

Amazon Customs Clearance and Shipping Services Handbook

For cross-border shipping between the EU and the UK



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Introduction

The purpose of this guide is to provide full guidance on how you can use Amazon's Customs and Shipping Service to ship your goods to FBA fulfilment centres in the UK.

A basic understanding of the requirements for selling to the UK is necessary to make an appropriate selection of items prior to creating the shipment.

1. Why ship across borders?

The United Kingdom gives you the opportunity to reach millions of new customers and tap into a whole new pool of potential Prime customers.

Local storage provides you with a range of benefits, including:

- **Local shipping fees for shipping by Amazon** – see the full breakdown [here](#).
- **Prime logo eligibility**
- **Fastest delivery times to customers**

2. What you need to know about shipping between the EU and the UK

On January 1, 2021, the United Kingdom withdrew from the EU single market and customs union. Since then there has been a hard customs border between the UK and the EU, which has had an impact on the cross-border movement of goods. In cases where a company is not based in the UK, an indirect representative must be appointed to carry out the import. This can be a customs broker or even a freight forwarder. You can check [here](#) whether you are considered a UK resident under British law.



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Amazon Customs Clearance and Shipping Services

„ The new solution makes importing to the UK extremely efficient and smooth. The bureaucratic hurdles and delays previously associated with imports have been significantly reduced.“
– Dennis, managing director of Toys for Fun GmbH.

1. Cross-border shipping between Germany and the United Kingdom

We offer two shipping solutions for packages up to 63.5 cm in edge length, which allow you to ship larger quantities directly to a logistics centre in the UK.

Part of the solution is that, in addition to cross-border shipping, AVASK Accounting & Business Consultants carries out the clearance as a fully integrated customs partner.

You can choose between two shipping solutions:

- 1. Amazon Transportation Services (ATS)** – Ship from your German warehouse to a domestic Amazon sorting centre. Amazon Transportation Services (ATS) ships the goods from there to the UK, free of charge on your behalf.
- 2. UPS** – Ship with UPS from your warehouse to an Amazon fulfilment centre in the UK and benefit from discounted UPS conditions negotiated by Amazon.

Please note: In either case, the [FBA requirements for shipping packages](#) must be met.

2. AVASK as a customs agent

With constantly changing legislation in the EU and the UK, it is beneficial to have a specialist to help you master the various aspects of customs compliance.

A customs agent can help you with the following:

- Preparation and submission of documentation required for cross-border shipping;
- Act as a link between you and customs authorities (or even on your behalf during on-site inspections);
- Preparation and procurement of any additional documentation that customs authorities may request.



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Benefits of AVASK integration:

- Both ATS-AVASK and UPS-AVASK solutions are **integrated** with AVASK and offer **comprehensive customs and agency services**. AVASK has worked with Amazon for over 8 years and, in addition to customs, has extensive experience in tax, **compliance and EPR**. **In these programmes, AVASK provides you with indirect representation, agency services and assistance with customs regulation** for shipping to the UK.
- **AVASK has set up a special customs portal that they can use to smoothly book the clearance services.**

Promotion — FREE account setup and brokerage fees for first delivery:

We are currently running a promotion for our shipping solutions which, after signing up, gives you the following: FREE setup of your account with AVASK and FREE brokerage fees for the first shipment. Conditions: ATS-AVASK, UPS-AVASK.

- AVASK carries out **checks of your products for import restrictions** before dispatch.



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3. Introduction to ATS-AVASK and UPS-AVASK

Both solutions offer unique benefits. The table below will help you to identify which solution is best suited to your organisation.

Function	ATS-AVASK	UPS-AVASK	
Customs agent	AVASK		
One-off AVASK Account setup costs	€0 (completely covered by Amazon)		
First annual fee for indirect representation costs of AVASK	€200 per year (free*)		
Brokerage fee per shipment	€60 (FREE for the first shipment)		
Transportation	Shipping to a German Amazon sorting centre with UPS (only in AT/CZ/NL /PL), DPD or DHL (only DE). ATS will then dispatch the consignment across borders free of charge.	Pickup from the selling partner's warehouse. From there, UPS delivers directly to the British FBA logistics centre.	
Warehouse location			
Transport companies	 	 	

*For registration after 27 May 2024 and first dispatch within 3 months of registration and by 31 December 2024 at the latest.



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Function	ATS-AVASK	UPS-AVASK
Shipping costs	Domestic shipping costs based on your agreement with UPS (only in AT/CZ/NL /PL), DPD or DHL (only DE). Cross-border shipping is carried out free of charge for you.	UPS shipping conditions negotiated by Amazon (directly via Seller Central).
Sendungserstellung	<p>Step 1: Create the shipment with destination marketplace site 'United Kingdom' in Seller Central using the 'Send to Amazon' workflow</p> <p>Step 2: Book transport with UPS (only in AT/CZ/NL /PL), DPD or DHL (only DE).. Your individual conditions apply here</p> <p>Step 3: Provide the customs information on the AVASK platform</p>	<p>Step 1: Create the shipment with destination marketplace site 'United Kingdom' in Seller Central using the workflow 'Send to Amazon' and transport service provider UPS</p> <p>Step 2: Book your pickup on the UPS website.</p> <p>Step 3: Provide the customs information on the AVASK platform</p>
Payment of import sales tax	Can be postponed until the time of sale if you participate in the Postponed VAT process	
Package dimensions	Parcel shipment with a maximum edge length of 63.5 cm and a weight of 23 kg	Parcel shipment with a maximum edge length of 63.5 cm and a weight of 23 kg
Maximum number of parcels per shipment	Unlimited	200 *If you ship more than 30 items in one shipment, please contact UPS directly to arrange a larger pickup
Total lead time of incoming shipments	4-8 working day	6-11 working days

*Lead times are subject to change at any time. Please check with AVASK for the latest lead times



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Compliance

What do you need for your products to be sold in the UK?

You must ensure that your product range complies with the latest UK regulations before storing it on site. These include the EPR and UKCA packaging requirements and requirements for the appointment of a responsible person.

What do you need to use shipping solutions?

If you are sure that your offer fulfils all the requirements for sale in the UK, you must ensure that you have the following information for shipping:

Sales tax registration:

If you store goods in a warehouse (such as Amazon FBA, third-party fulfilment centres) in the UK, you are required by law to register for VAT so that you can declare your selling activity. Sales tax is 20% in the UK.

- You must be registered for VAT in all countries where you wish to hold stock. This means that you must be registered for VAT in the country to which you ship goods.
- You can file a sales tax application via Amazon [here](#)
- You can find information on sales tax obligations and the registration process [here](#).

EORI number:

An EORI (Economic Operators Registration and Identification) number relates to the registration and identification of economic operators trading within the EU or the UK and is required for companies carrying out customs activities in the EU or the UK.

- If you are importing to or exporting from the UK, you will need a British EORI number.
- **AVASK can help you apply for a UK EORI number free of charge as part of your application.**
- If you import to or export from Europe, you need an EU EORI number. (AVASK can help you get them)
- It is likely that you will need an EORI number for both the EU and the UK.

REX number for exports over €6,000 worth of goods:

A REX (Registered Exporter System) number is essential for exporting goods over €6,000 from the European Union to the United Kingdom, particularly when it comes to trade under preferential customs conditions. This number is part of a system



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that allows registered exporters to confirm for themselves that their products meet certain rules of origin and are therefore eligible for customs concessions.

- Registered exporters can issue declarations of origin themselves, which reduces the need to apply for traditional certificates of origin.
- Exports to the UK require a REX number starting at €6,000; below this threshold, registration is not mandatory.
- Using the REX number is particularly relevant if you want to benefit from preferential customs tariffs under the trade agreement between the EU and the UK.
- Registration can be done free of charge via the [European Commission's REX portal](#). You can find more information about this [here](#).

Power of attorney:

A power of attorney (POA) in international trade allows the authorised party (e.g. a customs agent) to act on behalf of their customer (e.g. a sales partner) when they need to file customs declarations and represent their customers in cross-border customs clearance operations. AVASK acts as your POA for the ATS-AVASK and UPS-AVASK solutions.

A POA usually has functional benefits as it can empower the customs agent to perform clearance tasks, such as:

- Processing customs clearance documents
- Handling an unlimited number of shipments
- Any other task that can be agreed upon between the two parties

HS-Codes:

HS codes of the Harmonised System are used internationally to classify goods in cross-border trade. HS codes are part of the internationally standardised system of specified code numbers for various product classifications and goods. It is important to check an HS code both at international level as well as in the customs classification system at destination. An example of HS classification can be found [here](#).

Your manufacturer, wholesaler, and customs agent can help you find the right HS code for your goods.

- Importing into the United Kingdom requires a 10-digit commodity number. These codes determine the duties and import sales tax for your products.
- Each individual ASIN must be classified with the correct commodity code. It is important to make sure you are using the correct commodity code for your items. Both the [British government](#) and the [European commission](#) can provide further information



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- You can also download [list of ASINs](#) and their corresponding tariff codes and then filter for any ASINs you may have. This list is for guidance only and should be reviewed based on your own research. Amazon is not responsible for incorrect tariff codes.

Country of Origin:

- The country of origin determines the applicable duties and import duties. Work directly with your supplier to determine the country of origin for all your products and ensure that you comply with regulations. You can find more information on the [UK government](#) website and the [origin guidelines of the European Commission](#).

In international trade, countries are often divided into two categories: Preferential countries and non-preferential countries. A preferential country of origin is a country with which there are preferential trading conditions as a result of trade agreements. These may include free trade agreements (FTA), customs unions, preferential arrangements and other types of trade agreements, which often allow reduced or duty-free treatment of certain goods. The origin status of a product is crucial to receive this preferential treatment. Of particular relevance for trade with the UK is the agreement with the EU, which does not provide for customs duties on EU goods if they are transported directly between the EU and the UK.

In order to determine the origin status of a product, there are certain rules that must be observed. The determination of the country of origin depends not only on where the product was completely manufactured, but also on whether significant processing steps or significant added value took place in a particular country.

The following are typically considered for the country of origin test:

- **Last essential processing step:** Where the last significant step of production or processing took place;
- **Added value:** Whether the product has received significant added value as a result of processing;
- **Change of tariff number:** Whether the product has undergone a manufacturing level at which the combined materials were converted into the finished product, with a change in the tariff position.

Example: If I sell handbags made in Germany and import a handle from China and attach it to my handbag, it probably won't change the country of origin.

Methodologies for valuing goods:

The customs valuation of goods relates to the determination of the economic value of the goods declared for import. Such an assessment is essential for the assessment of any customs debts. There are six ways to value your goods. The primary method is the transaction value method, which comprises the total amount paid (or payable) for the imported goods – for more information, see the [EU Customs Code](#).

Commercial invoice:

A commercial invoice is issued by the exporter (i.e. the manufacturer of your goods) for the importer (sales partner). This invoice contains detailed information about the transaction, including a detailed description of what was sold to the buyer.



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The commercial invoice not only serves as proof of purchase, but is also important for customs clearance, as it helps authorities determine the value of the goods for the purpose of determining duties and taxes.

For the ATS-AVASK and UPS-AVASK solutions, AVASK uses the information you provide to them on the above points to fill out a commercial invoice on your behalf.

Registration for Amazon's customs clearance and shipping services

1. Account setup

If you have reviewed the terms and conditions ([ATS-AVASK](#) & [UPS-AVASK](#)) and would like to participate in this promotion, please first fill out [this form](#) to complete a one-time account setup with AVASK for the customs service. The link above will take you to a third-party website (AVASK). The information you provide is subject to AVASK's privacy policy.

In this form, you can indicate whether you want to use the ATS-AVASK or UPS-AVASK solution. Please note:

- You can only use one of the package solutions at a time (you can request a change of solution using [this form](#)).

AVASK will then set up your portal for the chosen solution. As soon as the portal is ready for use, AVASK will inform you via email. You will need the following information to complete the onboarding survey::

- Merchant token (To find your merchant token, make sure you are signed in to your DE Seller Central account and click this link. Copy and paste the 'merchant token' into the box below, for example — A190DUARU00G94).
- Name of the company
- Primary contact phone number
- Primary contact email address
- Company registration number
- Primary contact person, first name
- Primary contact person, last name
- Registered business address
- UK EORI number (can be requested through AVASK)



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- EU EORI number (can be added later))
- VAT number for the United Kingdom
- Sales tax identification number for Germany
- Decision on the application of the Postponed VAT procedure
- Which country would you like to ship your products to?
- Proof of address
- Proof of identity
- POAs for imports and exports

Once you have received confirmation from AVASK that your customs account has been set up, you are ready to onboard. The onboarding time is less than 5 days. If you fill out all information correctly, onboarding usually takes place within 24 hours.

If you have any questions during this process, please contact AVASK directly at: pcppromo@avaskgroup.com

Or book a one-to-one call with an AVASK account manager [here](#).

