

It happens because it is a particularly high quality locking position, which understandably customers sometimes do not feel confident in "forcing" the bowl past a friction point for fear of breaking it.

At this point, the bowl "feels" like it has locked fully into position, and the force required to push it further is quite high:



But the machine will still be interlocked and will not operate for safety reasons, so it must be pushed over the friction point to here:



This is the correct position and will allow operation.