

Before you begin, [learn what you need to set up your Portal TV](#). If you would like to use screen reader to set up your Portal, [learn more about setting up your Portal TV using screen reader](#).

Plug in your Portal TV:

1. Plug in the HDMI cable and power adapter, then connect the power adapter to a power source. Your Portal TV will turn on automatically.
2. Plug the HDMI cable into an input on your TV. For best results, use HDMI 1.
3. Turn on your TV and select the input.

Find the right place for your Portal TV:

Your Portal TV may be mounted on top of your TV or placed on a flat surface underneath. Avoid placing your Portal TV directly on top of a speaker, too close to a speaker, directly on top of a sound bar or too close to a sound bar.

Your Portal TV is equipped with Dolby Atmos® sound, which requires Dolby Atmos® encoded streaming content and a compatible audio system to use.

Mount your Portal TV on top of your TV:

1. Open the large clip.
2. Open the small clip.
3. Rest the front clip against the front of your TV frame. At the same time, press the front clip against the front of your TV frame and the back clip against the back of your TV.
4. To make sure that the Portal TV is secure, press the back clip firmly against the back of your TV.

Set up your remote:

1. Remove the plastic battery tab on the back of your remote control.
2. Press Select, when prompted on-screen, to begin pairing the remote to Portal TV. Learn more about [how to use your Portal TV remote](#).
3. Follow the on-screen steps to finish setup.

Your Portal remote may require updating. This can take up to five minutes, depending on your connection. Make sure that you don't press any buttons or remove the batteries while the update is happening.

Learn more about what to do if you're [having trouble with your Portal TV remote](#).

Select your language and connect to Wi-Fi:

1. Select your language.
2. Connect to Wi-Fi by selecting your Wi-Fi network and entering your password. Select Continue to agree to download and install the latest Portal TV software. This can take

about 15 minutes depending on your connection. If you have trouble connecting to your Wi-Fi, [learn how to check your Wi-Fi signal](#).

3. You may need to select Restart Portal to continue. If your Portal TV doesn't automatically restart, you may need to unplug and plug it back in.

Language selection will affect "Hey Portal" and other functionality.

Give your Portal TV a name and log in with Facebook or WhatsApp.

Follow the on-screen instructions to continue the setup process.

1. Give your Portal TV a name. Select an option from the menu or select Custom... to create a custom name.
2. Connect your Facebook or WhatsApp account:
  1. Select Facebook or WhatsApp, then select Continue and follow the on-screen instructions.

To finish setting up your Portal TV, follow the remaining on-screen instructions to complete setup. You can do things such as [add favourite contacts](#), [see how Smart Camera works](#), [display your Facebook photos](#), [connect Alexa to your Portal TV](#) and learn more about using Portal TV.

Hey Portal and other functions are affected by language selection. Some features, including Hey Portal, Facebook Watch, Facebook Gaming, Facebook Live and display settings aren't available when you set up your Portal with WhatsApp only or when a WhatsApp-only login exists on a shared device. See [portal.facebook.com/usage](https://portal.facebook.com/usage) for more information.