

LS49CG932SNXZA - 49" Odyssey OLED G93SC DQHD 0.03ms(GtG) 240Hz HDR True Black 400 FreeSync Premium Pro Curved Gaming Monitor

Your product has a Thirty Six (36) month labor period

Your product has a Thirty Six (36) month part coverage

[Register](#) your device to check your coverage, some retailers may offer an extended warranty term.

Obtaining warranty service

To receive warranty service, you must

- **(1) first follow the procedures outlined below, in the Product manual and in online help resources, and**
- **(2) if these procedures do not resolve the problem, contact Samsung at the number provided below for problem determination and service procedures. Warranty service can only be performed by a Samsung authorized service center, except that such a center need not be used for the installation of replacement parts at your expense in the event that a warranty labor coverage period has expired but a warranty parts coverage period remains in effect. Samsung will not reimburse for any service performed by others. The original dated bill of sale, or a substitute proof of purchase acceptable at Samsung's sole option in accordance with applicable law, must be presented upon request as proof of purchase to Samsung or a Samsung authorized service center. To obtain warranty service for your product, please contact Samsung support at 1-800-SAMSUNG (726-7864).**

If limited warranty service is required, Samsung will issue an authorization number. Samsung will not accept returns without this authorization number. If a return of the Product is required, you must ship the Product to the specified Samsung authorized service center in its original or equivalent packaging. Samsung will ship the repaired or replaced Product to you if the address is located in the United States.

You are responsible for backing up all system and applications software and data disabling any security passwords before services are performed, removing any data

before parts or products are returned, and for reinstalling all software, data and passwords. SAMSUNG SHALL NOT BE LIABLE FOR THE LOSS OR DESTRUCTION OF DATA OR MEDIA RESULTING FROM THE USE OR SERVICE OF THIS PRODUCT, WHETHER DUE TO VIRUS ISSUES OR OTHERWISE, OR ANY FAILURE TO SECURE ALL PROGRAMS AND DATA CONTAINED IN OR AFFECTED BY THE PRODUCT OR TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT.

Limitations and exclusions

Samsung does not warrant uninterrupted or error-free operation of the Product. Product performance is affected by system configuration, software, applications, data, and operator control of the system, among other factors. Though the Product is considered to be compatible with many systems, it is your responsibility to determine compatibility and integration with other products or systems.

This limited warranty applies only to hardware Products manufactured by or for Samsung that can be identified by the “Samsung” trademark, trade name or logo affixed to them. It does not apply to non-Samsung hardware products or any software, even if packaged or sold with Samsung hardware. Manufacturers, suppliers, or publishers, other than Samsung, may provide their own warranties to you, but Samsung, to the extent permitted by law, provides such third-party products “as is.”

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- Damage that occurs in shipment, delivery, and installation;**
- Applications and uses for which this product was not intended;**
- Altered Product or serial numbers;**
- Cosmetic damage, such as to the exterior finish;**

- Damage (not resulting from defects in materials and workmanship) which occurs in your possession or that of other third parties, including due to accidents, opening of the Product case or cabinet, abuse, neglect, fire, water, lightning, or other acts of nature;
- Damage resulting from the use of products, equipment, systems, utilities, services, parts supplies, accessories, applications, installations, repairs, external wiring, or connectors not supplied or authorized by Samsung;
- Damage resulting from incorrect electrical line voltage, fluctuations, and surges;
- Damage resulting from the following: adjustments and failure to follow operating instructions, instructions for installing a user-installable part, or cleaning, maintenance, and environmental instructions that are covered and prescribed in the instruction book, including incorrect installation of hardware or software;
- Reception or display problems and distortion related to noise, echo, interference, or other signal transmission and delivery problems;
- Burned-in images resulting from viewing an image on the display screen for an extended period of time;
- Normal wear and tear and minor imperfections within design specifications or that do not materially alter functionality;
- Defects or damage caused by cellular signal reception or transmission, viruses or other software problems introduced into the Product; or
- Product purchased or intended for use and sale outside the United States.

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Consumer protection and other laws may apply

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Some states may provide for additional warranty rights and remedies, and the provisions contained in this limited warranty are not intended to limit, modify, take away from, disclaim, or exclude any mandatory warranty requirements provided by states, including certain implied warranties. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