ATS-AVASK

1. Overview

With the shipping solution for parcels, where ATS delivers parcels to the UK from the German sorting centre, they can send them cost-effectively to FBA shipping centres in the UK. The customs services are provided by AVASK.

Please note: If you ship from an address outside Germany, Austria, Czech Republic, Poland or the Netherlands, you cannot use this solution.

2. Tariff details

Service	Tariff	Amazon discount	To pay
Account Setup	0 €	0 €	0 €
Indirect representation (per year)	200 €	0 €	200 €



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Brokerage fee (per shipment)	60 €	The first shipment Is free of charge	€60 after the second shipment
Transportation	Free international shipping via ATS		

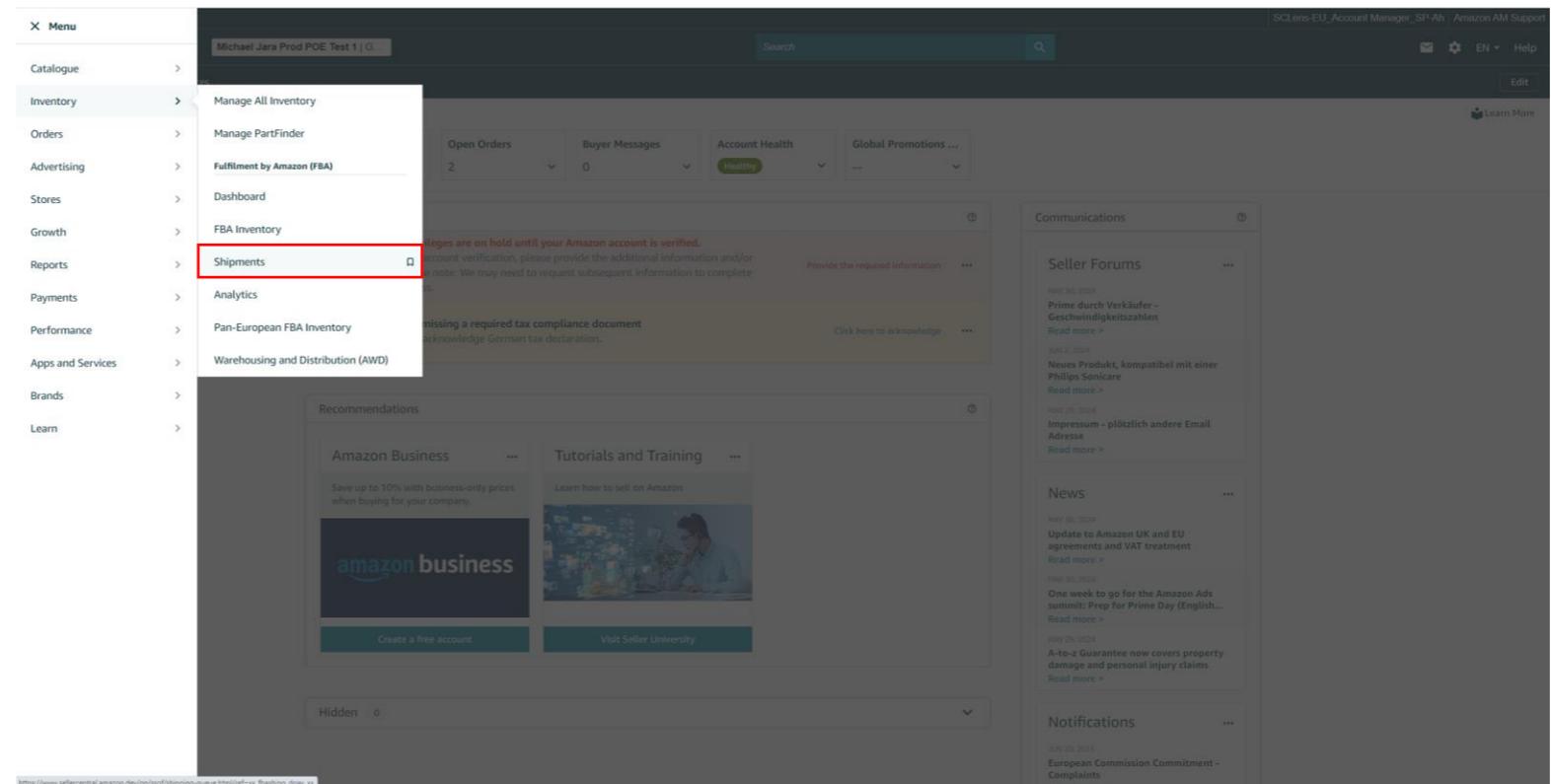
The Amazon discount is valid until 31 December 2024. The brokerage fee is free for your first shipment if you have never shipped with us before. The annual representation is free if you register with AVASK after 27 May 2024 and complete your first shipment within 3 months of registration and by 31 December 2024 at the latest. Terms & conditions: [ATS-AVASK](#).

3. Consignment creation

The following pages will guide you through the steps of creating a shipment using the UPS AVASK solution. Here you can see a shipment from the EU to Great Britain.

Step 1: Book your shipment in Seller Central:

Sign in to your Seller Central account and navigate to your shipping queue.



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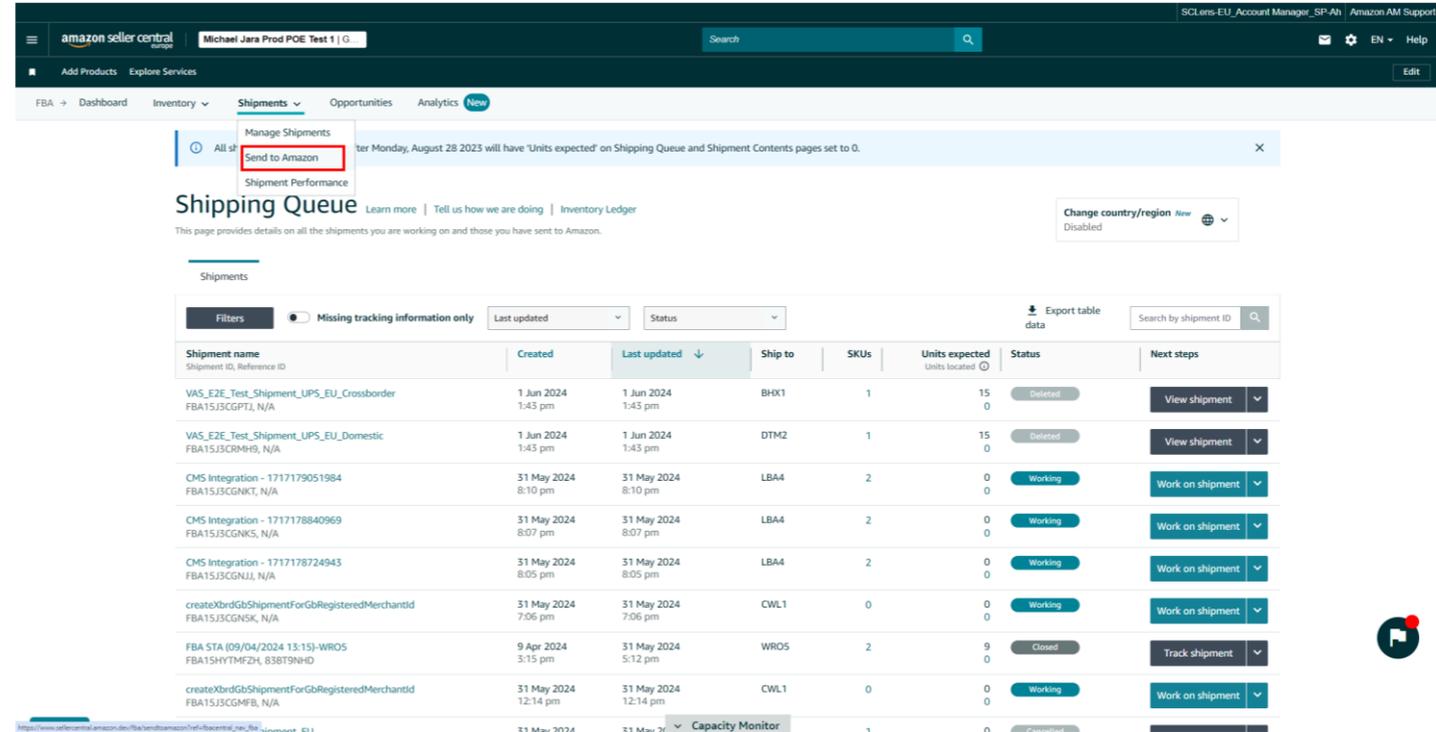
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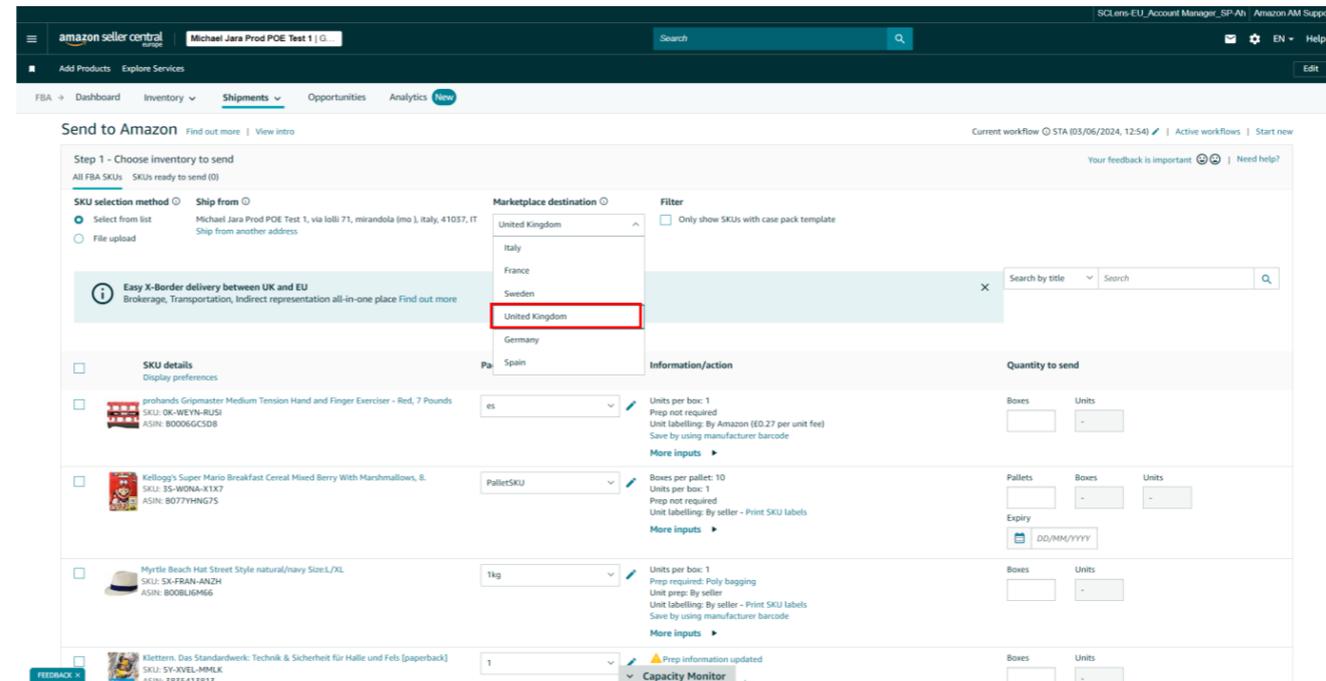
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Create a new shipment in Seller Central using the 'Send to Amazon' workflow.



Select United Kingdom as the 'Target Marketplace'.



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Select the inventory that you want to fulfil with this shipment. You can do this by either choosing 'Select from list' and adding the quantities from the list below. Or you can choose 'Upload a file' and use the template provided.

The screenshot shows the 'Select from list' interface in Amazon Seller Central. At the top, there are radio buttons for 'Select from list' (which is selected and highlighted with a red box) and 'File upload'. Below this is a search bar and a table of SKUs. The table has columns for 'SKU details', 'Packing details', 'Information/action', and 'Quantity to send'. The first row shows 'prehands Gripmaster Medium Tension Hand and Finger Exerciser - Red, 7 Pounds' with a quantity of 1. The second row shows 'Kelllogg's Super Mario Breakfast Cereal Mixed Berry With Marshmallows, 8.5 OZ (240g)' with a quantity of 1. The third row shows 'Myrtle Beach Hat Street Style natural/navy Stock/LXL' with a quantity of 1. The fourth row shows 'Kletterer. Das Standardwerk: Technik & Sicherheit für Halle und Fels (paperback)' with a quantity of 1. The fifth row shows 'PETZL Grigi 2 Belay Adult turquoise Size--Stück-' with a quantity of 1. The sixth row shows 'Pro Hands Medium Tension Hand & Finger Exerciser - Cream 7lb' with a quantity of 1. At the bottom right of the table, there is a 'Ready to send' button.

When you are happy with your inventory selection, select 'Confirm and continue' to move on to the next step..

