

TROUBLESHOOTING

Problem	Cause	Solution
Generator will not start	No fuel	Add fuel
	Faulty spark plug(s)	Replace spark plug(s)
	Unit loaded during start up	Remove load from unit
	Generator battery is dead	Recharge or replace generator battery
Generator will not start; Generator starts but runs roughly	Low oil level	Fill crankcase to the proper level Place generator on a flat, level surface
	Choke in the wrong position.	Adjust choke.
	Spark plug wire loose	Attach wire to spark plug
Generator shuts down during operation	Out of fuel	Fill fuel tank
	Low oil level	Fill crankcase to the proper level. Place generator on a flat, level surface
Generator cannot supply enough power or overheating	Generator is overloaded	Review load and adjust. See "Power Management"
	Insufficient ventilation	Check for air restriction. Move to a well ventilated area
No AC output	Cable not properly connected	Check all connections
	Connected device is defective	Replace defective device
	Circuit breaker is open	Reset circuit breaker
	Faulty brush assembly	Replace brush assembly (Service Center)
	Faulty AVR (auto voltage regulator)	Replace AVR (Service Center)
	Loose wiring	Inspect and tighten wiring connections
	Other	Contact Technical Service
Generator gallops	Engine governor defective	Contact Technical Service
Repeated circuit breaker tripping	Overload	Review load and adjust. See "Power Management"
	Faulty cords or device	Check for damaged, bare or frayed wires. Replace defective device

For further technical support:

Technical Service

Mon – Fri 8:30 AM – 5:00 PM (PST/PDT)

Toll Free: 1-877-338-0999

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