

Limited Warranty

What is covered

This limited warranty only covers defects in materials and workmanship in the TENAVOLTS product. This limited warranty only applies to the product which is purchased in the sales area of United States.

What is NOT covered

1. This limited warranty does not cover any damage caused by the owner modifying, attempting or fix, or otherwise altering the product.
2. This limited warranty excludes warranties from certain parts, which TENAVOLTS has the ultimate judge.

How long does this coverage last

The limited warranty period for the TENAVOLTS product is six months, from the original purchase of this product from TENAVOLTS' acknowledged retailers.

Who is covered

This limited warranty covers only the original purchaser of the product. The limited warranty is not transferable to subsequent owners or purchasers of this product.

How to obtain services

To obtain the benefit of this limited warranty, proceed to contact TENAVOLTS for assistance. The subsequent service may include returning the product or receiving a replacement. The preferred official communication channel is reaching the email: hello@tenavolts.net.

WARNING: Please use the TENAVOLTS certified charger which is designed to ONLY recharge the TENAVOLTS batteries. Do not charge the Ni-MH, alkaline, or other batteries with the charger. Otherwise, it could cause danger.