed	Single Pallet = 1.8m Double Stacked = 2.8m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max	Single Pallet = 1.8m Double Stacked = 3m inc pallets with no pallet higher than the individual allowed max
Deep Sea Import Containers Accepted	No	Yes	No	Yes (need to send a mail to Booking prior to delivery)	Yes (need to send a mail to Booking prior to delivery)	Yes	No	No	Yes	Yes (need to send a mail to Booking prior to delivery)	Yes (need to send a mail to Booking prior to delivery)
Double Deckers?	No	No	No	YES	YES	No	No	No	No	No	No
Sprinters/Small Vans accepted for loose loaded parcel?	No	Yes, Drive-in	Yes, Ramp Up and Drive-In	YES	YES	Yes, Drive-In Door	Yes, Ramp-up	Yes, preferably afternoon Drive-In Door	Yes, Drive-In Door	Only for parcels	Only for parcels
Minimum loading height	120cm +/- 10cm	1.26m		1.2m (2.0 width)	1.2m (2.0 width)	115cm	120cm +/-10cm		130 cm +/- 5cm	1,90m	1,20 m
Accepts Tail-lift?	Yes	No	Yes	YES	YES	Yes	No	Yes	Yes	Yes	Yes