

Arctis Prime FAQ

How does Arctis Prime connect to PC?

Arctis Prime includes a detachable 4-pole 3.5mm cable for connecting to PCs that use a single headset jack and a dual 3.5mm extension cable for PCs that use separate jacks for headphone and microphone audio.

How does Arctis Prime connect to consoles (PS5, Xbox Series X|S, Nintendo Switch)?

Arctis Prime connects directly to a PlayStation controller, Xbox controller, or Nintendo switch via its detachable 3.5mm cable.

How do I control headset volume and microphone mute?

Arctis Prime includes volume and microphone mute controls directly on the headset earcup, keeping them easily in reach for quick adjustments while gaming.

Does Arctis Prime have the same speaker drivers as the Arctis 3?

No, the Arctis Prime actually uses the same high fidelity drivers from the Arctis Pro for maximum clarity and detail.