Guide for Amazon Sellers Shipping from Bulgaria, Romania or Greece to Amazon EU Fulfilment Centres

Please find below the steps to follow in order to set up an account with Speedy

1. Visit the Speedy platform for Amazon sellers at https://www.speedy.bg/en/amazon

2. The landing page will contain the form below where you will need to fill some basic information:

   The following fields are required by Speedy in order to capture your contact details:
   - Company name
   - Address
   - Contact person name
   - Contact person phone
   - Contact person email

3. Once you click ‘Send’ on the completed form, it will be sent to a dedicated person in Speedy with all your relevant contact information and they will immediately transfer your request to a Sales Representative in the country in which you are based.

4. This sales representative will then contact you on the same day, providing all information about the agreed conditions with Amazon as well as a standard contract for signing between Speedy and yourself (for Bulgarian and Greek Sellers) or between DPD and yourself (for Romanian Sellers).
5. Once you have signed the contract, we will activate your account for generating waybills, placing courier orders, tracking parcels, creating various reports. The web portals, by country, are:

- **Bulgaria** - [https://myspeedy.speedy.bg/](https://myspeedy.speedy.bg/)

- **Romania** - [https://mydpd.dpd.ro/](https://mydpd.dpd.ro/)

- **Greece** - [https://www.dpd.com/gr](https://www.dpd.com/gr)

In Greece, our Country Sales Manager will get in touch with you to sign the contract and arrange for labelling, parcel pick-up timing, parcel tracking on the website etc.

6. The process of signing the contract and activating your account should not take more than 2 working days.

7. You will have a dedicated Customer Service agent who will monitor your parcels and provide customer support as required.