

# Customs Clearance and Shipping Services on Amazon

## Customs Clearance Guide



When creating your shipment on the Send To Amazon Workflow, you can add your customs information directly on Seller Central and send it to your Broker for approval.

## Help Centre

- Request [one-to-one support](#) from Amazon Account Managers.
- For queries related to registration, shipment creation or broker service satisfaction, email us at [c2s2-customer-service@amazon.co.uk](mailto:c2s2-customer-service@amazon.co.uk)

## How to fill in Customs Compliance Information

You will see a 'Customs Compliance' section appear. In step 1, you can see how many SKUs still need compliance information to be added before you can send to Broker for approval.

If there are SKUs still marked as 'Incomplete', click on 'Edit compliance' and you will be navigated to the Manage your Compliance (MyC) portal.

Shipment #1 View or edit contents

Shipment name: FBA STA (08/04/2024 10:06)-XCD1 Rename  
Shipment ID: FBA15HYN5FLK  
Amazon Reference ID: 3NX91CWJ  
Ship from: Dong Zhao EU LTL testing, 1 Churchill Way West, Andover, Hampshire, SP10 3UW, GB  
Ship to: SXW2 - Unit A100, Brooklands Business Park Vickers Drive - KT13 0YU - Weybridge, - United Kingdom

Shipment contents: Boxes: 20, SKUs: 2, Units: 20

Fees for shipping your parcels to Amazon's local facility

Customs compliance

Please follow these 3 steps:

1. Provide compliance information for products in your shipment  
Incomplete: 1 SKUs | Complete: 1 SKUs Refresh  
[Edit compliance](#) Red box
2. Send the customs information to the broker. By clicking this button, you are attesting that the preferential-origin status of your SKUs is accurate, to your knowledge. Broker approval can take up to 48 hours.  
[Send to broker](#)

Print box labels Awaiting completion of customs compliance

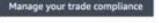
FEEDBACK X

The MYC portal will enable you to add in customs information either by individual SKU, or Bulk Upload.

### Manage Compliance at SKU level:

You can see at the top of the portal how many SKUs have complete information. You will only be able to send this to Broker for approval when your 'Overall compliance status' box is all complete.

Shipments Manage All inventory FBA inventory FAQ 

Shipment ID: FBA15DYCVPD4 Manage your trade compliance 

Import country: US

Overall compliance status: 3 complete, 0 incomplete

Incomplete sections: Import compliance: 0

Additional requirements missing: Enter the information for each SKU to see if additional requirements exist.

No filters applied

**SKUs (3)**

Product name ASIN SKU	Destination HTS code 	Manufacturer (or supplier) 	Customs value (per unit) 	Compliance status	Additional information required
USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul B01BUALV42 OV-R3WL-KJXH	6507.00.0000 	Pending recommendation 	Wan Ling, test, CN 	Complete	
hulyuzhi sandalias anabelas femininas tira no tornozelo bico espadrille Cherlin B07BQRNG3T GSS_SKU	5207.90.0000 	Pending recommendation 	Wan Ling, test, CN 	Complete	
Mega Bloks First Builders Big Building Bag, 80-Piece (Classic) B007GE7SHY TEST-B007GE7SHY	5207.90.0000 	Recommended: 7117.19 	Wan Ling, test, CN 	Complete	

You can see a full list of your SKUs in your shipment in the 'SKU' table, and whether their current compliance status. This table does not show all required compliance information. To add this at an individual SKU level, you will need to select 'Edit compliance'.

Manage compliance Upload file for compliance Upload file for additional requirements Supporting documents

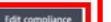
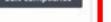
Overall compliance status: 3 complete, 0 incomplete

Incomplete sections: Import compliance: 0

Additional requirements missing: Enter the information for each SKU to see if additional requirements exist.

No filters applied

**SKUs (3)**

Product name ASIN SKU	Destination HTS code 	Manufacturer (or supplier) 	Customs value (per unit) 	Compliance status	Additional information required
USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul B01BUALV42 OV-R3WL-KJXH	6507.00.0000 	Pending recommendation 	Wan Ling, test, CN 	Complete	
hulyuzhi sandalias anabelas femininas tira no tornozelo bico espadrille Cherlin B07BQRNG3T GSS_SKU	5207.90.0000 	Pending recommendation 	Wan Ling, test, CN 	Complete	
Mega Bloks First Builders Big Building Bag, 80-Piece (Classic) B007GE7SHY TEST-B007GE7SHY	5207.90.0000 	Recommended: 7117.19 	Wan Ling, test, CN 	Complete	

You can now see all required customs information for this SKU. The first step is to provide your manufacturer/supplier's name. This is to enable Country of Origin (COO) information. If you already have manufacturer/supplier contacts on your Seller Central account, these will appear as options. If you do not, or you need to add a new manufacturer/supplier, you can select 'Add another manufacturer or supplier'.