The screenshot shows the 'Confirm and continue' step in Amazon Seller Central. At the top, there is a 'Confirm and continue' button highlighted with a red box. Below this is a list of SKUs and a summary of the shipment. The summary shows 'SKUs ready to send: 1 (1 units)' and 'Total prep and labelling fee: £0.27'. At the bottom right, there is a 'Confirm and continue' button. The interface also shows a 'Step 2 - Confirm shipping' and 'Step 3 - Print box labels' section. At the bottom, there is a 'Delete workflow', 'Start new', and 'Go to Shipping Queue' section.

Select the date you would like to fulfil your shipment.



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The screenshot shows the 'Send to Amazon' interface for 'Step 2 - Confirm shipping'. The 'Ship date' field is highlighted with a red box. Under 'Broker settings', the 'Amazon-partnered broker' option is selected and also highlighted with a red box. The 'Shipping mode' is set to 'Small parcel delivery (DPO)'. Under 'Select shipping carrier', the 'Non Amazon-partnered carrier' section is active, with 'DPD' selected as the carrier and 'Ground' as the transport method.

For this service, you should already be integrated and your broker appears as in the ‘Amazon-partnered broker’ field.

This screenshot is identical to the one above, but the 'Non Amazon-partnered carrier' section is highlighted with a red box. The 'Select carrier' dropdown is set to 'DPD' and 'How will they be transported?' is set to 'Ground'.

Select ‘Package Delivery’ and then ‘No Amazon transport partner’. You can either use DPD, UPS, or DHL UK, so choose the carrier you are using and then select ‘Ground’. **Attention: UPS cannot be selected to ship from Germany to UK, and DHL cannot be selected to ship from the Netherlands, Austria, Poland and the Czech Republic).**



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Make sure that the field with the summary box looks correct. Your delivery address should automatically change to the German address ‘Krefeld Sortierzentrum (DTM8)’. If everything is correct, confirm your delivery window and click ‘Accept charges and confirm shipment’.

If the delivery address does not match DTM8, please go through the previous steps or ask support – an incorrect address will result in printing non-compliant labels and may affect your shipment.

Enter the delivery window here as well. This is when the shipment is expected to arrive at the UK Fulfilment Centre and should be 11–14 days after collection.



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Step 2: Provision of information on compliance with customs regulations:

You are now in the shipment creation phase where you can provide your customs information. You can submit this information directly to your broker via Seller Central. All entered and approved information is saved for future shipments.

For ATS-AVASK, since you are sending a shipment to Krefeld outside of Amazon, you must provide the estimated shipping and insurance costs (if you have them).

Step 3 - Print box labels

Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT
Delivery date: Wednesday 5 June 2024 [Change dispatch date](#)

1 confirmed shipments
After you print box labels, the shipment will change to 'Ready to ship' status.

Shipment #1 [View or edit contents](#)

Shipment name: FBA STA (03/06/2024 10:58)-BHX4 Rename
Shipment ID: FBA15JA9M3SP
Amazon Reference ID: --
Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT
Ship to: DTMB - An der Römerschanze 19 - D-47809 - Krefeld, - Germany

Shipment contents: Boxes: 1, SKUs: 1, Units: 1

Fees for shipping your parcels to Amazon's local facility
This information is required to prepare your customs documents

Shipping fees: £

Insurance fees (optional): £

[Confirm and continue](#)

Customs compliance: Awaiting completion of shipping fees

Print box labels: Awaiting completion of customs compliance

What's next?
1. Apply the correct FBA box ID label to each box.
2. Work with your carrier to create the carrier labels for your boxes.
3. Hand off your boxes to your carrier. Note your carrier tracking IDs, which are required for the next step.

Cost summary	
Total prep and labelling fees:	£0.27
Total estimated shipping fees:	£0.00
Total estimated prep, labelling, and shipping fees (other fees may apply):	£0.27
Brokerage and duty fees are not included in this total and must be paid separately to your broker	

[Proceed to enter tracking details](#)

Final step: Tracking details [Find out more](#)

Thank you for using Send to Amazon
We would love to hear from you. Leave us your feedback so that we can continue to improve.

You can now add SKU-specific customs information. Please read the 'Customs Clearance' section of this guide to learn how to complete this step.

1. Edit compliance – this is where you add SKU-level compliance information.
2. Once you are finished, click 'Send to Customs Agent' so that your customs broker can verify the details.
3. You can check the status of your customs information in step 2, as this shows whether your shipment has been approved by your customs agent.



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Step 3 - Print box labels

Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT
Delivery date: Wednesday 5 June 2024 [Change dispatch date](#)

1 confirmed shipments
After you print box labels, the shipment will change to 'Ready to ship' status.

Shipment #1 [View or edit contents](#)

Shipment name: FBA STA (03/06/2024 10:58)-BHX4 Rename
Shipment ID: FBA15J49M35P
Amazon Reference ID: --
Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT
Ship to: DTMB - An der Römerschanze 19 - D-47809 - Krefeld, - Germany

Shipment contents: Boxes: 1, SKUs: 1, Units: 1

Fees for shipping your parcels to Amazon's local facility

Customs compliance

Please follow these 3 steps:

1. Provide compliance information for products in your shipment
Incomplete: 1 SKUs | Complete: 0 SKUs [Refresh](#)
[Edit compliance](#)
2. Send the customs information to the broker. By clicking this button, you are attesting that the preferential-origin status of your SKUs is accurate, to your knowledge. Broker approval can take up to 48 hours.
[Send to broker](#)

Print box labels *Awaiting completion of customs compliance*

What's next?

1. Apply the correct FBA box ID label to each box.
2. Work with your carrier to create the carrier labels for your boxes.
3. Hand off your boxes to your carrier. Note your carrier tracking IDs, which are required for the next step.

Cost summary

Total prep and labelling fees:	€0.27
Total estimated shipping fees:	€0.00
Total estimated prep, labelling, and shipping fees (other fees may apply):	€0.27

Brokerage and duty fees are not included in this total and must be paid separately to your broker

[Proceed to enter tracking details](#)

Final step: Tracking details [Find out more](#)

[FEEDBACK](#)

Step 3: Print Amazon box labels:

Once your shipment is approved by the customs agent, you can print your box label(s). Please ensure that there is a label on every package. You cannot print these stickers until your customs compliance details have been approved by the customs broker.

Step 4: Book your pickup and pack your shipment:

The dimensions of the box are based on Amazon's guidelines for small packages. (The dimensions of the box are limited to 63.5 cm per side; the weight of the box is limited to 23 kg).

The ATS-AVASK solution also requires you to arrange your domestic delivery outside of Amazon to the German sorting centre in Krefeld. This shipment must be made with [UPS](#) (only in AT/CZ/NL /PL), [DHL](#) (only DE) or [DPD](#), outside of Amazon (i.e. not with a partner company). The delivery address should be shown in your 'Send To Amazon' workflow: Amazon Verteilzentrum Krefeld GmbH, An der Römerschanze 19, D-47809 Krefeld. On each box, you should stick both the Amazon sticker and the UPS/DPD sticker side by side.

Download the box sticker(s) and ensure that:

- The address of the sticker is 'Amazon Verteilzentrum Krefeld GmbH, An der Römerschanze 19, D-47809 Krefeld'.
- If available: with QR code
- Visual sorting marker (example below)



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Print box labels in Seller Central and attach the labels to each box.

Wait for your box(es) to be picked up by UPS (only in AT/CZ/NL /PL), DPD or DHL (only DE).

Step 5: Track your shipment:

You can now track your shipment in Seller Central using the case log.

Log into the case log (Help > Manage Seller Support Case) and find historical information about all shipments shipped under the same Paragon case:

9127931702	Needs Your Attention	contact@mdwlttd.co.uk	[Unmonitored case] Your ATS-AVASK shipment status
------------	----------------------	-----------------------	---

Important: The opened case remains at the level of the creation date of the first case, i.e. even if you actively send, the case is not displayed in the last cases – i.e. if the case was created in December, the case remains under December. We recommend that you manually search for ATS in the search bar. You can find the case as '[Unsupervised Case] Your ATS-AVASK Shipment Status'.

You will receive an initial case explaining how to read the upcoming messages:



If you are not interested in receiving these notifications, you can unsubscribe here.



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{1}You will get details of i –the FBA ID, ii – the date of departure from SC together with one of the following two statuses: a. departed from SC or b. delivered to the importing country: Shipment discontinued

Dear Selling Partner,

Thank you for choosing ATS- AVASK program.
This is regarding the FBA shipment 'FBA15HG215FJ-A' departed on '11/9'. This is to inform you that the shipment has departed from the SXW2 to the final destination. If you have any queries, please reach out to AVASK at pcpshipments@avaskgroup.com. Please mention your shipment reference in the subject.
*This case is not monitored, please do not reply to the case.
Thank you for your support,
Customs Clearance & Shipping Services Team
In case you want to unsubscribe from ATS notification, can you unsubscribe here (https://amazon.eu1.qualtrics.com/jfe/form/SV_eFpsotk9KEft3dc)

Thank you for selling with Amazon.

The shipment is delivered to the importing country and you have the opportunity to rate your experience

*Dear Selling Partner,
Thank you for choosing ATS- AVASK program. This is regarding the FBA shipment 'FBA15HG215FJ-C' departed on '3/4'. This is to inform you that the shipment is delivered to final destination. Overall, how satisfied are you with your recent shipment(s) with Customs Clearance and Shipping Services on Amazon? You can rate your shipment here https://amazon.eu1.qualtrics.com/jfe/form/SV_3R5Acx6ptj00E8m. If you have any queries, please reach out to AVASK at pcpshipments@avaskgroup.com. Please mention your shipment reference in the subject.
*This case is not monitored, please do not reply to the case.
Thank you for your support,
Customs Clearance & Shipping Services Team
In case you want to unsubscribe from ATS notification, can you unsubscribe here https://amazon.eu1.qualtrics.com/jfe/form/SV_588bb0Njvt40Z0n, can you unsubscribe here https://amazon.eu1.qualtrics.com/jfe/form/SV_588bb0Njvt40Z0n.

Thank you for selling with Amazon.

Step 6: Pay your customs agent:

Payment method:

For customs clearance fees and duties, you will receive an email from your broker after the shipments are complete in order to process payment.

Payment terms:

Payment for your customs duties and taxes is made by the broker at the time of registration. It is therefore important that you only process payments after the shipment has been dispatched to avoid delays and to ensure that future shipments are not blocked due to non-payment of previous shipments.

Penalties for late broker payments:

There are currently no penalties for late payments. However, it is advisable to settle payments with your broker as early as possible. Brokers will reject future shipments if fees for previous shipments have not been paid.

4. Actions in case of failure to comply with programme requirements:

To ensure that shipments are not delayed due to an incorrect process, there is a defect procedure that applies to repeated faulty shipments.

A defective shipment is when the sales partner does not comply with the above SOPs (Standard Operating Procedures) and the labelling, packaging or preparation of the shipment is incorrect.



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1. If a faulty shipment is dispatched, you will receive a message by e-mail and in your case log informing you of the error.
2. If an incorrect shipment is dispatched for the second time, you will receive one-to-one training on how to book and dispatch a shipment correctly.
3. If a shipment is faulty a third time, you will receive a message via the case log in which you must choose between 3 options: 1) continue shipping via ATS by proving that you understand how to book and dispatch your shipments, or 2) start shipping using another Amazon customs clearance and shipping solution, or 3) finish shipping using Amazon customs and shipping solutions. If you do not provide a response within 42 days, you will be excluded from using the Amazon Customs Clearance and Shipping Services solutions.

5. Can you rejoin the programme after you have been excluded?

Yes. You must complete a questionnaire which will be sent to you upon receipt of the third defective shipment.

You must ensure that you complete this survey within 42 days of receiving the shipment, otherwise you will be automatically removed from the programme.

UPS-AVASK

1. Overview

With the UPS AVASK package shipping programme, you can ship directly from your warehouse to fulfilment centres shipped by Amazon in the UK. When you use the 'Send to Amazon' workflow in Seller Central, you will benefit from a seamless shipment creation process.

