



EU Amazon
Transportation
Services

Amazon Freight

DE LTL Programme

Shipping palletized freight can often be unnecessarily time-consuming and costly, now comes Amazon Freight's LTL Programme to remedy this.

Why Amazon Freight LTL?

General information

At **Amazon Freight**, we're focused on delivering a stress-free shipping experience, allowing you to focus on what you do best, serving your customers.

With over **10,000+** Amazon- owned trailers and **9,400+** trusted carriers, we can help you move your pallets quickly and reliably, taking advantage of Amazon's advanced technology and supply chain capabilities

Important to know

The **loading window** is one hour and collections are live loading.

The number of pallets specified on the order form should match your actual load quantity. Please ensure you provide accurate order information when placing your order. For collections, please ensure your loads are palletized.

Disruptions to your shipments may occur should you not follow the correct process. Whilst we can guarantee a collection date, we do not provide details on exact collection timings.

Standard Services Available for Shippers

Full visibility of Fulfillment Center (FC) network health, ensuring more efficient shipment handling and tracking for your Inbound shipments through our web portal

We control booking for all Amazon FC Inbound slots, allowing us to optimize our service around your ordering patterns, reducing push-outs and delivery times.

Our support teams are setup to provide you with **24/7* load tracking**, with frequent shippers also benefitting from dedicated account management.

Quote **spot prices** for your lanes instantly with no hidden fees, or speak directly to a member of the team to agree the best contracted rate.

Once we've accepted your order, we're committed to delivering your shipment. We are with you for the long haul.

*LTL is not operating during German Bank Holidays.

Ship Your Pallets with Amazon Freight



Find out more at freight.amazon.de

The Amazon Freight **less-than-truckload (LTL)** programme is now live in Germany for Amazon vendors and sellers, enabling you to ship your pallets directly to Amazon DE Fulfillment Centers. Instead of booking entire trucks, you can simply request a pick-up of pallets.

We also offer single pick-ups for multiple Fulfillment Centre destinations, ensuring more efficient shipment handling and a reduced aggregate carbon footprint.

Book an Order

How do I book my loads?

- ❖ You can book shipments on our website. Kindly note that all information should be accurate when orders are placed. Please use our [LTL booking guide](#) to book your first loads.
- ❖ Website: Orders have to be placed by 02:00pm CET one business day prior to your collection. Anything booked after 02:00pm CET will be picked-up in two days.
- ❖ Bulk Order: It is possible to book shipments via email to de-af-ltl-orders@amazon.com by 12:00pm CET one business day prior to collection.
 - Bulk Order (EN version): Download [here](#)
 - DE Bulk Order (DE version): Download [here](#)
- ❖ Pick-ups take place anytime between 9:00am – 5:00pm from Monday to Friday, with our Shipper Support team on-hand to assist with your shipment and will respond to your booking within 2 hours of submission. You will receive an order confirmation, within the same day of your booking, confirming your pick-up date. Your shipment will then be collected as per the date in your order confirmation.

***PRO labels** will be provided to you in the booking confirmation email. You will then be required to prepare your shipment as per the FC inbound requirements, printing your PRO labels and attaching them to the pallets. Vendors can find the guidelines in their vendor manual. Sellers can find it in seller central.

Things to have in mind when booking a load:

No later than 02.00 pm CET on the day before pick-up.

Amazon Freight website provides an estimate of the transit time, typically 1.5 days for LTL

Automatic approval of T&C when booking through the website.

Curtain trailers are not available for LTL.

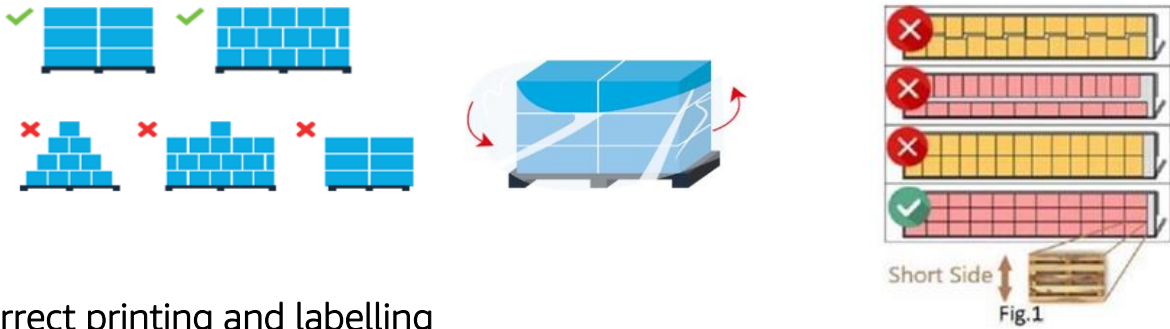
Correct Pallet Presentation

Assembled with the larger, heavier items on the bottom and lighter packages on top.

Secure your pallets:

1. Ensure shrink-wrap is secured to the pallet.
2. Rotate the film horizontally around the goods.
3. Wrap the pallet a minimum of three times diagonally and criss-cross from each other until the top is fully covered.

Pallet Loading & Pallet Presentation:



Correct printing and labelling

Printing and labeling are essential for accurately identifying, tracking, and communicating information about products throughout the supply chain. They ensure compliance with regulations, aid in quality assurance, and streamline inventory management. Properly printed and labeled products not only meet legal requirements but also enhance brand visibility and improve operational efficiency.

General Information

- ❖ Enhancing pallet labeling protocol to improve efficiency and accuracy in shipping operations.
- ❖ Emphasizing the importance of sufficient ink levels to ensure clear, scannable barcodes on labels.
- ❖ Introducing a streamlined approach where shippers affix a single comprehensive label to one side of the pallet instead of multiple labels on all sides.

LTL printing and labelling Specific Information

Print Amazon LTL labels

- ❖ You are required to ship pallets with the carrier AF (Amazon Freight) label fixed to only one side of your pallets. Please ensure that one unique label (identified through the PRO number and the X number of the pallet) is attached to one pallet, ensuring the same label isn't attached to multiple pallets.
- ❖ You also need to ensure the label is big enough in size and clearly placed on the pallet (is not obscured in anyway), and with enough ink in the printer to ensure the barcodes have been printed fully.
- ❖ We see labels that are covered partially by shrink wrap or other labels or are printed as stickers that are too small to scan.
- ❖ Please note labels are not scannable by our Fulfilment Centers or LTL terminals if there is not enough ink in your printer.
- ❖ Finally in addition to the AF Carrier label, please also ensure that you are placing the correct PO, FBA, or ASN pallet labels on the pallet.
- ❖ If you do not comply to these guidelines, you are at risk of rejection & return of your loads.

Labelling example



Resources

Key resources and links:

The [UK Website](#)

The [EU Website](#)

The [LTL Booking Guide](#)

Email de-af-ltl-ops@amazon.com

Click [here](#) to create a shipper account