Add compliance

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul ASIN: B01BUALV42 SKU: OV-R3WL-CJ0H Import country: US All changes automatically saved 

**Import compliance** Complete

**Manufacturer (or supplier)**

Manufacturer or supplier contact:  Add/manage contacts 

test, shanghai 	Hong Kong 
Wan Ling, test 	China 

**Is this product a part of a set or a kit?** 

Yes

**Destination HTS code** 

The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product 

Use system recommended 

Use my own 

If you add a new manufacturer/supplier, you will be navigated to the contact page. Select 'Add contact'.

When adding your manufacturer/supplier, you will need to provide contact and location details. Once happy with the information, select 'Update address'.

You can now state whether your product is part of a set or a kit. Only tick this box if your SKU contains multiple items within one unit.

You can now provide your HTS code. This is an identifying code related to your product type – for more information on HTS codes click on 'Learn how to classify your product'. The Amazon system may have recommended a code for

you based on information already provided on Seller Central. If you don't believe this is the correct code, or you would like to check, select 'Use my own'. You can then use the 'Find tariff code' option to take you to an HTS Code directory where you can search up your product using key words and select the correct code, copy directly from directory and input in HTS code box.

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: 0V-R3WL-KJXH Import country: US

All changes automatically saved Save and exit

Is this product a part of a set or a kit?  Yes

Destination HTS code  ⓘ

The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product  ⓘ

Use system recommended  
 Use my own

HTS code  Find tariff code

Checking for additional information requirements. This may take a few seconds.  
 The HTS code above requires Section 301 tariff code 99038803 and a 25% additional duty.

Destination product description  ⓘ Remaining characters: 53

test description

Customs value for import (per unit)  ⓘ

Please note that the below input is value per unit and not total shipment value  
\$

Measurement per sellable unit

1  Dozen 2  Kilograms

For your product description, this may auto populate, but it is recommended to keep this brief and to use less than 25 characters.

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: 0V-R3WL-KJXH Import country: US

All changes automatically saved Save and exit

Is this product a part of a set or a kit?  Yes

Destination HTS code  ⓘ

The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product  ⓘ

Use system recommended  
 Use my own

HTS code  Find tariff code

The HTS code above requires Section 301 tariff code 99038803 and a 25% additional duty.

Destination product description  ⓘ Remaining characters: 54

test description

Customs value for import (per unit)  ⓘ

Please note that the below input is value per unit and not total shipment value  
\$

Measurement per sellable unit

1  Dozen 2  Kilograms

Show optional ▼

Manufacturer 1: test, shanghai Complete ▼

For your Customs value for import (per unit). This is the value of the individual unit you are shipping. Please note the currency this is being requested in.

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01B1UALV42 SKU: 0V-IR3WL-KD0H Import country: US

All changes automatically saved Save and exit

**Is this product a part of a set or a kit?**  Yes

**Destination HTS code**  The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product  Use system recommended  Use my own  
HTS code: 6507.00.0000 Find tariff code

© The HTS code above requires Section 301 tariff code 99038803 and a 25% additional duty.

**Destination product description**  Remaining characters: 54  
test description

**Customs value for import (per unit)**  Please note that the below input is value per unit and not total shipment value  
\$ 1,004.00

**Measurement per sellable unit**  
1  Dozen 2  Kilograms

Show optional:  Manufacturer 1: test, shanghai Complete

For measurement per sellable unit, depending on your SKU information on Seller Central, you will have different information requested. This is for your entire unit (if you have multiple items within one unit, this requires total measurements). Enter gross weight (in kilograms) of one unit in the weight section.

You can also click on the 'Show optional' option to add in your Rulings number and any comments. This is not required, and both can be left blank.

