

Support & FAQs

What is a Diaper Genie® diaper pail?

The Diaper Genie® diaper pail is designed to contain and control odors associated with disposing of dirty diapers. It provides a convenient and hygienic way to dispose of used diapers.

How does a Diaper Genie® diaper pail work?

The Diaper Genie® diaper pail uses a unique system that seals each diaper individually to lock odors. When you place a dirty diaper into the pail, you open the lid, push the diaper through the clamp, and release the lid. The system wraps the diaper in a scented film and seals it, preventing odors from escaping.

Is the Diaper Genie® easy to use?

Yes, the Diaper Genie® is designed to be user-friendly. The Diaper Genie® Signature Pail has a foot pedal for hands-free operation, making it convenient for parents with their hands full. Simply step on the pedal to open the lid, place the diaper inside, and release the pedal to close the lid and seal the diaper.

Do I need to buy special bags for the Diaper Genie®?

Yes, you will need to purchase [Diaper Genie® refill bags](#) that are specifically designed for the diaper pail. These refill bags come in rolls and are made of a multilayer film that effectively traps odors.

How often do I need to empty the Diaper Genie®?

The frequency of emptying the Diaper Genie® depends on the number of diapers used and the size of the diaper pail. On average, you may need to empty it every 2-3 days.