2. Tariff details

Service	Tarif	Amazon Rabatt	Zu bezahlen
Account setup	0 €	0 €	0 €
Indirect representation (per year)	200 €	0 €	200 €
Brokerage fee (per shipment)	60 €	The first shipment is free of charge	€60 after the second shipment
Transportation	Amazon has negotiated UPS PCP freight rates		



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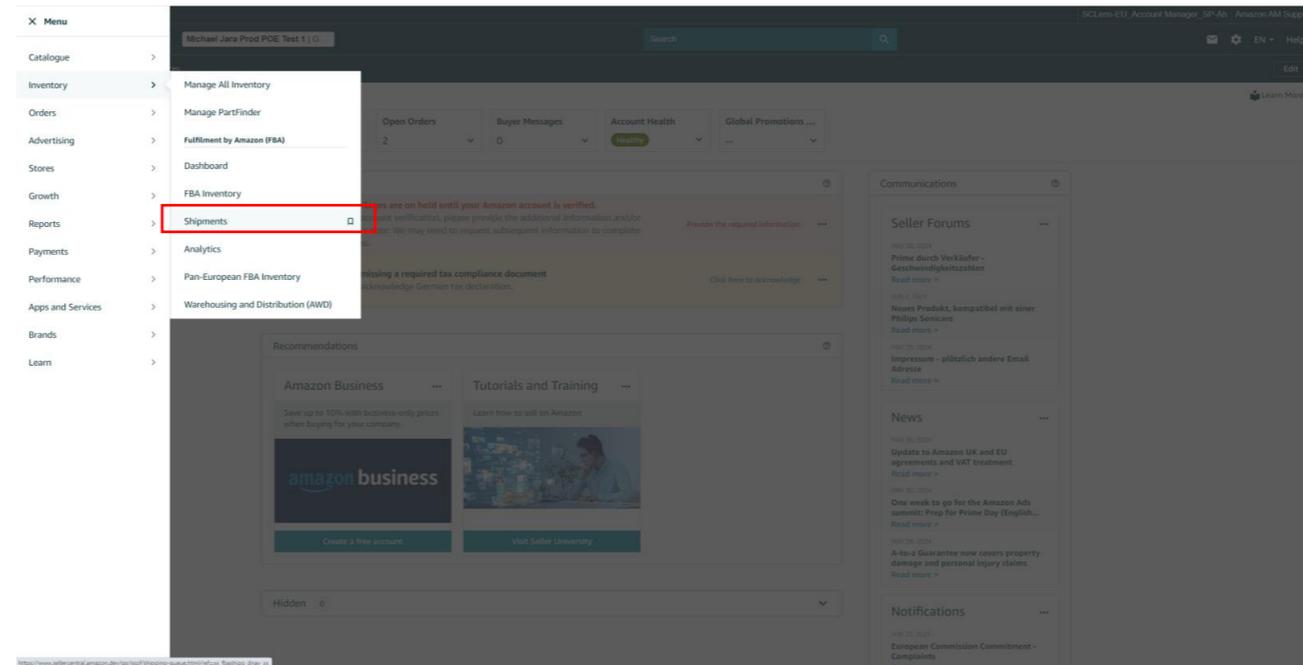
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3. Consignment creation

Step 1: Book your shipment in Seller Central:

Sign in to your Seller Central account and navigate to your shipping queue.



Create a new shipment in Seller Central using the 'Send to Amazon' workflow.



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Shipment name	Created	Last updated	Ship to	SKUs	Units expected	Status	Next steps
VAS_EZE_Test_Shipment_UPS_EU_Crossborder FBA15J3CGPTJ, N/A	1 Jun 2024 1:43 pm	1 Jun 2024 1:43 pm	BHX1	1	15 0	Delayed	View shipment
VAS_EZE_Test_Shipment_UPS_EU_Domestic FBA15J3CRMH9, N/A	1 Jun 2024 1:43 pm	1 Jun 2024 1:43 pm	DTM2	1	15 0	Delayed	View shipment
CMS Integration - 1717179051984 FBA15J3CGNKT, N/A	31 May 2024 8:10 pm	31 May 2024 8:10 pm	LBA4	2	0 0	Working	Work on shipment
CMS Integration - 1717178840969 FBA15J3CGNKS, N/A	31 May 2024 8:07 pm	31 May 2024 8:07 pm	LBA4	2	0 0	Working	Work on shipment
CMS Integration - 1717178724943 FBA15J3CGNJJ, N/A	31 May 2024 8:05 pm	31 May 2024 8:05 pm	LBA4	2	0 0	Working	Work on shipment
createXbrdGbShipmentForGbrRegisteredMerchantId FBA15J3CGNSK, N/A	31 May 2024 7:06 pm	31 May 2024 7:06 pm	CWL1	0	0 0	Working	Work on shipment
FBA STA (09/04/2024 13:15)-WROS FBA15SHYTMFZH, 838T9NHD	9 Apr 2024 3:15 pm	31 May 2024 5:12 pm	WROS	2	9 0	Closed	Track shipment
createXbrdGbShipmentForGbrRegisteredMerchantId FBA15J3CGHFB, N/A	31 May 2024 12:14 pm	31 May 2024 12:14 pm	CWL1	0	0 0	Working	Work on shipment

Select United Kingdom as the 'Target Marketplace Site'.

Step 1 - Choose inventory to send

SKU selection method: Select from list

Marketplace destination: **United Kingdom**

SKU details	Information/action	Quantity to send	
prohands Gripmaster Medium Tension Hand and Finger Exerciser - Red, 7 Pounds SKU: 06-WEYN-RU5J ASIN: B0066GCS08	es	Units per box: 1 Prep not required Unit labelling: By Amazon (€0.27 per unit fee) Save by using manufacturer barcode More inputs	Boxes: <input type="text"/> Units: <input type="text"/>
Kellogg's Super Mario Breakfast Cereal Mixed Berry With Marshmallows, 8 SKU: 5S-W0NA-X1X7 ASIN: B077YHNG75	PalletSKU	Boxes per pallet: 10 Units per box: 1 Prep not required Unit labelling: By seller - Print SKU labels More inputs	Pallets: <input type="text"/> Boxes: <input type="text"/> Units: <input type="text"/>
Myrtle Beach Hat Street Style natural/navy Size:L/XL SKU: SX-FRAN-ANZH ASIN: B00BLK6M66	1kg	Units per box: 1 Prep required: Poly bagging Unit prep: By seller Unit labelling: By seller - Print SKU labels Save by using manufacturer barcode More inputs	Boxes: <input type="text"/> Units: <input type="text"/>
Klittern. Das Standardwerk: Technik & Sicherheit für Halle und Fels [paperback] SKU: 5Y-KVEL-8MMLK ASIN: B085413811	1	Prep information updated Capacity Monitor	Boxes: <input type="text"/> Units: <input type="text"/>

Select the inventory that you want to fulfil with this shipment. You can do this by either choosing 'Select from list' and adding the quantities from the list below. Or you can choose 'Upload a file' and use the template provided.



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SKU details	Packing details	Information/action	Quantity to send
<input type="checkbox"/> prohands Gripmaster Medium Tension Hand and Finger Exerciser - Red, 7 Pounds SKU: 0K-WEYN-RU5J ASIN: B0006GC5D8	es	Units per box: 1 Prep not required Unit Labelling: By Amazon (€0.27 per unit fee) Save by using manufacturer barcode More inputs	Boxes: 1 Units: 1 Ready to send
<input type="checkbox"/> Kellogg's Super Mario Breakfast Cereal Mixed Berry With Marshmallows, B. SKU: 3S-WONA-X1X7 ASIN: B077YHNG75	PalletSKU	Boxes per pallet: 10 Units per box: 1 Prep not required Unit Labelling: By seller - Print SKU labels More inputs	Pallets: - Boxes: - Units: - Expiry: DD/MM/YYYY
<input type="checkbox"/> Myrtle Beach Hat Street Style natural/navy Size:L/XL SKU: 5X-FRAN-ANZH ASIN: B00BLJ6M66	1kg	Units per box: 1 Prep required: Poly bagging Unit prep: By seller Unit Labelling: By seller - Print SKU labels Save by using manufacturer barcode More inputs	Boxes: - Units: -
<input type="checkbox"/> Klettern. Das Standardwerk: Technik & Sicherheit für Halle und Fels [paperback] SKU: 5Y-XVEL-MMLK ASIN: B835413B13	1	Prep information updated Units per box: 1 Prep required: Poly bagging Unit prep: By seller Unit Labelling: By seller - Print SKU labels More inputs	Boxes: - Units: -
<input type="checkbox"/> PETZL Grigi 2 Belay Adult turquoise Size--Stück-- SKU: 6M-7P20-KVHJ ASIN: B00Q78WFKC	Text Box	Boxes per pallet: 5 Units per box: 5 Prep not required Unit Labelling: By seller - Print SKU labels Save by using manufacturer barcode More inputs	Pallets: - Boxes: - Units: -
<input type="checkbox"/> Pro Hands Medium Tension Hand & Finger Exerciser - Cream 7lb SKU: 7Z-VBBL-G62J ASIN: B000UMFT22	BLP BHXB	Units per box: 3 Prep not required Unit Labelling: By seller - Print SKU labels More inputs	Boxes: - Units: -

When you are happy with your inventory selection, select 'Confirm and Continue' to move on to the next step.

<input type="checkbox"/> Retro Kellogg's Design Cake Cookie Biscuit Cereal Storage Tin Gift Box (Corn Flakes Round Tin) SKU: MK-QBQ-CUBD ASIN: B07FGXGCGC	Individual units	Prep not required Unit Labelling: By seller - Print SKU labels Save by using manufacturer barcode More inputs	Boxes: - Units: -
<input type="checkbox"/> Gift Republic Vinyl Record Glass Coaster Black 10 x 11 x 11 cm SKU: PG-KWWT-NM6E ASIN: B0077AH71Q	Individual units	Prep and labelling details needed More inputs	Boxes: - Units: -
<input type="checkbox"/> Kletterrettler KletterRitter "Classic" Hand Cream SKU: RS-YDD-AW16 ASIN: B00GLRMPA	Individual units	Prep not required Unit Labelling: By seller - Print SKU labels More inputs	Boxes: - Units: - Expiry: DD/MM/YYYY
<input type="checkbox"/> Indoor-Klettern: Das offizielle Lehrbuch zum DAV-Kletterschein [paperback] SKU: RA-HOTD-3YCK ASIN: B835412914	temp	Units per box: 5 Prep required: Poly bagging Unit prep: By seller Unit Labelling: By seller - Print SKU labels More inputs	Boxes: - Units: -
<input type="checkbox"/> 9 von 10 Kletterern machen die gleichen Fehler [paperback] MacLeod, Dave [Mar 09, 2012] SKU: SQ-ATL-SWMK ASIN: B868832173	1	Units per box: 10 Prep not required Unit Labelling: By seller - Print SKU labels More inputs	Boxes: - Units: -

SKUs ready to send: 1 (1 units)

Total prep and labelling fees: €0.27
Confirm and continue
Please review SKUs ready to send (1).

Step 2 - Confirm shipping Find out more

Step 3 - Print box labels Find out more

Workflow ID: wfs265327-f908-4981-ade6-55fb1fb81de

Delete workflow Start new Go to Shipping Queue

Select the date you would like to fulfil your shipment.



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Send to Amazon [Find out more](#) | [View intro](#) Current workflow STA (03/06/2024, 12:54) | Active workflows | Start new

✓ Step 1 - Confirmed inventory to send Boxes: 1 SKU: 1 Units: 1 Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT Total prep and labelling fees: €0.27 | [View/edit](#)

Step 2 - Confirm shipping Your feedback is important 🗣️ | [Need help?](#)

Ship date Enter an estimated date to proceed

Broker settings Amazon-partnered broker Use your own broker

Amazon-partnered broker
Amazon will prepare your customs documents and share with our partnered broker for €60.00 per shipment (est.)

Use your own broker
You must select your own broker to prepare your customs documents and submit your declaration

Amazon will not be able to assist with customs clearance

Shipping mode Small parcel delivery (SPD) Less than and full truckload (LTL/FTL)
This mode is not available with an Amazon-partnered broker

Merge workflow
Merge workflows is not available for small parcel shipments

Select shipping carrier

N/A Amazon-partnered carrier Non Amazon partnered carrier

Tracking information must be provided

Select carrier: How will they be transported?:

* The Amazon Partnered Carrier programme offers discounted shipping rates, the convenience of buying and printing shipping labels when you create shipments, and automated tracking. Note that Amazon does not schedule pickup for small parcel delivery (SPD) shipments. Find out more

Number of shipments: 1

Shipment #1

[FEEDBACK](#) Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT Change

Select your broker. For this service, you should already be integrated and your broker appears as an option in the 'A customs agent working with Amazon' field.

Send to Amazon [Find out more](#) | [View intro](#) Current workflow STA (03/06/2024, 12:54) | Active workflows | Start new

✓ Step 1 - Confirmed inventory to send Boxes: 1 SKU: 1 Units: 1 Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT Total prep and labelling fees: €0.27 | [View/edit](#)

Step 2 - Confirm shipping Your feedback is important 🗣️ | [Need help?](#)

Ship date Enter an estimated date to proceed

Broker settings Amazon-partnered broker Use your own broker

Amazon-partnered broker
Amazon will prepare your customs documents and share with our partnered broker for €60.00 per shipment (est.)