Danilo Promotions LTD Wallace & Gromit Geburtstagskarte, Geburtstagskarte für alle, Geburtstagskarte Wallace & Gromit, Offizielle Wallace & Gromit Karte  
ASIN: B0BWK6VQNS SKU: WG099-Dan-fba Import country: DE

All changes automatically saved Save and exit

**Destination product description**  Remaining characters: 0  
Danilo Promotions LTD Wallace & Gromit Geburtstagskarte, Geburtstagskarte

**Customs value for import (per unit)**  € 0.60

**Measurement per sellable unit**  
0.03 Kilograms

Show optional:  Manufacturer 1: Danilo Promotions Ltd, Waltham Abbey Processing

**Item unit net weight**  0 KG

**Intellectual Property Rights**  Does the requirement apply to your product?  
 Yes  No

Add another requirement

Based on your SKU, you may also be asked to enter 'item unit net weight', enter net weight (in kilograms) of one unit.

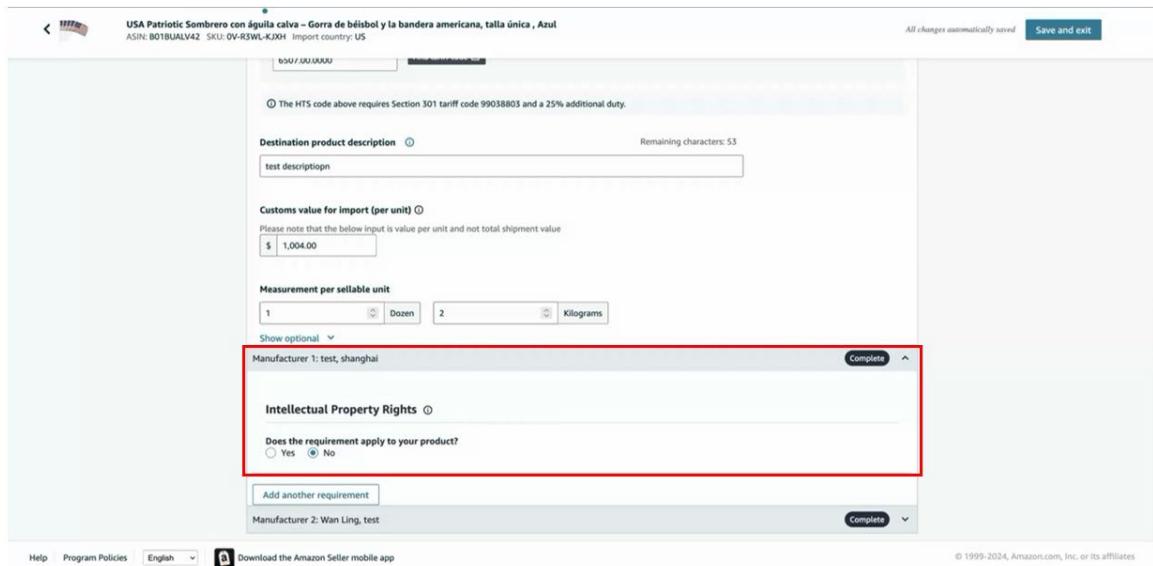
*Note: The entered gross weight must always be higher than or equal to the net weight of your product. For example, if your product weighs 100g and its packaging weighs 20g, the gross weight to enter would be 120g or 0.12 kg.*

Field Name	Weight Type	Definition
Measurement per sellable unit	Gross Weight	Total weight of your product INCLUDING packaging materials/dunnage
Item net unit weight	Net Weight	Weight of your product EXCLUDING packaging materials

You may see a number of additional requirements in the blue section at the bottom. These appear based on your SKU's product type as certain product families need extra compliance information. This is done through identifying if the product is eligible for Antidumping Duty (ADD), Countervailing Duty (CVD), or Partner Government Agencies

(PGA). You will first be asked if this is needed for your product, and if it is, you will then be required to either provide a document, or a written entry.

In the example below – the system has flagged that this SKU may require Intellectual Property Rights. However, if your product is flagged and this does not apply to you, you can click 'no' and this section will be complete.



USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: DV-R3WL-KJXH Import country: US

All changes automatically saved Save and exit

6541/00/0000 Download the Amazon Seller mobile app

Destination product description Remaining characters: 53  
test description

Customs value for import (per unit) Please note that the below input is value per unit and not total shipment value  
\$ 1,004.00

Measurement per sellable unit  
1 Dozen 2 Kilograms

Show optional Manufacturer 1: test, shanghai Complete

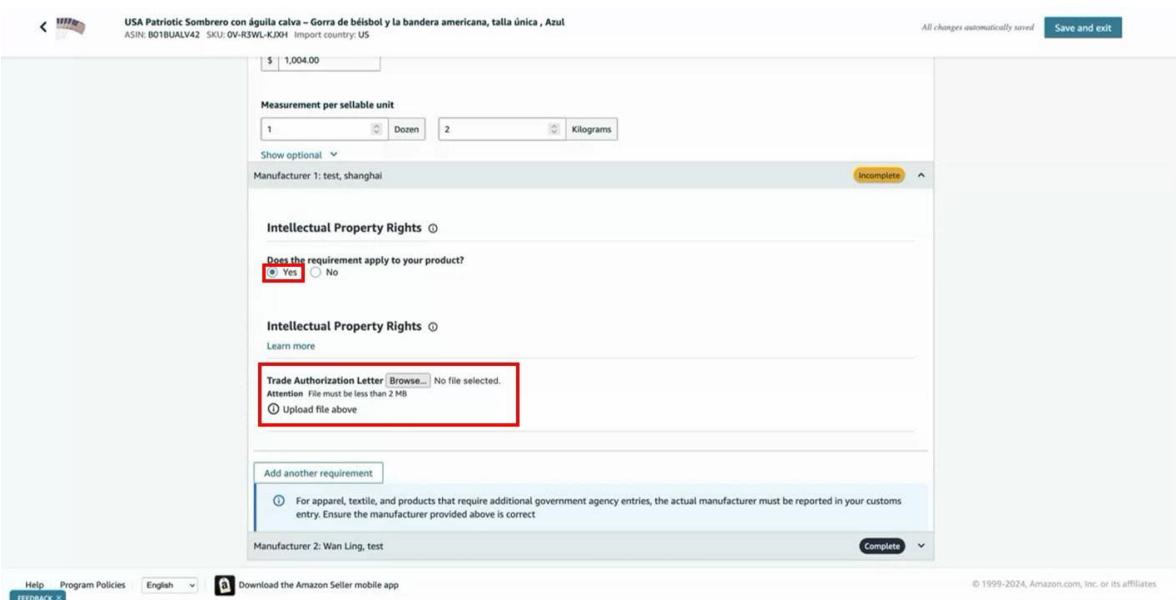
**Intellectual Property Rights**

Does the requirement apply to your product?  
 Yes  No

Add another requirement Manufacturer 2: Wan Ling, test Complete

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If your SKU does need the additional requirements stated. Select 'Yes'. You will be shown the type of documentation needed, and a 'browse' button will appear to upload the document.



USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: DV-R3WL-KJXH Import country: US

All changes automatically saved Save and exit

\$ 1,004.00

Measurement per sellable unit  
1 Dozen 2 Kilograms

Show optional Manufacturer 1: test, shanghai Incomplete

**Intellectual Property Rights**

Does the requirement apply to your product?  
 Yes  No

**Intellectual Property Rights**

Learn more

Trade Authorization Letter Browse... No file selected.  
Attention: File must be less than 2 MB  
 Upload file above

Add another requirement Manufacturer 2: Wan Ling, test Complete

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When you have provided all required information, the icon at the top right of each section will switch from a yellow 'incomplete' to 'complete'. If there are any errors (that would prevent you from submitting to broker), a red banner will appear at the top of the page and indicate what you need to amend. If you scroll down the page, you will find the section needing amending flagged as well.

## Add compliance

Please fix the errors on this page

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: DV-R3WL-KJ0H Import country: US

All changes automatically saved Save and exit

**Import compliance** Incomplete (1 of 2 manufacturers)

**Manufacturer (or supplier)**

Manufacturer or supplier contact Add/manage contacts Product origin ...

test, shanghai ... Hong Kong ...  
Wan Ling, test ... China ...

Add another manufacturer or supplier

Is this product a part of a set or a kit? ...  
 Yes

Destination HTS code ...

The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product ...  
 Use system recommended

Please fix the errors on this page

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: DV-R3WL-KJ0H Import country: US

All changes automatically saved Save and exit

**Intellectual Property Rights** ...

Does the requirement apply to your product?  
 Yes  No

**Intellectual Property Rights** ...  
Learn more

Trade Authorization Letter Browse... No file selected.  
Attention: File must be less than 2 MB  
Upload a file

Add another requirement

For apparel, textile, and products that require additional government agency entries, the actual manufacturer must be reported in your customs entry. Ensure the manufacturer provided above is correct.

