

Our Support Policy: Delivering Exceptional Service Promptly and Conveniently ELECOM USA provides a limited warranty to the customer according to our support policy.

Amazon Return Policy

Customers who purchase products from Amazon may return them within 30 days of receipt for a refund.

Manufacturer Warranty Policy

This product has a 1-year warranty. In the unlikely event of a product defect, we offer a product warranty for quality issues for your convenience.

Within 1 years of purchase, we will replace the defective product by applying for a return or exchange using the return/exchange request form on our website(elecomusadot.com). For more information about our warranty, please visit our website.

If purchased within 30 days, undamaged products may be returned for a full refund, regardless of the reason, such as a difference in product image or the purchase of the wrong size.