Guide for Amazon FBA Sellers
A new online solution to ship your parcels to an Amazon location

We want you to be able to ship your customers’ orders in the best way possible, including the best customer service and the best rates.

You can benefit from a reduction of 41% (on average) compared to the standard rates by using this platform! There is even more! You can drop off your parcels in a Pickup parcelshop whenever it suits you best. With 800 Pickup parcelshops across Belux, there is always a Pickup parcelshop nearby.

Easily access this online shipper platform and register via https://www.dpdwebparcel.lu.

The preferred shipper platform (PSP) is designed for FBA sellers with less than 100 shipments per month.

Bigger shippers - more than 100 parcels a month

Do you ship more than 100 parcels/month? You can contact DPD directly for a personalized offer. If you sign in, parcels will be collected at your offices or your preferred location. Send an e-mail to fba.seller@dpd.be for more information or a personalized quotation. Or call our sales department on +32 (0)15 406150.

DEDICATED CONTACT INFORMATION FOR AMAZON FBA SELLERS:

For technical issues or questions, you can contact +32 (0)15 40 61 50 or mail to fba.seller@dpd.be.

Please only use the dedicated contact information above if you are a FBA seller.

Please find below the steps to ship parcels to Amazon EU through DPD LUX
Website: https://www.dpdwebparcel.lu

Dedicated contact details FBA Sellers:

- Telephone: +32 (0) 15 40 61 50
- E-mail: fba.seller@dpd.be
1. Go to the User login page and register yourself as a FBA Seller PSP account.

2. Fill in your personal information and scroll down to select the option **FBA Seller PSP**.
3. After creating your account you can start sending your Amazon parcels!

4. Select the country you wish to send your parcel to and click the Amazon parcel button before pressing send now.

If you want to send a parcel to a non Amazon location you can select Normal Parcel. Please notice that in that case the normal Webparcel tariff will be charged.

Dedicated contact details FBA Sellers:

- Telephone: +32 (0) 15 40 61 50
- E-mail: fba.seller@dpd.be
5. Press next

6. Use the scroll option to find an Amazon depot suitable to the receiver's location. Fill in your information as a business customer. The list of Amazon depots will change according to the country.
7. Check if the list of parcels is correct and complete your online payment.

8. After completing your online payment and successfully creating your order, you will receive an email with confirmation of purchase. You can find the invoice and labels below your order or in the email.
9. Print your label and put the label on the parcel. Next deposit the parcel in one of our Pickup Parcelshops.

Find your nearest Pickup Parcelshop via our DPD Pickup Parcelshop Finder.