AMAZON C2S2 PROGRAMME

Customs Clearance and Shipping Services (C2S2)

UPS × AVASK · Cross Border Shipment Guide

🇬🇧 UK → 🇮🇪 Ireland

Would you like to grow your business and reach millions of customers in Ireland? The UPS & AVASK shipping solution allows you to ship small parcels from your UK warehouse directly into an Amazon Fulfilment Centre in Ireland. UPS handles cross-border freight, while AVASK Accounting & Business Consultants acts as your dedicated customs broker — managing customs declarations, indirect representation, and compliance on your behalf. By storing locally, you benefit from local FBA fulfilment fees, eligibility for the Prime badge, and faster shipping times to customers.

€1,800
LIMITED TIME OFFER

Avail incentives worth €1,800

Valid until 31st December 2026 · Subject to **UPS-AVASK Terms & Conditions**

FEE TYPE	COST	DETAILS
Account Registration	€0	Save up to €280 on account setup charges
Indirect Representation	€0	Save up to €200 for the first twelve months
Customs Brokerage	€0	Save up to €60 in brokerage fees on your first shipment
Transportation	€0	Valid for the first twelve months
Ireland VAT Registration Fees	€0	Save up to €1,250 on VAT registration fee charges

Getting Started

OPTION A

New to AVASK

First time using AVASK? Create your account and register for the UK → Ireland lane.

Sign Up — New to AVASK →

OPTION B

Existing AVASK User

Already registered with AVASK? Add Ireland as a new shipping lane to your existing account.

Sign Up — Add Ireland Lane →

⏱️ **Onboarding Timeline**

Once submitted, AVASK will review your application. This typically takes up to 5 business days, depending on the completeness of your documentation. You must be fully onboarded before the AVASK broker option appears in Seller Central.

Creating Your Shipment — 5-Step Guide

⚠ Complete these steps after AVASK onboarding is confirmed. AVASK must be set as your broker before Step 2.

1 CREATE YOUR SHIPMENT ON SELLER CENTRAL

- Create a new shipment on Send to Amazon with your UK ship-from address.
- Select Ireland as the Destination Marketplace.
- Select stock via “Select from list” (with quantities) or “File upload” (using provided template).
- Select “Confirm and continue.”

Create Shipment on Send to Amazon →

2 CONFIRM SHIPPING SETTINGS

- Select your planned shipment dispatch date.
- Under Broker Settings, select “Amazon-partnered broker” — AVASK appears (onboarding required).
- Under Shipping Mode, select “Small Parcel Delivery (SPD)” then “UPS Amazon Partnered Carrier.”
- Click “Select Account” and enter the details below, then verify summary and select “Accept charges and confirm shipping.”

Country: Ireland | Account No: FW8390 | Postcode: D02 KA62

3 COMPLETE CUSTOMS COMPLIANCE

- Insert estimated shipping fees. Adding insurance is optional.
- Select “Edit Compliance” to add SKU-level info: HS codes, country of origin, customs value.
- Select “Refresh” then “Send to Broker” to submit to AVASK for review.

4 PRINT AMAZON BOX LABELS

- Once AVASK approves, download and print FBA box labels from Seller Central.
- Affix the Amazon label and UPS carrier label side by side on each box.

5 BOOK COLLECTION & DISPATCH

- Arrange shipment pickup with UPS: **Schedule Collection →**
- Provide three (3) commercial invoice copies at shipment collection: 1 to driver · 1 in the lead box · 1 affixed to the outside of the box.
- UPS will collect directly from your UK warehouse.

⚠ IMPORTANT NOTES & SHIPMENT LIMITS

📦 Max box dimensions: 63.5 cm per side | Max box weight: 23 kg | Max parcels per shipment: 200

🚫 Do not print labels before customs approval — complete “Edit Compliance” and “Send to Broker” first.

🏷️ Both Amazon and UPS labels must be placed side by side and left uncovered.

✅ Clear all brokerage and duty payments promptly to avoid future shipments being blocked.

Help Resources & Support

AMAZON SUPPORT

For registration, shipment creation or broker queries:
c2s2-customer-service@amazon.co.uk

AVASK SUPPORT

Raise a ticket via:
Zendesk Support Portal →

UPS SUPPORT

Carrier collection & delivery queries:
ukfcr@ups.com

👤 **Dedicated Support Line** — Request 1:1 support from your dedicated: **Amazon Account Manager** | **Amazon Customs Clearance and Shipping Services**

T&Cs — Incentives valid until 31 Dec 2026: View UPS-AVASK T&Cs (PDF) →