


Trouble-Shooting: Series 3

The intention of this Trouble Shooting Guide is to give further assistance in addition to the use instructions.

Problem:	Possible reason:	Remedy:
SHAVER		
Unpleasant smell from the shaver head.	<ol style="list-style-type: none"> 1. Shaver head is cleaned with water. 2. Cleaning cartridge is in use for more than 8 weeks. 	<ol style="list-style-type: none"> 1. When cleaning the shaver head with water only use hot water and from time to time some liquid soap (without abrasive substances). Remove foil & cutter cassette to let it dry. 2. Change cleaning cartridge at least every 8 weeks.
Battery performance dropped significantly.	<ol style="list-style-type: none"> 1. Shaver head is regularly cleaned with water but not lubricated. 2. Foil and cutter are worn which requires more power for each shave. 	<ol style="list-style-type: none"> 1. If the shaver is regularly cleaned with water, apply a drop of light machine oil on top of the foil once a week for lubrication. 2. Renew foil & cutter cassette.
Shaving performance dropped significantly.	<ol style="list-style-type: none"> 1. Foil and cutter are worn. 2. Shaving system is clogged due to insufficient cleaning. 	<ol style="list-style-type: none"> 1. Renew foil & cutter cassette. 2. Soak the foil & cutter cassette into hot water with a drop of dish liquid. Afterwards rinse it properly and tap it out. Once dry apply a drop of light machine oil on the foil.
Shaving parts have been changed recently but replacement symbol lights up.	Reset has not been actuated.	<ul style="list-style-type: none"> - Push the start button for at least 5 seconds to reset the counter.
Shaver cannot be operated when it is connected to an electrical outlet.	It is a shaver that can be used in a bath or shower and it contains this symbol: 	<ul style="list-style-type: none"> - For safety reasons this shaver can only be operated cordlessly.
CLEAN&RENEW STATION		
Shaving system is still wet after cleaning program has been completed.	<ol style="list-style-type: none"> 1. Drying time is not sufficient 2. Drain of the Clean&Renew station is clogged. 3. Cleaning cartridge has been used for quite a while. 	<ol style="list-style-type: none"> 1. It takes several hours until remaining moisture evaporates depending on the climatic conditions. 2. Clean the drain with a wooden toothpick. Regularly wipe the tub clean. 3. The alcohol proportion has decreased while the oil proportion has increased. Remove residue with a cloth.
Cleaning result insufficient	Liquid level dropped below lower limit	Insert new cleaning cartridge.
Increased consumption of cleaning fluid.	Drain of the Clean&Renew station is clogged.	<ul style="list-style-type: none"> - Clean the drain with a wooden toothpick. - Regularly wipe the tub clean.