Use your own broker
You must select your own broker to prepare your customs documents and submit your declaration

Amazon will not be able to assist with customs clearance

Shipping mode Small parcel delivery (SPD) Less than and full truckload (LTL/FTL)
This mode is not available with an Amazon-partnered broker

Merge workflow
Merge workflows is not available for small parcel shipments

Select shipping carrier

N/A Amazon-partnered carrier Non Amazon partnered carrier

Tracking information must be provided

Select carrier: How will they be transported?:

* The Amazon Partnered Carrier programme offers discounted shipping rates, the convenience of buying and printing shipping labels when you create shipments, and automated tracking. Note that Amazon does not schedule pickup for small parcel delivery (SPD) shipments. Find out more

Number of shipments: 1

Shipment #1

[FEEDBACK](#) Ship from: Elisabeth Höhn, Mühlgasse 63/1/26, Baden, AT, 2500, AT Change



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Select 'Package Delivery' and then 'UPS (Amazon Carrier Partner)'. At this stage, you should also be able to see the freight charges for your shipment.

Step 2 - Confirm shipping

Ship date 10/06/2024

Broker settings

Amazon-partnered broker Use your own broker

Amazon will prepare your customs documents and share with our partnered broker for €50.00 per shipment (est.)

You must select your own broker to prepare your customs documents and submit your declaration

Amazon will not be able to assist with customs clearance

Shipping mode

Small parcel delivery (SPD) Less than and full truckload (LTL/FTL)

Starting at £7.89

This mode is not available with an Amazon-partnered broker

Merge workflow

Merge workflows is not available for small parcel shipments

Select shipping carrier

UPS (Amazon partnered carrier)* Non Amazon partnered carrier

£7.89 Select account

Tracking information must be provided

Select carrier How will they be transported?

Select carrier Please select

Number of shipments: 1

If you ship with Amazon Partnered Carrier, you must have set up your account and linked it in Seller Central. In the 'UPS (Amazon Carrier Partner)' box, click 'Select account'. Select "Create new account" and enter "United Kingdom" in the country field, "21W662" in the account number field and "SO15 1GA" in the postcode field.

UPS account details

Create new account

W49255 75116 France	32F77V 60439 Germany
18R40W 36251 Germany	21W662 SO151GA United Kingdom
05375E 45770 France	FY4141 29015 Italy
	59A994 PA19 18Q United Kingdom



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After selecting the UPS account, check that the shipment summary looks correct. Your delivery address should be the fulfilment centre for cross-border shipping through Amazon. If everything is correct, confirm your delivery window and click 'Accept charges and confirm shipment'.

Please note: You can also see the estimated UPS Partnered Carrier shipping rates for you at the bottom right.

The screenshot displays the Amazon shipping creation interface. At the top, there are tabs for 'SELECT CARRIER' and 'PREVIEW SHIPMENT'. A note states: '* The Amazon Partnered Carrier programme offers discounted shipping rates, the convenience of buying and printing shipping labels when you create shipments, and automated tracking. Note that Amazon does not schedule pickup for small parcel delivery (SPD) shipments. Find out more'. Below this, it shows 'Number of shipments: 1'. The 'Shipment #1' section includes 'Ship from: Michael Jara Prod POE Test 1, Domagkstraße 28, München, 80807, DE' and 'Ship to: BHX4 - Plot 1, Lyons Park, Sayer Dr - CV5 9PF - Coventry, West Midlands - United Kingdom'. 'Shipment contents' shows 'Boxes: 1', 'SKUs: 1', 'Units: 1', and 'Weight: 1 kg'. A 'View contents' link is present. 'Estimated carrier charges: £7.89' is shown. The 'Ready to continue?' section includes a pre-shipment checklist with three items: 1) Read the Cross-border shipment workflow FAQ, 2) Email a signed Power of Attorney document to UPS or to your customs broker, and 3) Attach three completed copies of the commercial invoice to your parcel. A summary table on the right shows: 'Total prep and labelling fees: £0.27', 'Total estimated shipping fees: £7.89', and 'Total estimated prep, labelling, and shipping fees (other fees may apply): £8.16'. A note states: 'Brokerage and duty fees are not included in this total and must be paid separately to your broker'. A checkbox is checked for 'I agree to the Amazon Partnered Carrier Terms and Conditions and the Carrier Terms and Conditions.', with an 'Accept charges and confirm shipping' button below it. A warning icon indicates: 'When using an Amazon partnered carrier, you have up to 24 hours to void carrier shipping charges.' An important note at the bottom states: 'Important: The partnered carrier charges above are for transportation costs only. This fee does not include any taxes, such as VAT, duties or any additional customs related charges that might be applied to your shipment. If you are using UPS brokerage services, you will be charged 2% of the value of goods for the brokerage service, in addition to the partnered carrier charge, and any VAT and duties payable. You must manage the payment of these costs separately with the partnered carrier, customs broker or customs authorities. For more information, see the Cross-border shipment workflow FAQ.' A promotion note at the bottom says: 'Promotion: We are offering a promotion to reduce the cost of cross-border FBA shipments between the UK and the EU for a limited time. To learn more, see the promotion details.' A 'FEEDBACK' button is visible at the bottom left.

Step 2: Provision of information on compliance with customs regulations:

You are now in the shipment creation phase where you can provide your customs information. You can submit this information directly to your broker via Seller Central. All entered and approved information is saved for future shipments.

You can now add SKU-specific customs information. Please read the 'Customs Clearance' section of this guide to learn how to complete this step.

1. Edit compliance – this is where you add SKU-level compliance information.
2. Once you are finished, click 'Send to Customs Agent' so that your customs broker can verify the details.
3. You can check the status of your customs information in step 2, as this shows whether your shipment has been approved by your customs agent.



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Ship from: Michael Jara Prod POE Test 1, Domagkstraße 28, München, 80807, DE
Delivery date: Wednesday 12 June 2024 [Change dispatch date](#)

1 confirmed shipments
After you print box labels, the shipment will change to 'Ready to ship' status.

Shipment #1 [View or edit contents](#)

Shipment name: FBA STA (10/06/2024 14:42)-BHX4 Rename
Shipment ID: FBA15J505PL1
Amazon Reference ID: --
Ship from: Michael Jara Prod POE Test 1, Domagkstraße 28, München, 80807, DE
Ship to: BHX4 - Plot 1, Lyons Park, Sayer Dr - CV5 9PF - Coventry, West Midlands - United Kingdom

Shipment contents: Boxes: 1, SKUs: 1, Units: 1

Customs compliance

Please follow these 3 steps:

1. Provide compliance information for products in your shipment
Incomplete: 1 SKUs | Complete: 0 SKUs [Refresh](#)
[Edit compliance](#)
2. Send the customs information to the broker. By clicking this button, you are attesting that the preferential-origin status of your SKUs is accurate, to your knowledge. Broker approval can take up to 48 hours.
[Send to broker](#)

Print box and shipping labels *Awaiting completion of customs compliance*

What's next?

1. Apply the correct FBA box ID label and carrier label to each box.
2. Hand your boxes to your carrier by dropping them off at a local carrier drop-off facility or by contacting the carrier for pickup services (an additional fee may apply).
3. Track your shipments using the links below

Cost summary

Total prep and labelling fees:	£0.00
Total estimated shipping fees:	£7.89
Total estimated prep, labelling, and shipping fees (other fees may apply):	£7.89

Brokerage and duty fees are not included in this total and must be paid separately to your broker

[View tracking details](#)

Step 3: Print Amazon box labels:

Once your shipment is approved by the broker, you can print your box label(s). Make sure that there is a label on every package.

You cannot print these stickers until your customs compliance details have been approved by the customs broker.

Attention: For shipments from Germany to Great Britain, you must attach the commercial invoice as well as the export declaration to the shipment. The export entry is received by UPS and AVASK will send it to you. AVASK only receives the export entry after confirmation of the commercial invoice. When the shipment is returned, you should automatically receive a refund of the transportation fee from UPS (via Seller Central).

Step 4: Book your pickup and pack your shipment:

The box dimensions here comply with Amazon guidelines for small packages. (Box dimensions are limited to 63.5 cm per side; box weight is limited to 23 kg).

Download the package label(s) and make sure:

- The label address is the destination fulfilment centre BHX4 for Fulfilment by Amazon
- If a QR code is available

Print out the box labels in Seller Central and stick the labels on each box.



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Arrange to pick up the shipment with UPS. Read the UPS pickup documentation.

Step 5: Track your shipment:

You can track the progress of your shipment using the 'Send to Amazon' workflow.

If you would like to check the status of your shipment at any time, go to 'Your Shipments' and select that shipment

Enter the FBA ID/Shipment Name and view the progress of your shipment on the 'Shipment History' tab.

The screenshot shows the 'Sendungsname: FBA STA (07/05/2024 13:17)-BHX4' with a status of 'Versandt' and a last update on 7. Mai 2024. It features a table with columns for 'Lieferung', 'Versandort', 'Ziel-Versandzentrum', 'Inhalte', and 'Gebühren (geschätzt)'. Below the table is a 'Sendungsverlauf' section with a timeline showing '7. Mai 2024 3:17 PM' for 'Sendung erstellt'. A 'Sendungsübersicht' box on the right indicates 'Zum Verkauf verfügbar (lokalisiert) 0 von 1 Einheiten' and 'Für Prime berechtigt 0 von 1 Einheiten'.

Step 6: Pay your broker:

Payment method:

For customs clearance fees and duties, you will receive an email from your broker after the shipments are complete in order to process payment.

Payment terms:

Payment for your customs duties and taxes is made by the broker at the time of registration.

It is therefore important that you only process payments after the shipment has been dispatched to avoid delays and to ensure that future shipments are not blocked due to non-payment of previous shipments.

Penalties for late brokerage payments:



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There are currently no penalties for late payments. However, it is advisable to settle payments with your broker as early as possible. Brokers will reject future shipments if fees for previous shipments have not been paid.

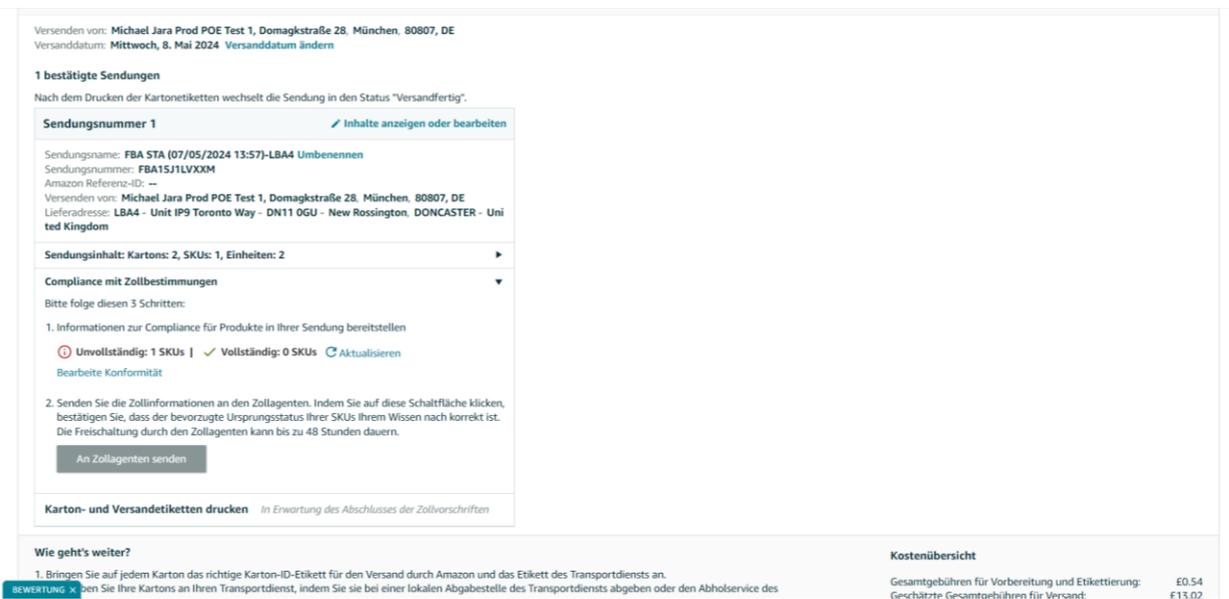
Customs clearance through Seller Central

When you create your shipment in the 'Send to Amazon' workflow, you can add your customs information directly to Seller Central and send it to your broker for approval.

A section 'Compliance with Customs Regulations' appears.

In step 1, you can see how many SKUs still need to add compliance information before you can send them to the broker for approval.

If you still have SKUs that are marked as 'Incomplete', click 'Edit Compliance' and you will be redirected to the Manage Your Compliance (MYC) portal.



The MYC portal allows you to add customs information either by individual SKU or by uploading multiple SKUs.

You can see a full list of your SKUs in your shipment in the 'SKU' table, and whether their current compliance status. This table does not show all required compliance information. To add this at an individual SKU level, you will need to select 'Edit compliance'

Manage SKU-level compliance:

You can see how many SKUs have complete information at the top of the portal.



