

Can I wirelessly stream music to my record player from a Bluetooth device?

Every Victrola player has Bluetooth-Input capabilities, meaning you can connect any phone or streaming device to your Victrola to play wirelessly.

How do I connect a wired speaker to my device?

If applicable with your model, a wired speaker can be connected via RCA cable. For Amplifier device with this input, insert the white and red plugs on the RCA cable into the unit. Insert the opposite end into the amplifier device. Be sure to connect the white plug to white jack and the red plug to the red jack or this connection will not work.

How do I play 45s on my record player?

First, take the 45 adaptor and place it over the center of the turntable. Then, change the speed to 45 on the speed selector located to the right of the tone arm. You can now play your favorite 45's!

How do I set up my record player?

Start by unboxing your record player and making sure you have received all the correct pieces. Make sure to find a straight, level area to place your record player as any slanted surface can cause an issue with the player skipping. Plug in the power cord to the appropriate power supply and into the back of the player. If your records are not playing properly or the turntable is not spinning, then please try adjusting the screw on the back of the turntable by turning it a quarter of a turn each time and then try playing a record.

Why is my turntable humming?

This might be a result of feedback from other audio/electronic devices that are sources of static and or vibrations. It is advisable to Keep your turntable on a flat, sturdy, level surface and to use only one piece of audio equipment within the outlet. Another possibility would be that the transportation screw is not fully loosened. Please double check the transportation screw and fully loosen it to remedy the humming.

Why are my speakers humming?

This can be a result of electrical interference such as a phone near by the speakers or ground loops. A ground loop in home stereos typically occur when turntables are plugged into different electrical outlets than the amplifier. Please move the turntable and/or speakers to a different outlet. Please select different inputs to confirm the humming is on each input. Please double check all wire inputs are correctly seated. If it is a continued issue, please [reach out to us directly](#).

Why is the platter wobbly?

This can be a result of electrical interference such as a phone near by the speakers or ground loops. A ground loop in home stereos typically occur when turntables are plugged into different electrical outlets than the amplifier. Please move the turntable and/or speakers to a different outlet. Please select different inputs to confirm the humming is on each input. Please double check all wire inputs are correctly seated. If it is a continued issue, please reach out to us directly.

How do I reset/reboot my unit?

To reboot your unit, simply unplug the unit from the wall outlet and let it rest for about 6-8 hours. After you plug the unit back in, try the below mentioned steps for continued troubleshooting.

My record player is playing too fast or slow

Adjust your record player to 33 referring to the product's manual. If you wish to adjust it to 45 RPM, please use the 45 RPM disc and adjust your turntable to 45 RPM using the manual. Finally, if you need to play at 77 RPM, you will most likely need to hold both buttons, the 33 and 45 to reach 77 RPM. Also, clean the vinyl and ensure it is not skipping using the above methods.

How long do needles typically last?

Needles can last up to 50-300 hours depending on the condition of the records and unit purchased (needle wear will be increased playing faster records such as 78 RPM

records). We recommend cleaning your needle by using compressed air or a clean paint brush to remove dust and debris as needed.

Where can I purchase replacement needles?

Needles can be purchased on our website [here](#), or by contacting our [Customer Service Team](#).

Which needle goes with my record player?

View our compatibility chart [here](#).

How do I install a replacement needle?

Instructions on how to properly install needles are available [here](#).

How should I clean my wood record player?

Remove dust with a clean lint-free cloth semi-regularly to ensure no dust is coating the needle and internals. Wipe in the direction of the wood grain using a furniture polish rather than an aerosol cleaner.

How should I clean my composite plastic record player?

Remove dust with a clean lint-free cloth semi-regularly. In order to clean the unit, we recommend a slightly moistened towel to remove build up as well as a dry cloth to remove any extra moisture.

What is the best way to clean / handle my vinyl records?

We recommend cleaning your vinyl with a lint-free cloth upon finishing your listening session.

When handling your vinyl, ideally you would want to avoid touching any part of the vinyl with a playable groove. Instead, handle the vinyl carefully by the edges and inner label.

What is the best way to store my vinyl records?

Store your vinyl in a clean, cool, dry place avoiding high temperatures and humidity which may cause warping.

Never store your records horizontally on top of one another because of possible warping. You can find Victrola vertical storage crates and stands in our [accessories collection](#).

Do not allow your vinyl to become loose inside the jacket. Store Vinyl in an inner sleeve made of paper to better protect your music.

What's the best way to store my record player?

Keep record players in clean, dry locations. Keep all accessories with your unit such as the manual, power adapters, needles, etc. Do not stock anything on top of your vinyl OR record players.