Manufacturer 2: Wan Ling, test Complete

**Intellectual Property Rights** ...

Does the requirement apply to your product?  
 Yes  No

Once everything required is filled in, the top of the page will switch to saying 'complete'. You can now click 'Save and Exit' on the top right and be taken back to the main dashboard.

## Add compliance

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul  
ASIN: B01BUALV42 SKU: DV-R3WL-KJ0H Import country: US

All changes automatically saved Save and exit

**Import compliance** Complete

**Manufacturer (or supplier)**

Manufacturer or supplier contact Add/manage contacts Product origin ...

test, shanghai ... Hong Kong ...  
Wan Ling, test ... China ...

Add another manufacturer or supplier

Is this product a part of a set or a kit? ...  
 Yes

Destination HTS code ...

The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product ...  
 Use system recommended  
 Use my own

HTS code

You will see the 'compliance status' column change to 'Complete' in the SKU table, and the number of ASINs in 'Overall compliance status' increase.

Shipment ID: FBA15DYCVPD4

Import country: US

FAQ 

Manage your trade compliance

Manage compliance   Supporting documents

**Overall compliance status**  
3 complete 0 incomplete

**Incomplete sections**  
Import compliance 0

**Additional requirements missing**  
Enter the information for each SKU to see if additional requirements exist

No filters applied

**SKUs (3)**

Product name ASIN / SKU	Destination HTS code 	Manufacturer (or supplier) 	Customs value (per unit) 	Compliance status	Additional information required
 USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul. B01BUALV42 OV-R3WL-KJXH	6507.00.0000  Pending recommendation	Wan Ling, test, CN	Please note that the below input is value per unit and not total shipment value \$ 1,004.00	Complete	<input type="button" value="Edit compliance"/>
 huilyuzhi sandalia anabela feminina tira no tornozelo bico espadrille Cherlin B07BQRNG3T GSS_SKU	5207.90.0000  Pending recommendation	Wan Ling, test, CN	Please note that the below input is value per unit and not total shipment value \$ 1,001.00	Complete	<input type="button" value="Edit compliance"/>
 Mega Bloks First Builders Big Building Bag, 80-Piece (Classic) B007GE75HY - TEST-B007GE75HY	5207.90.0000  Pending recommendation	Wan Ling, test, CN	Please note that the below input is value per unit and not total shipment value \$ 1,004.00	Complete	<input type="button" value="Edit compliance"/>

You can repeat this process for every SKU you are shipping to complete the compliance section.

## Manage compliance with Bulk Upload:

Alternatively, you can complete this information in a Bulk Upload (recommended for shipments with >7 SKUs). To upload compliance information in Bulk, click on the 'Upload file for compliance' option from the main dashboard.

Shipment ID: FBA15DYCVPD4

Import country: US

Manage compliance   Supporting documents

**Overall compliance status**  
3 complete 0 incomplete

**Incomplete sections**  
Import compliance 0

**Additional requirements missing**  
Enter the information for each SKU to see if additional requirements exist

No filters applied

**SKUs (3)**

Product name ASIN / SKU	Destination HTS code 	Manufacturer (or supplier) 	Customs value (per unit) 	Compliance status	Additional information required
 USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul. B01BUALV42 OV-R3WL-KJXH	6507.00.0000  Pending recommendation	Wan Ling, test, CN	Please note that the below input is value per unit and not total shipment value \$ 1,004.00	Complete	<input type="button" value="Edit compliance"/>
 huilyuzhi sandalia anabela feminina tira no tornozelo bico espadrille Cherlin B07BQRNG3T GSS_SKU	5207.90.0000  Pending recommendation	Wan Ling, test, CN	Please note that the below input is value per unit and not total shipment value \$ 1,001.00	Complete	<input type="button" value="Edit compliance"/>
 Mega Bloks First Builders Big Building Bag, 80-Piece (Classic) B007GE75HY - TEST-B007GE75HY	5207.90.0000  Pending recommendation	Wan Ling, test, CN	Please note that the below input is value per unit and not total shipment value \$ 1,004.00	Complete	<input type="button" value="Edit compliance"/>