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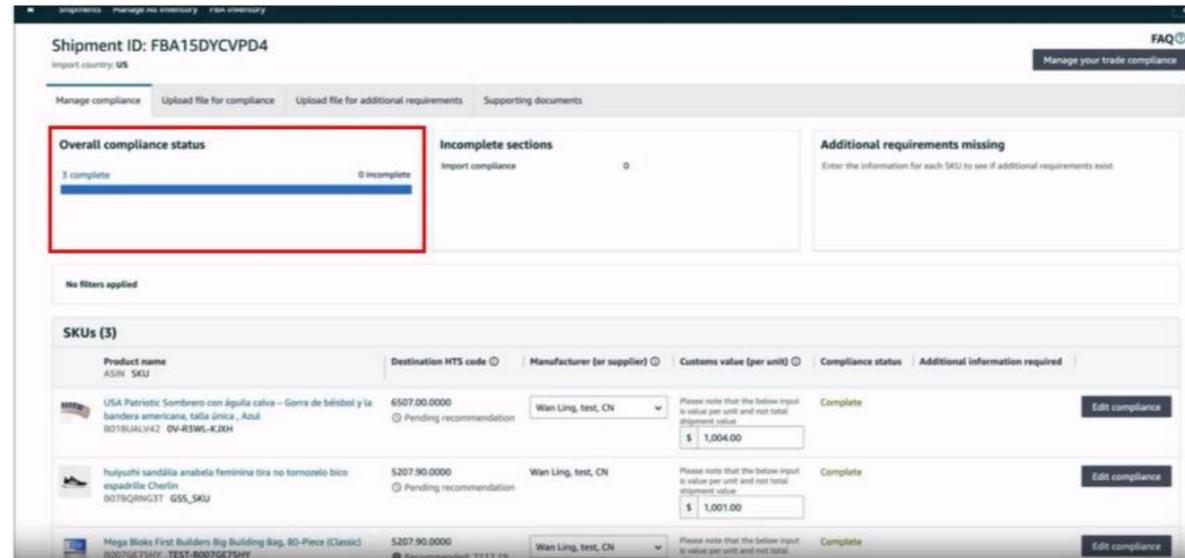
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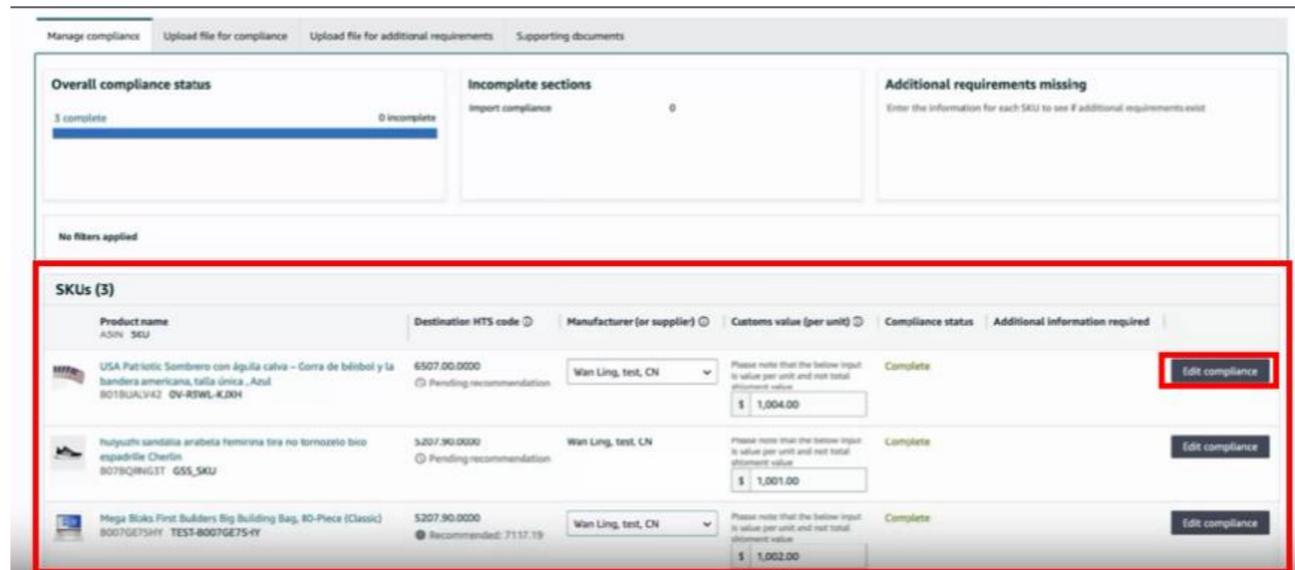
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You cannot send this to the broker for approval until the 'Overall Compliance Status' field is fully completed



The 'SKU' table allows you to see a full list of the SKUs in your shipment and their current compliance. This table does not display all required compliance information. To add this at a single SKU level, you must select 'Edit Compliance'.



You can now view all required customs information for this SKU. The first step is to provide the name of your manufacturer/supplier. This is to provide information about the country of origin (COO). If you already have manufacturer/supplier contacts in your Seller Central account, they will be shown as options. If they are not ready, or if you need to add a new manufacturer/supplier, you can select 'Add another manufacturer or supplier'.



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Add compliance

USA Patriotic Sombrero con águila calva - Corra de bílibol y la bandera americana, talla única, Adult
ASIN: B01BJA2V4Z SKJ: DV-R3WL-C30H Import country: US

All changes automatically saved Save and exit

Import compliance Complete

Manufacturer (or supplier)

Manufacturer or supplier contact: Add/manage contacts Product origin

test, shanghai Hong Kong

Wan Ling, test China

Add another manufacturer or supplier

Is this product a part of a set or a kit?

Yes

Destination HTS code

The HTS code provided here is a recommendation based on your product attributes. As the importer, you are responsible for the correct classification of your products. If you disagree with the recommended HTS code, provide an updated HTS code that describes your product more accurately. An HTS code is required to ship your product internationally and may be shared with the carrier or customs broker. If a customs broker expresses a different opinion, work with them to ascertain the most appropriate HTS code for your product. Learn how to classify your product

Use system recommended

Use my own

When you add a new manufacturer/supplier, you are redirected to the contact page. Select 'Add Contact'.

amazon seller central EU-GIFT-TestACT1 United States

Shipments Manage All Inventory FBA Inventory

Your contacts

Back

Add contact

test
shanghai, Shanghai 200001
China
Phone number: 45678909876
Edit | Delete

Wan Ling
test address
204
test, Zhejiang 315300
China
Phone number: 1029763865
Edit | Delete

Testing Person
10 Downing St, Westminster
12
London, Kent SW1A 2AA
United Kingdom
Phone number: 1234567865
Edit | Delete

Testing persons
10 Downing St, Westminster
13
London, Kent SW1A 2AA
United Kingdom
Phone number: 8152335478
Edit | Delete

When you add your manufacturer/supplier, you must provide contact and location information. When you are happy with the information, select 'Update Address'.



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You can now specify whether your product is part of a set or a kit. Only check this box if your SKU includes multiple items in one unit.

You can now enter your HTS code. This is an identification code that relates to your product type. For more information about HTS codes, click on 'Learn how to classify your product'. The Amazon system may have recommended a code based on the information already provided in Seller Central.

If you don't think this is the right code, or you want to verify it, select 'Use my own'.



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You can then use the 'Find tariff code' option to go to {1}an HTS code directory, where you can search for your product using keywords, select the correct code, copy directly from the directory and enter it into the HTS code field.

The screenshot shows a customs form for 'USA Patriotic Sombrero con águila calva - Gorra de béisbol y la bandera americana, talla única, Azul'. The 'Destination HTS code' field contains '6507.00.0000' and the 'Find tariff code' button is highlighted with a red box. Below the field, there is a note: 'Checking for additional information requirements. This may take a few seconds. The HTS code above requires Section 301 tariff code 99038803 and a 25% additional duty.' The 'Destination product description' field contains 'test description' and has a character limit of 53. The 'Customs value for import (per unit)' is set to '\$ 1,004.00' and the 'Measurement per sellable unit' is set to '1 Dozen' and '2 Kilograms'.

Your product description might fill this out automatically, but it is recommended that you be brief and use less than 25 characters.

The screenshot shows the same customs form as above. The 'Destination product description' field is highlighted with a red box and contains 'test description'. The character limit is now 54. The 'Customs value for import (per unit)' is still '\$ 1,004.00' and the 'Measurement per sellable unit' is '1 Dozen' and '2 Kilograms'. The 'Manufacturer 1' field is set to 'test, shanghai'.



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For your import customs value (per unit). This is the value of each unit that you ship. Please note the currency in which the request is being made.

To measure per sellable unit, you will receive different information depending on your SKU information in Seller Central. This applies to your entire unit (if you have multiple items in one unit, the total dimensions are requested). You can also click the 'View Optional' option to add your rulings number and any comments you may have. This is not required and both can be left empty..



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USA Patriotic Sombrero con aguja calva - Gorra de beisbol y la bandera americana, talla única, Azul
ASIN: B01BUALV42 SKU: DV-R3WL-KJ01 Import country: US

All changes automatically saved Save and exit

To classify your product

Use system recommended

Use my own

HTS code
4507.00.0000 Find tariff code

The HTS code above requires Section 301 tariff code 99038801 and a 25% additional duty.

Destination product description Remaining characters: 54
test description

Customs value for import (per unit)
Please note that the below input is value per unit and not total shipment value
\$ 1,004.00

Measurement per sellable unit

Quantity	Unit
1	Dozen
2	Kilograms

Hide optional

Rulings number (optional) Remaining characters: 20

Comments (optional) Remaining characters: 250

Manufacturer 1: test, shanghai Complete

Manufacturer 2: Wan Ling, test Complete

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You may see a number of additional requirements in the blue section below. These are displayed based on the product type of your SKU, as certain product families require additional compliance information. This is done by identification if the product is subject to an Anti-Dumping Duty (ADD), Countervailing Duty (CVD) or Partner Government Agencies (PGA). You will first be asked if this is required for your product. If this is the case, you must provide either a document or a written entry.

In the example below, the system reported that this SKU might require intellectual property rights. However, if your product is labelled and this does not apply to you, you can click 'No' and this section will be completed.



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The screenshot shows the Amazon Customs Clearance form for a product titled "USA Patriotic Sombrero con águila calva - Gorra de béisbol y la bandera americana, talla única, Azul". The form includes fields for "Destination product description", "Customs value for import (per unit)" set to \$ 1,004.00, and "Measurement per sellable unit" set to 1 Dozen. The "Intellectual Property Rights" section is highlighted with a red box and contains the question "Does the requirement apply to your product?" with radio buttons for "Yes" and "No". Below this, there is a "Trade Authorization Letter" section with a "Browse" button and a note "No file selected. Attention: File must be less than 2 MB".

If your SKU requires the additional requirements provided, select 'Yes'. You will be shown the type of documentation you need and a 'Browse' button to upload the document.

This screenshot shows the same form as above, but with the "Trade Authorization Letter" section highlighted by a red box. The "Yes" radio button is now selected, and the "Browse" button is active. The "Upload file above" button is also visible. The "Intellectual Property Rights" section is now marked as "Complete" with a yellow icon.

When you have provided all the required information, the colour of the icon at the top right of each section changes from yellow 'Incomplete' to 'Complete'. If there are any errors (which would prevent you from contacting the broker), a red banner appears at the top of the page, indicating



