

Anker SOLIX E10

User Support Documents

Complete Guide for Support and Services

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Product User Guide

Quick Start

Before using your Anker SOLIX E10 system for the first time, we recommend carefully reading the Quick Start Guides. These guides will help you quickly understand the basic functions and operation methods of the product, ensuring safe and correct completion of initial setup. Each guide uses clear illustrations and step-by-step instructions to get you started easily.

Quick Start Guides Include:

- Unboxing Checklist - Verify component completeness
- Device Connection Configuration - Properly connect all components
- First-Time Startup Steps - Safely start the system
- Core Features Overview - Understand main functionalities
- Technical Specifications - Master product performance metrics

Download Quick Start Guides:

- [Anker SOLIX E10 Quick Start Guide](#)
- [Power Dock Quick Start Guide](#)
- [Smart Inlet Box Quick Start Guide](#)
- [Smart Generator Quick Start Guide](#)

Operation & Installation Guide

We provide detailed operation and installation guide documents with clear illustrations and step-by-step instructions to help you complete the entire system installation and configuration from scratch. Whether you are a professional electrician or a DIY enthusiast, you can successfully complete the installation with these comprehensive guides.

Operation & Installation Guides Include:

- Device Assembly and Connection - Proper component connection methods
- System Configuration and Adjustment - Parameter settings and optimization
- System Installation Guide - Complete installation process instructions
- Feature Enablement and Usage - Methods to activate various functions
- Daily Operation Tips - Guidance for common usage scenarios

Video Installation Tutorials

To make the installation process more intuitive and easy to understand, we have created detailed video tutorials. Through video demonstrations, you can see the actual operation of each installation step, greatly reducing installation difficulty and increasing success rates. We recommend watching the relevant videos before performing actual operations.

- [Anker SOLIX E10: How to Install and Use Anker SOLIX E10](#)
- [Anker SOLIX Power Dock: How to Install Anker SOLIX Power Dock](#)
- [Anker SOLIX Smart Inlet Box: How to Install Anker SOLIX Smart Inlet Box](#)
- [Anker SOLIX Generator: How to Use Anker SOLIX Smart Generator 5500](#)
- [Anker SOLIX Generator: How to Maintain Anker SOLIX Smart Generator 5500](#)

Best Practices Guide

Based on numerous real installation cases and user feedback, we have compiled a comprehensive best practices guide. These guidelines cover key points such as installation location selection, cable layout optimization, and environmental adaptation recommendations, helping you avoid common mistakes and ensure the system operates at peak performance. By following these best practices, you can achieve more stable performance and longer service life.

- [Anker SOLIX Smart Inlet Box & E10 System and Installation Walkthrough Video](#)
- [Anker SOLIX Power Dock & E10 System and Installation Walkthrough Video](#)

SOLIX Official Installation Service

If you desire a more professional and worry-free installation experience, SOLIX official installation service is your ideal choice. Our professional installation team consists of licensed electricians who have undergone rigorous training and certification, with extensive experience in E10 system installation. Whether you are concerned about potential safety hazards from self-installation or wish to save time and effort, our official installation service can meet your needs.

Service Advantages

- Professionally Certified Electricians
- Safety Standards Assurance
- Quality Guarantee Commitment
- Functional Testing and Acceptance
- On-Site Usage Guidance

Book Service:

Visit the official installation service page

<https://www.ankersolix.com/products/power-dock-installation-service>

Contact Us

Anker SOLIX is committed to providing every user with a quality customer service experience. Our professional support team is ready to answer any questions you may have about the E10 product, including product functionality inquiries, technical troubleshooting, and purchase recommendations. You can choose the most appropriate contact method based on the urgency and specific circumstances of your issue. Whichever method you choose, we will provide professional and detailed answers as quickly as possible.

Live Chat	www.ankersolix.com	8:00 AM - 8:00 PM (PT) Mon-Sun
Call Support	+1 (800) 988-5541	9:00 AM - 5:00 PM (PT) Mon-Fri
Email Support	support@ankersolix.com	Response within 24 hours

Online Support Center

The E10 Online Support Center is your one-stop self-service platform, featuring all technical documentation, frequently asked questions, video tutorials, firmware updates, and other rich resources about the product. By visiting the support center, you can search for the information you need anytime, anywhere, and quickly resolve most common issues without waiting for customer service response. We recommend visiting the support center before contacting customer service, as a ready-made solution to your problem may already exist.

Address: ankersolix.com/e10-support

Resource Center

- Frequently Asked Questions (FAQ)
- Video Tutorial Library
- Document Download Center
- Firmware Update Downloads