

Transparency Declaration – ZOLEO Satellite Communicator

(EU Data Act – Regulation (EU) 2023/2854)

1. Product Coverage

- Product: ZOLEO Global Satellite Communicator (Model ZL1000)
- Manufacturer: ZOLEO Inc.
- Function: Global two-way messaging, GPS location sharing, check-ins, and SOS via the Iridium satellite network.

2. Types of Data Generated

- Location Data: GPS/GLONASS coordinates for messaging, check-ins, SOS, and breadcrumb trails.
- Messaging Data: Two-way SMS, email, app messages, timestamps, contact info.
- SOS Data: Location, user info, emergency details sent to GEOS/IERCC.
- Device Data: Battery level, firmware, device ID, Bluetooth status.
- Tracking Data: Location logs and optional breadcrumb maps.

3. Data Generation & Storage

- Data generated during messaging, check-ins, SOS, and tracking.
- Stored temporarily on-device and long-term via ZOLEO cloud services.

4. User Access & Rights

- Access via ZOLEO App and account portal.
- Rights: access, export, correction, deletion, consent withdrawal.

5. Purpose of Use

- Deliver messaging, SOS coordination, safety confirmations, and device performance.

6. Data Sharing

- Shared with emergency response services during SOS.
- Shared with Iridium network partners and technical support where required.

- Not shared with advertisers.

7. Provider Information

- ZOLEO Inc.
- Website: <https://www.zoleo.com>

8. User Control Options

- Disable tracking, revoke Bluetooth access, delete account data.

9. Trade Secrets

- Diagnostic logs and routing data may be proprietary.

10. Contract Duration & Termination

- Requires active subscription; plans can be paused.
- Data retained as legally required.

11. Updates & Availability

- Declaration updated when data practices or features change.