

Dear Customer,

Thank you for purchasing our Rinkmo Tankless Water Heater. For your safety, we suggest that you'd better have the water heater installed by a professional electrician. Please read the User Manual carefully before use.

Here are some notes for your first use :

1. Turn on the inlet and outlet valves and connect the power, the green and red indicator light will on and LED display shows "8888" when the unit self inspection. After 3 seconds, the unit will turn off.
2. Press the knob, the red indicator and LED display will light on.
3. Turn the knob to adjust the temperature.
4. Press the knob for 3 seconds to switch from °C to °F.
5. Firstly turn on the water valve and let the water run in the unit for several minutes, and exhaust all the air in the plumbing. At the same time, check whether there is water leakage at the internal and external water connections of the product.
6. The unit will not work and the heating indicator will not on when there is no water flow, or the water flow does not meet the start-up requirements (0.4GPM/1.5L/min or 0.66GPM/2.5L/min).
7. This product has more than one power-supply connection point. Please disconnect all power supplies before servicing.

We provide 12-MONTH WARRANTY for this product. Please just contact us via the E-mail rinkmo.team@outlook.com if there is any problem, we'll try our best to help you deal with it.

Best Regards

Rinkmo Service Team