

Wahl Service Policy

1. All Wahl Clippers, Trimmers and Styling Products are repaired under Warranty for 2 years .
2. Warranty of the Product is Valid after registration of product on Wahl Portal <http://support.wahlindiasc.com> with Invoice attachment or on producing a Valid proof of Purchase Invoice at any of our service centers.
3. Products Physically damaged or damaged due to Water ingress will not be covered Under warranty and same will be chargeable .
4. Dry Non rechargeable Battery products will be replaced FOC (Free of Cost) in warranty of 2 Years.
5. Blades , Power chords , Chargers , Housing of Products are not covered under warranty.
6. Internal components like Motor , Electronic circuits , Rechargeable Batteries , switches are covered Under warranty under normal wear and tear and will not be replaced if Damaged due to water ingress or tampering by any Unauthorized personnel.
7. Warranty card stamped and signed by the retail outlets will be considered Valid for Warranty Purpose.
8. Non – Genuine Products sold as Wahl Products will not be covered under any Warranty and will not be serviced.

Wahl Service Policy

9. All Clipper and Trimmer other than Dry Battery operated from Wahl Sterling Factory will be Repaired under Warranty .
10. All Clippers , Trimmers , Styling Products be repaired or replaced based on Repair of replacement structure defined in the Product list.
11. Products found – Dead On Arrival will be replaced Free of Cost provided the product registration is done on Wahl India Portal or a Valid Purchase Invoice is Produced within 10 Days of Purchase.
12. Product purchased outside India will not be repaired under warranty in India and same if serviced will be chargeable
13. Blades are not covered under warranty and will not be replaced except for manufacturing defects if registered within 10 days of purchase with a Valid Purchase Invoice.
14. All Replacement products reimbursement will be taken from Factories on Quarterly Basis.
15. Chargers for any products except Pet category are not covered under warranty and will not be replaced except for Dead on Arrival cases if registered within 10 days of Purchase.
16. Chargers already replaced in DOA cases will not be replaced if registered faulty again.
17. Products Purchased thru Online portals falling under replacement policy , will be replaced only after receipt of faulty product with all Accessories .
18. Service for Discontinued product will be offered beyond 5 years subject to availability of Original or equivalent Spares.