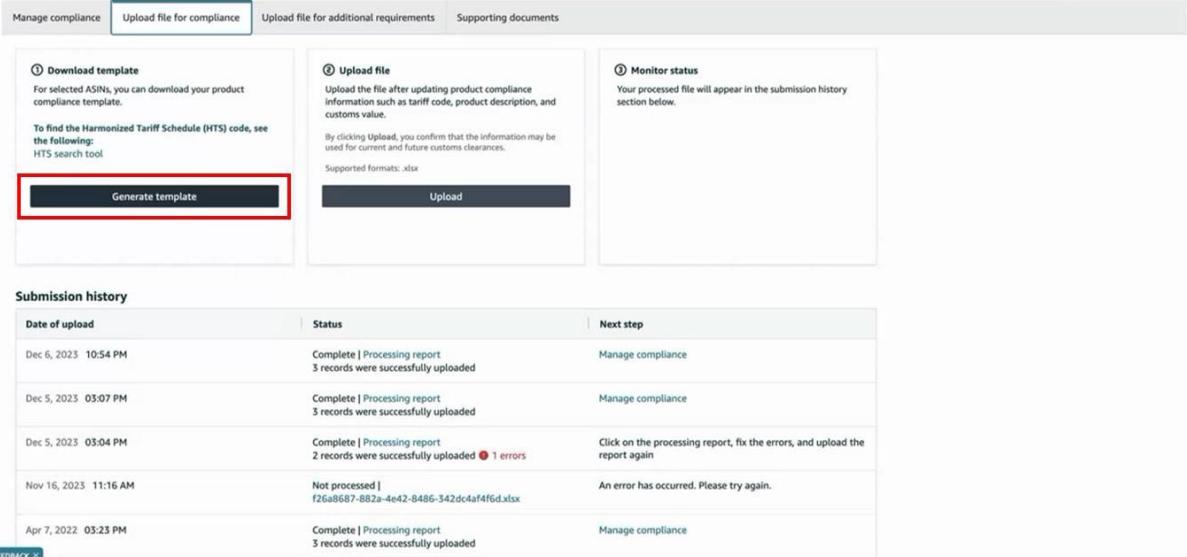
You can now download a template to fill in compliance information for each of your ASINs. You also have a link here to the HTS search tool which allows you to find the correct HTS code for your SKU.

Shipment ID: FBA15DVCVPD4

Import country: US

FAQ 

Manage your trade compliance



Manage compliance    Upload file for compliance    Upload file for additional requirements    Supporting documents

**① Download template**  
For selected ASINs, you can download your product compliance template.  
To find the Harmonized Tariff Schedule (HTS) code, see the following:  
HTS search tool

**② Upload file**  
Upload the file after updating product compliance information such as tariff code, product description, and customs value.  
By clicking Upload, you confirm that the information may be used for current and future customs clearances.  
Supported formats: .xlsx

**③ Monitor status**  
Your processed file will appear in the submission history section below.

**Submission history**

Date of upload	Status	Next step
Dec 6, 2023 10:54 PM	Complete   Processing report 3 records were successfully uploaded	Manage compliance
Dec 5, 2023 03:07 PM	Complete   Processing report 3 records were successfully uploaded	Manage compliance
Dec 5, 2023 03:04 PM	Complete   Processing report 2 records were successfully uploaded  1 errors	Click on the processing report, fix the errors, and upload the report again
Nov 16, 2023 11:16 AM	Not processed   f26a8687-882a-4e42-8486-342dc4af4f6d.xlsx	An error has occurred. Please try again.
Apr 7, 2022 03:23 PM	Complete   Processing report 3 records were successfully uploaded	Manage compliance

An example template can be found [here](#).

The template will auto-populate with information available from Seller Central. Before proceeding with your Bulk Upload, **ensure you have added manufacturer contacts to Seller Central; if not, follow the previous steps to add them**. To assist you, the template includes Instructions, Data Definitions, and Example tabs. Enter your information in the 'Template' tab, referring to the 'Data Definitions' tab to identify required columns. For instance, enter the **gross weight** of one unit in the '**Unit of measure 1**' column.

You are also able to change the name of the file for your own tracking purposes if needed. But do not change the file type or add/remove rows or columns.

Once completed, you can upload the file on the dashboard by clicking on the upload button. After uploading your file, you can download a processing report to see any errors in your submission. You can download this report from the Submission history section of Upload file for compliance.

If your customs compliance status shows 'Incomplete' for cross-border SKUs despite a successful file upload with no errors, check if 'item net unit weight' field is missing values for the 'Incomplete' SKUs. If so, proceed to manually add the net weight of one unit for each 'Incomplete' SKU.

