

Ankerwork Powerconf S3 MS FAQ

Modules	Problem/Inquiry	Troubleshooting/Answer
Teams Button	Why does the Teams button not work?	You must be logged in to Teams to use the Teams button.
App	What settings can be controlled in the AnkerWork app?	You can: - Turn PowerConf S3 MS off or set up an automatic power-off time. - Check battery level. - Adjust volume level. - Check firmware updates. - Turn notification sounds on or off. - Mute the microphone.
App	How do I update firmware?	- Install the AnkerWork app on your phone. - Connect your phone to PowerConf S3 MS via Bluetooth. - Go to AnkerWork > PowerConf S3 MS in the app. - Go to More Information > Update Firmware > Download to start updating.
Setup	How do I connect PowerConf S3 MS to my devices?	Connect to mobile devices via Bluetooth. Connect to computers and laptops via USB or Bluetooth. USB is recommended for a more stable connection.
Setup	How do I set PowerConf S3 MS as the default audio device on my Windows computer?	- Right click the volume icon in the lower right corner of the desktop. - Click "Open Sound Settings". - Select PowerConf S3 MS for input and output.
Setup	How do I set PowerConf S3 MS as the default audio device on my Mac computer?	- Go to System Preferences > Sound. - Select PowerConf S3 MS for input and output.
Setup	How do I set up PowerConf S3 MS with my meeting software?	- Go to the audio options on your conference communication tool. - Select PowerConf S3 MS for the microphone. - Select PowerConf S3 MS for the speaker.
Audio	How do I improve the microphone's ability to pick up voices on my speakerphone?	- Keep within 3 meters of the speakerphone. - Remember to update your firmware. - Use a USB connection when using a computer or laptop.

Audio	Why isn't there sound coming out of the speaker when connected to two devices at the same time through USB and Bluetooth?	- Make sure PowerConf S3 MS is selected as the default output device. - Press the "Play" button for two seconds to switch between Bluetooth and USB modes.
Operation&Features	How do I reset PowerConf S3 MS?	When PowerConf S3 MS is powered on, press and hold the Bluetooth button and then press and hold the Volume "-" button until the square indicator flashes four times.
Operation&Features	How do I check the power level on my PowerConf S3 MS?	You can: - Check the power level on the AnkerWork app. - Click the Power button if the speakerphone is already on. The square indicator will show the remaining power.
Other issues	Can the USB-A port charge other devices?	Yes, it can charge other devices, but will stop charging when the power level of the speakerphone is less than 10%.
Other issues	Does PowerConf S3 MS support connecting two speakerphones to one host device (daisy chaining)?	No
Other issues	Is PowerConf S3 MS compatible with a landline telephone system?	No
Other issues	Will PowerConf S3 MS turn off automatically?	If there are no connections or signals to PowerConf S3 MS or any activity in the customized settings of the AnkerWork app, it will automatically power off after 30 minutes.