

## **VAT Relief Declaration Form**

Amazon can issue VAT refunds on eligible sales to customers who are registered disabled or chronically ill. To apply for your VAT refund, after your order has been completed you'll need to fill out the eligibility declaration form overleaf (this can also be obtained directly from HMRC: HMRC Notice 701/7 VAT reliefs for disabled people).

**Please send completed form via email, in PDF format to [b2b-refund@amazon.co.uk](mailto:b2b-refund@amazon.co.uk).**

Alternatively, this can be sent via post to:

Amazon Customer Service,  
Waverley Gate,  
2-4 Waterloo Place,  
Edinburgh,  
EH1 3EG,  
United Kingdom

**If the order was placed with a seller and was not sold by Amazon.co.uk, you will need to contact the seller directly to reclaim the VAT.**

### **Note to customer**

You should complete this declaration if you are 'chronically sick or disabled' and the goods or services are for your own personal or domestic use.

A family member or carer can complete this on your behalf if you wish. You can find out more from the Help sheets on the GOV.UK website or by telephoning the VAT Disabled Reliefs Helpline on Telephone: 0300 123 1073. HMRC staff cannot advise whether or not an individual is chronically sick or disabled. A person is 'chronically sick or disabled' if he or she is a person:

- With a physical or mental impairment which has a long term and substantial adverse effect upon his or her ability to carry out everyday activities.
- With a condition which the medical profession treats as a chronic sickness such as diabetes.
- With a terminal illness.

It does not include an elderly person who is not disabled or chronically sick or any person who is only temporarily disabled or incapacitated, such as with a broken limb. If you are unsure, you should seek guidance from your GP or other medical professional.

### **Can I claim VAT relief on behalf of someone else?**

- Yes - but you will be required to put the claimants details on the VAT relief claim form.

### **Are all products subject to VAT relief?**

- No - only products clearly identified are subject to VAT relief.

### **How can I find out more about claiming VAT relief?**

- Please Refer to H M Customs notice 701/7 VAT reliefs for disabled people.

Please give this completed form back to the supplier. They will keep it with their VAT records. Please do not send it to HMRC. PTO.

**Customer's Declaration**

I (full name).....  
of (address) .....  
.....  
.....

declare that I have the following disability or chronic sickness  
.....  
.....  
.....  
.....

I am receiving the goods and/or services detailed overleaf, which are being supplied to me for domestic or my personal use and I claim relief from VAT.

Signed.....

Date.....

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If you're in any doubt as to whether you're eligible to receive goods or services zero-rated for VAT you should consult HMRC.