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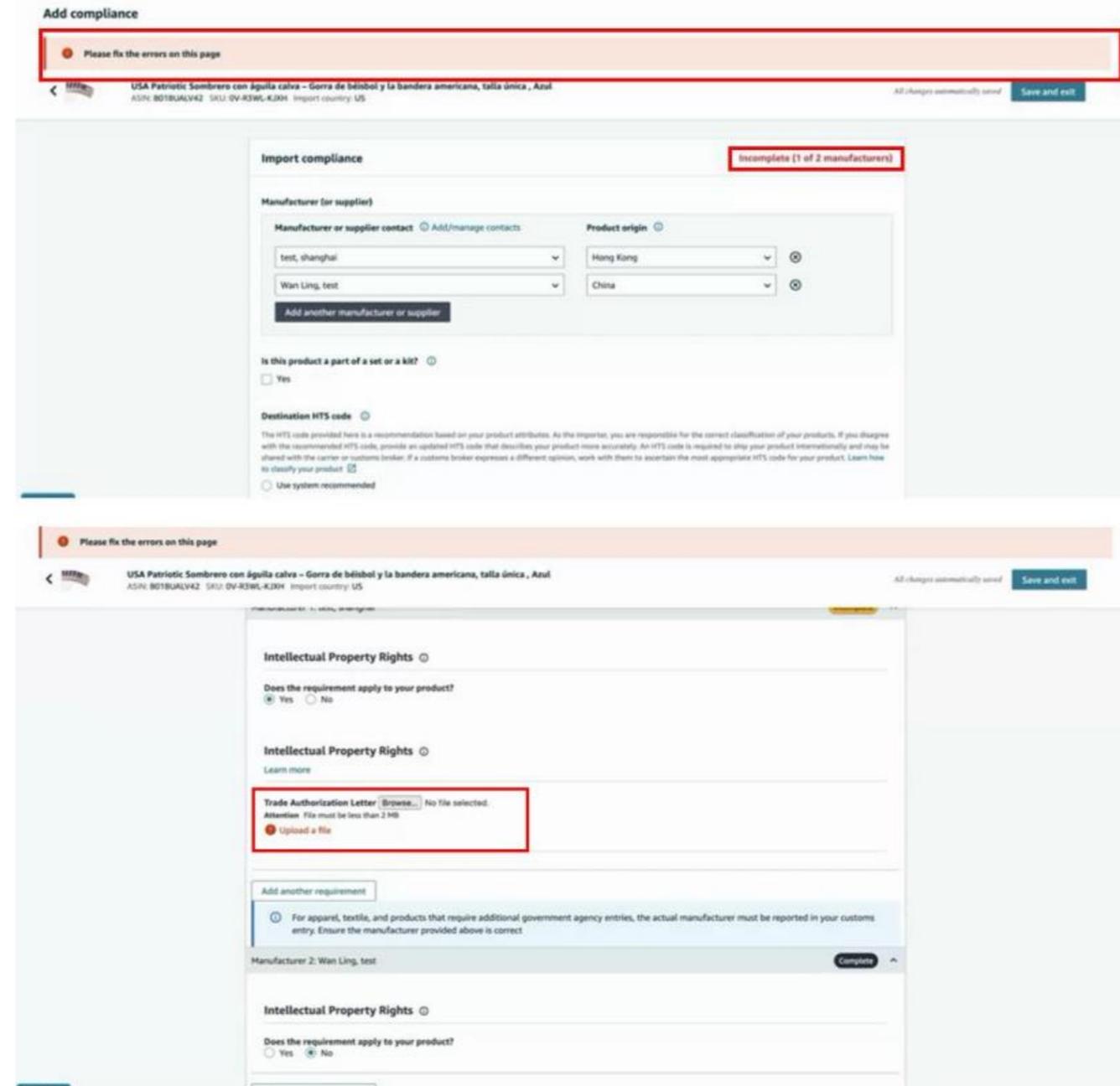
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what you need to change. If you scroll down the page, you will see that the section that needs to be changed is also marked.



Once everything required is completed, you will see 'Completed' at the top of the page. You can now click 'Save and finish' in the top right corner and return to the main dashboard.



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Add compliance

USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul
ASIN: B019JALV42 SKU: DV-R3WL-KJXH Import country: US

Save and exit

Import compliance **Complete**

Manufacturer (or supplier)

Manufacturer or supplier contact: test, shanghai
Wan Ling, test

Product origin: Hong Kong
China

Is this product a part of a set or a kit?
 Yes

Destination HTS code
 Use system recommended
 Use my own

You will see that the 'Compliance Status' column in the SKU table changes to 'Complete' and the number of ASINs in the 'Overall Compliance Status' increases.

Shipment ID: FBA15DYCVPD4
Import country: US

Manage compliance | Upload file for compliance | Upload file for additional requirements | Supporting documents

Overall compliance status
3 complete | 0 incomplete

Incomplete sections
Import compliance: 0

Additional requirements missing
Enter the information for each SKU to see if additional requirements exist.

No filters applied

SKUs (3)

Product name ASIN SKU	Destination HTS code	Manufacturer (or supplier)	Customs value (per unit)	Compliance status	Additional information required
USA Patriotic Sombrero con águila calva – Gorra de béisbol y la bandera americana, talla única , Azul B019JALV42 DV-R3WL-KJXH	6507.00.0000 Pending recommendation	Wan Ling, test, CN	\$ 1,004.00	Complete	Edit compliance
Iyuyuhi sandalia anabela femenina tira no tornozelo bico espadrille Cherlin B079QRNG3T G55_SKU	5207.90.0000 Pending recommendation	Wan Ling, test, CN	\$ 1,001.00	Complete	Edit compliance
Mega Bloks First Builders Big Building Bag, 80-Piece (Classic) B007GE7SHY TEST-8007GE7SHY	5207.90.0000	Wan Ling, test, CN		Complete	Edit compliance

You can repeat this process for each SKU you send to complete the Compliance section.



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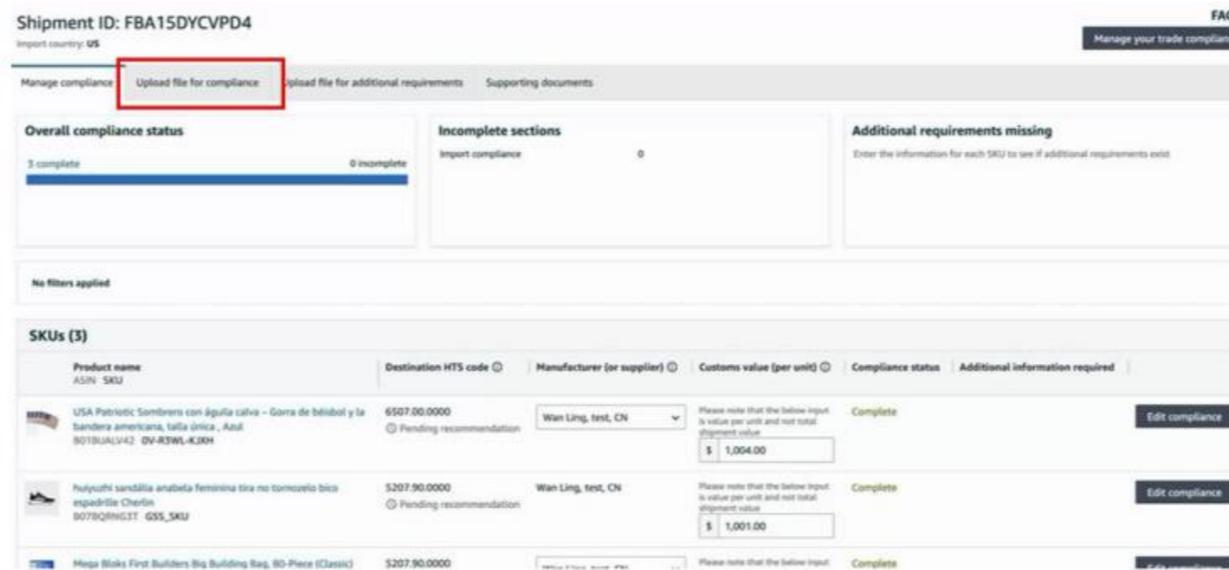
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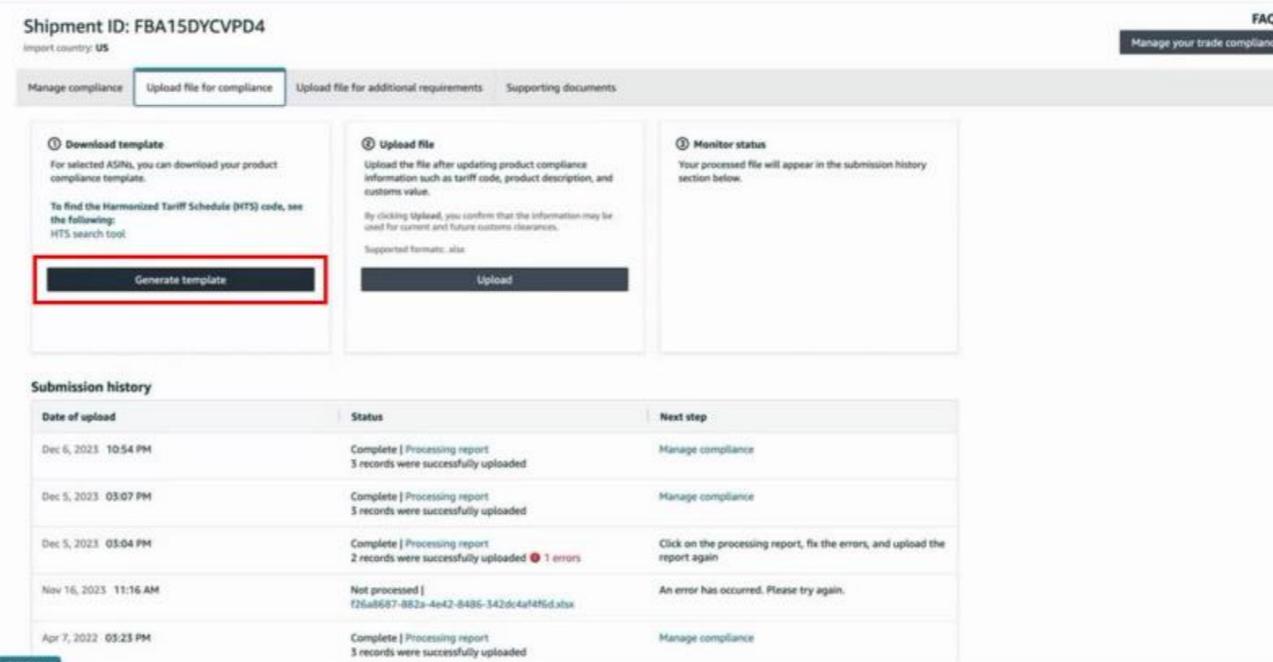
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Manage compliance with bulk upload:

Alternatively, you can complete this information in a bulk upload (recommended for shipments with more than 7 SKUs). To upload compliance information in bulk, click the 'Upload a file for compliance' option on the main dashboard.



You can now download a template to enter compliance information for each of your ASINs. Here is also a link to the HTS search tool, which can help you find the correct HTS code for your SKU.



A sample template can be found [here](#).



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The lines are automatically filled in with all information that can be retrieved directly from Seller Central. **Please note: If you do not have a manufacturer contact in Seller Central, you must complete the previous steps to add them before you complete your bulk upload.** There is an 'Instructions', 'Data definitions' and 'Examples' tab to help you use this template. The tab where you should enter information is the 'Template' tab (please see the 'Data Definitions' tab to see which columns are required).

If necessary, you can also change the name of the file for your own tracking purposes. However, do not change the file type and do not add or remove rows or columns. Once you are finished, you can upload the file to the dashboard by clicking the 'Upload' button.

After you have uploaded your file, you can download a processing report to view any errors in your submission. You can download this report from the 'Delivery History' section under 'Upload a Compliance File'.

Please note that if you need to re-upload after errors, you must do so for the normal template file and not the bug template.

Date of upload	Status	Next step
Dec 6, 2023 10:54 PM	Complete Processing report 5 records were successfully uploaded	Manage compliance
Dec 5, 2023 03:07 PM	Complete Processing report 5 records were successfully uploaded	Manage compliance
Dec 5, 2023 03:04 PM	Complete Processing report 2 records were successfully uploaded 1 errors	Click on the processing report, fix the errors, and upload the report again.
Nov 16, 2023 11:16 AM	Not processed f26a8687-882a-4e42-8486-342dc4af4f5d.xlsx	An error has occurred. Please try again.
Apr 7, 2022 03:23 PM	Complete Processing report 5 records were successfully uploaded	Manage compliance

If you have product-specific requirements, you can also upload them in bulk. To do so, navigate to the 'Upload file for additional requirements' tab. When you create this template, you can see which receipts were requested.