*Note: When entering weights, note that **gross weight** refers to the total weight of your product **including all packaging materials/dunnage**, while **net weight** is solely the weight of your product **without any packaging**.*

Please note that if you need to re-upload after errors, you will need to do so on the normal template file and not the error template.

Shipment ID: FBA15DYCVPD4

Import country: US

FAQ ⓘ

Manage your trade compliance

Manage compliance   Upload file for compliance   Upload file for additional requirements   Supporting documents

① Download template  
For selected ASINs, you can download your product compliance template.  
To find the Harmonized Tariff Schedule (HTS) code, see the following:  
HTS search tool

② Upload file  
Upload the file after updating product compliance information such as tariff code, product description, and customs value.  
By clicking Upload, you confirm that the information may be used for current and future customs clearances.  
Supported formats: xlsx

③ Monitor status  
Your processed file will appear in the submission history section below.

Generate template   Upload

**Submission history**

Date of upload	Status	Next step
Dec 6, 2023 10:54 PM	Complete   Processing report 3 records were successfully uploaded	Manage compliance
Dec 5, 2023 03:07 PM	Complete   Processing report 3 records were successfully uploaded	Manage compliance
Dec 5, 2023 03:04 PM	Complete   Processing report 2 records were successfully uploaded 1 errors	Click on the processing report, fix the errors, and upload the report again
Nov 16, 2023 11:16 AM	Not processed   f26a8687-882a-4e42-8486-342dc4af4f6d.xlsx	An error has occurred. Please try again.
Apr 7, 2022 05:23 PM	Complete   Processing report 3 records were successfully uploaded	Manage compliance

If you have any product specific requirements, you can also upload these in Bulk. To do so, navigate to the select 'Upload file for additional requirements' tab. When you generate this template, you will be able to see which supporting documents have been requested.

Shipment ID: FBA15DYCVPD4

Import country: US

FAQ ⓘ

Manage your trade compliance

Manage compliance   Upload file for compliance   **Upload file for additional requirements**   Supporting documents

① Download template  
Generate template to complete additional compliance information.

② Upload file  
Upload the file after completing all requirements line by line, either by adding compliance data or stating if it is not essential for your product.  
By clicking Upload, you confirm that the information may be used for current and future customs clearances.  
Supported formats: xlsx

③ Monitor status  
Your processed file will appear in the submission history section below.

Generate template   Upload

1 An error has occurred. Please try again.

**Submission history**

Date of upload	Status	Next step

Help   Program Policies   English

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To enable drop down list on the bulk file, you can upload your documents on the 'Supporting documents' tab first and then re-generate your additional requirements template.

Shipment ID: FBA15DYCVPD4

Import country: US

FAQ ⓘ

Manage your trade compliance

Manage compliance   Upload file for compliance   Upload file for additional requirements   **Supporting documents**

Drag and drop your file here to upload

Supported formats: .xlsx,.xls,.png,.pdf,.doc,.docx,.csv,.txt,.jpeg,.jpg,.tiff  
The maximum size allowed for each file is 5 MB

Upload file

**Documents**

Date of upload	File name	
Sep 26, 2023 03:24 PM	12fee1cf-6d3c-41ab-adbc-da187b799d74.xlsx	☰
Sep 13, 2023 03:46 PM	Screen Shot 2023-08-07 at 1.23.17 PM.png	☰
Sep 13, 2023 03:45 PM	Screen Shot 2023-09-13 at 2.32.02 PM.png	☰
Sep 13, 2023 12:48 PM	trade-guidance-reimbursement-certificates.pdf	☰
Aug 16, 2022 10:24 AM	Capture.JPG	☰
Aug 16, 2022 10:23 AM	HTS After.png	☰
Feedback X	Screen Shot 2022-07-13 at 4.04.44 PM.png	☰

6. 2022 10:21 AM

Once completed, you can return to your Send To Amazon Workflow. In your 'Step 3 – Print box labels section, under customs compliance, all SKUs should say 'Complete'. And you are now able to click on the blue Send to broker button. Click on this to send customs compliance information to the broker and wait to receive broker approval before continuing for your shipment.

If the broker has any comments, this will be flagged, and you will be able to go in and make suggested edits via the 'View/edit compliance link' again. And can re-submit to broker using the same blue button.

To continue with your shipment please continue to follow the relevant guide:

1. [ATS AVASK](#)
2. [UPS AVASK](#)



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