

CurrentBody Skin Red Light Therapy LED Face Mask: Series 2

Product Troubleshooting Guide

ASIN: B0DHRW819R

Issue / Symptom	Recommended Action
Device will not turn ON / Lights do not activate	• Press and HOLD the power button continuously for 2 to 3 seconds. A quick single press will not activate the lights. • Disconnect the charging cable from the device completely before attempting to turn it ON. The device will not power on while plugged in.
Device shuts down prematurely / Battery drains quickly	• Charge the device fully for 4.5 to 6 hours before its first use. • This initializes the battery capacity for maximum runtime and prevents sudden shutdowns.

Need Further Assistance?

*If you continue to experience operational issues, please contact support directly through Amazon. Navigate to your **Your Orders** page, locate this transaction, and select **Get Product Support**.*