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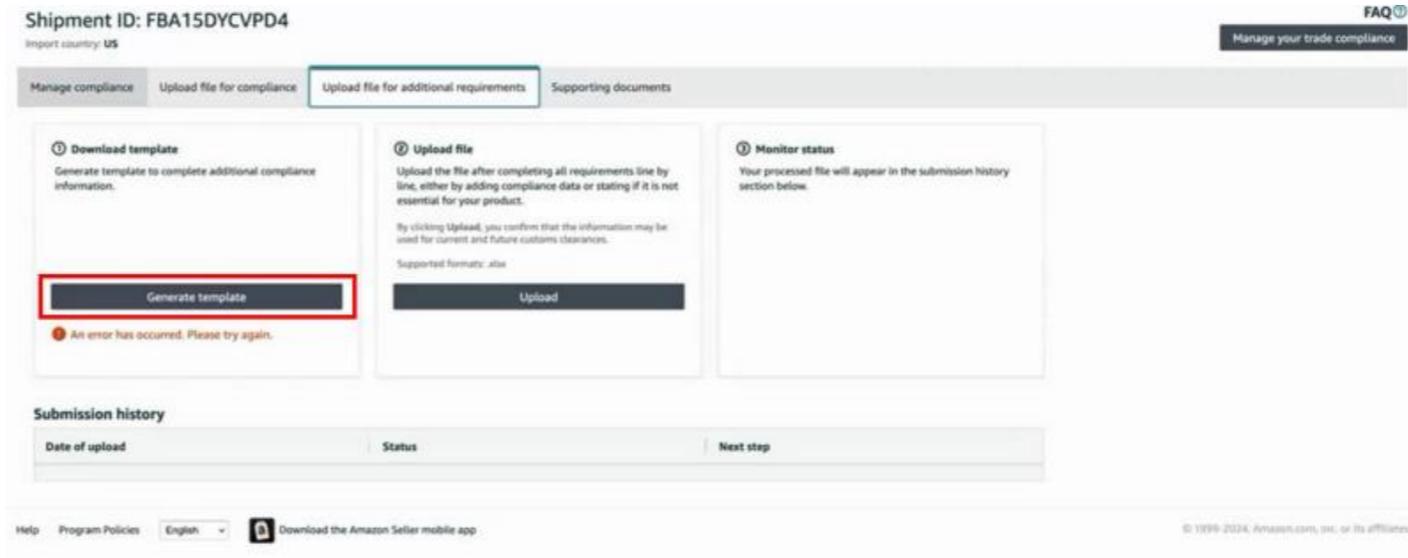
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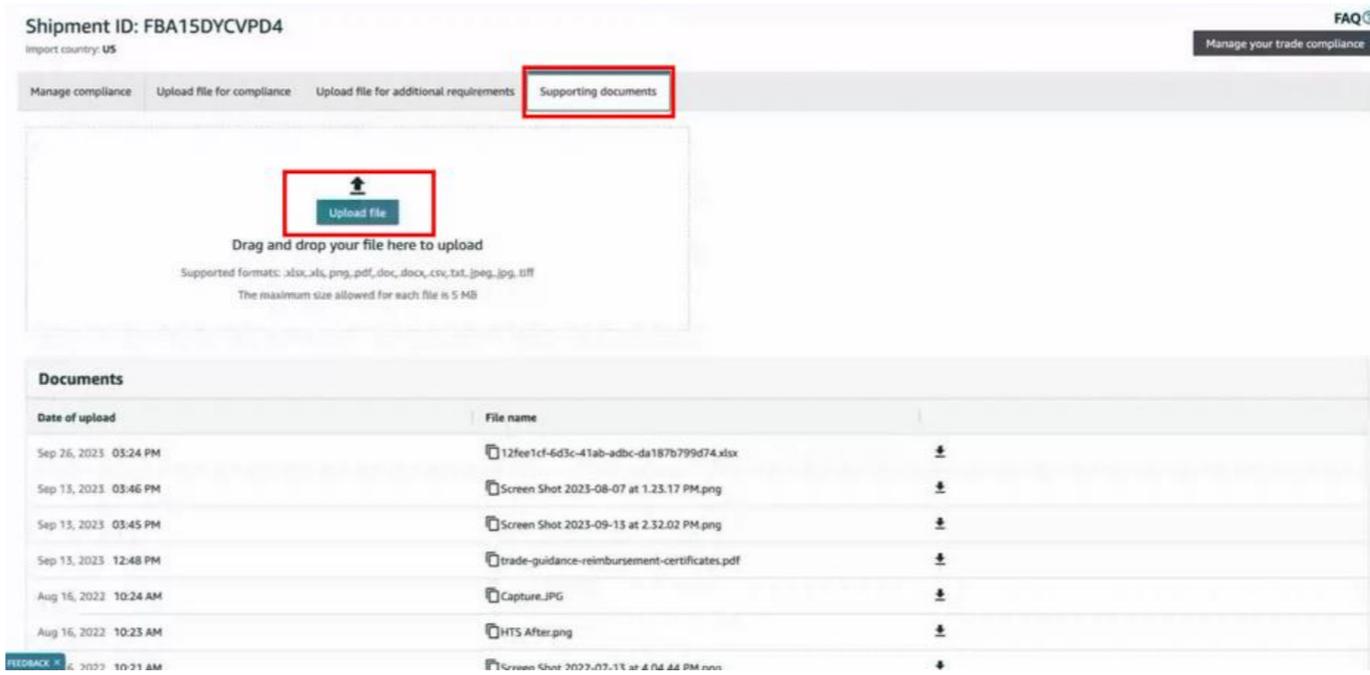
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To enable the drop-down list in the bulk file, you can first upload your documents on the Supporting Documents tab and then regenerate your template for additional requirements.



Once you are finished, you can return to your 'Send to Amazon' workflow. The 'Step 3 – Print Box Labels' section should read 'Completed' under Customs Compliance for all SKUs. And you can click the blue 'Send to Broker' button now.

Click here to send customs compliance information to the broker and wait for the broker's approval before continuing with your shipment.



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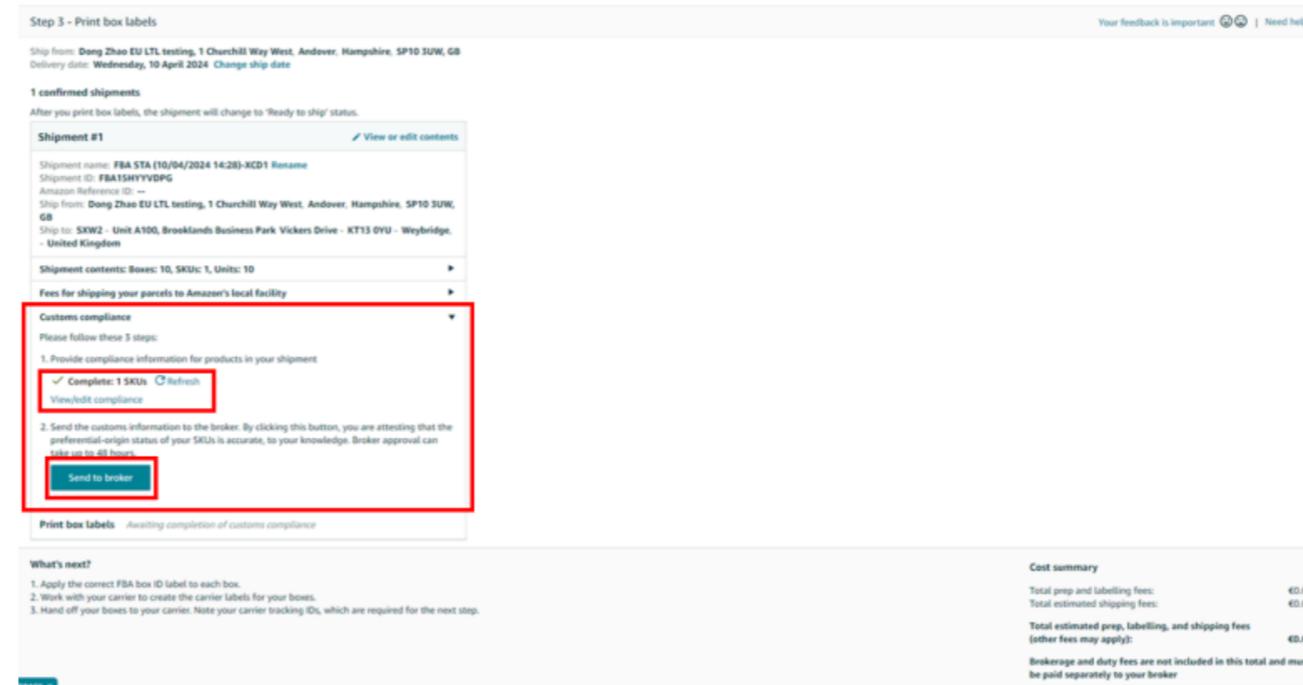
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If the broker has comments, this is flagged and you can access them again via the 'View/edit Compliance' link and make suggested changes and resubmit them to the broker using the same blue button.



For the next steps in Seller Central shipment creation, please review the ATS-AVASK and UPS-AVASK sections of this guide.

FAQs

1. **How can I prepare for customs clearance and shipping between the EU and the UK?**

The following information is required before you can create a shipment:

- VAT number for the target market to which you want to send your inventory
- One EORI number for the United Kingdom and one for Germany
- Customs tariff (HS) numbers of your products
- Information on the customs value of the products (see UK guide)
- Information about the country of origin of the products

2. **How do I sign up for one of the shipping solutions?**



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You can register for the solutions via [this link](#).

In the form, you can specify whether you want to use ATS-AVASK or UPS-AVASK.

3. How long does it take to set up an account with AVASK?

The process takes a maximum of 5 working days after you register. Please ensure that you have all the documents listed in the 'Onboarding' section to ensure a smooth registration process..

4. How can I talk to an AVASK account manager about the customs-specific aspects of the solutions?

If you would like to talk to AVASK about these solutions, please contact AVASK by email: pcppromo@avaskgroup.com.

To have a FREE one-to-one conversation with an AVASK account manager about the solutions, you can [sign up here](#).

5. How are sales tax and customs duties paid to the customs authorities?

AVASK will pay all import duties and import sales tax (if applicable) on your behalf. AVASK will then issue you an invoice directly..

6. Will I be charged an administration fee for paying VAT and customs duties?

No, you will pay AVASK back exactly the same amount that was calculated for you at customs.

7. Can I escalate issues I am having with a shipment?

Yes, if you have any problems with your consignment, you can contact: pcppromo@avaskgroup.com

8. If I ship from the EU to the UK with ATS-AVASK, do I have to ship from Germany to the German FBA fulfilment centre?

The ATS-AVASK solution can only be used on the following **approved routes**:

1. Germany to UK
2. Austria to UK
3. Netherlands to UK
4. Poland to UK
5. Czech Republic to UK



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If you are not a resident of these countries, you cannot use the UPS AVASK solution to ship to the UK.

9. If I ship from the EU to the UK with UPS-AVASK, do I have to ship from Germany to the British FBA fulfilment centre?

Yes, the UPS-AVASK solution can only be used on the following **approved routes**:

1. Germany to UK
2. France to UK
3. Italy to UK
4. Spain to UK

If you are not a resident of these countries, you cannot use the UPS AVASK solution to ship to the UK.

10. With the ATS-AVASK solution, where do I have to send my products when they are ready to ship?

You must send your shipments from Germany, Austria, the Czech Republic, Poland and the Netherlands to the UK at the following address:

Amazon Verteilzentrum Krefeld GmbH, An der Römerschanze 19, D-47809 Krefeld..

11. With the ATS-AVASK solution, can I hire any transport company to deliver the goods to the German sorting centre?

Shipments from DE to UK can only be sent via DPD or DHL to the sorting centre in Krefeld.

Shipments from AT, CZ, NL and PL can be sent to the sorting centre in Krefeld with DPD or UPS.

12. Are there any limits to the number of packages I can send with ATS-AVASK & UPS-AVASK?

There is no limit to the number of packages you can send with ATS-AVASK.

With UPS-AVASK, there is a limit of 200 packages per shipment.

Also note that if you are shipping more than 50 packages in one shipment, you will need to call UPS directly to arrange a pickup. This ensures that there is enough space for your parcels when you pick them up.

13. Why can I see some RTS (Returned to Sender) of my shipment in the UPS-AVASK campaign?



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This occurs when any of the following apply:

- The shipping label or physical copy of the shipping invoice was not affixed.
- Especially for Germany: The European accompanying document is missing
- A required certificate is missing – this applies to certain types of goods

14. What can I do if my package is returned?

When your shipment is returned, you should automatically receive a refund from UPS for the transportation fee (via Seller Central). The agency fee can also be refunded by AVASK.

To request a refund of the brokerage fee, send an email to pcpshipments@avaskgroup.com with the FBA reference and the reason why a refund is required (the goods having been returned).).

15. Are there product categories that cannot be shipped via ATS-AVASK and UPS-AVASK?

Yes. All product categories that require additional steps at the border (such as medical items) cannot be shipped via these solutions. Dangerous goods items are also excluded.

Please read this page to understand any product restrictions.

You must also ensure that the products you want to ship meet the package size limits (see above).

16. How can I change the programme or log out?

You can do both by filling out [this form](#). The process can take 5 working days. You will receive an email confirmation as soon as the process is complete.

17. What are the steps to track the progress of my shipments?

- If you are signed in to UPS AVASK, you can track the progress of your shipments in the shipment queue [here](#).
- If you are signed in to ATS AVASK, you can track the progress of your shipments in the case log [here](#). Important: Please note that cases remain under the same case number at the stage of their creation date. For example, if a case was created in December, it will remain under the December code, even if new shipments are actively being processed.

To find recent cases, we recommend that you manually search for ATS in the search bar. You will get: 1. a first case, in which it is explained how the forthcoming messages are to be interpreted. 2. comprehensive information about (a) FBAID, (b) date of departure from the sorting centre, confirmation of (c) departure from the sorting centre and (d) delivery to the importing country.





Helpful links:

Registration links:

- [Sign up for the shipping solutions](#)

Seller Central pages::

- [Customs clearance and shipping in Seller Central](#)

Terms and conditions:

- [ATS-AVASK T&Cs](#)
- [UPS-AVASK T&Cs](#)

Manuals:

- [Pan EU FBA Handbook](#)
- [Sales tax Handbook](#)
- [Compliance Handbook](#)



Amazon Services Europe S.à r.l.
38 avenue John F. Kennedy, L-1855 Luxembourg
Handelsregisternummer Luxemburg: B-93815, Gesellschaftskapital: 37.500 EUR,
Gewerbelizenznummer: 132595, USt.-Identifikationsnummer Luxemburg: LU 19647148.
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