

Shokz provides a (2) two-year limited warranty against manufacturing defects for all new products purchased from authorized retailers. Refurbished products purchased from authorized retailers are covered by a (1) one-year limited warranty against manufacturer defects. The warranty period begins from the original purchase date, which also applies to the replacement product.

<https://shokz.com/pages/warranty-landing>

Call Us

737-215-4011

9:00AM-9:00PM(EST) Monday-Friday

9:00AM-5:00PM(EST) Saturday