TO USE THE ORAL-B ACCESSORIES, INCLUDING, WITHOUT LIMITATION, INJURY TO PERSONS, PROPERTY DAMAGE, LOSS OF VALUE OF ANY THIRD PARTY PRODUCTS THAT ARE USED IN OR WITH THE ORAL-B ACCESSORIES, OR LOSS OF USE OF THE ORAL-B ACCESSORIES OR ANY THIRD PARTY PRODUCTS THAT ARE USED IN OR WITH THE ORAL-B ACCESSORIES, EVEN IF P&G HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITHOUT LIMITING THE FOREGOING, YOU UNDERSTAND AND AGREE THAT P&G HAS NO LIABILITY FOR ANY DAMAGE OR DESTRUCTION TO CONSUMER ELECTRONICS DEVICES OR OTHER PERSONAL PROPERTY THAT ARE CONTAINED ON OR EXTERIOR TO THE ORAL-B ACCESSORIES, OR ANY LOSS OF DATA CONTAINED IN THE FOREGOING DEVICES. IN NO EVENT SHALL ANY RECOVERY AGAINST ORAL-B EXCEED THE ACTUAL PRICE PAID FOR THE PURCHASE OF THE PRODUCT.

Warranty replacement brush heads
Oral-B warranty will be voided if electric rechargeable handle damage is found to be attributed to the use of non-Oral-B replacement brush heads. Oral-B does not recommend the use of non-Oral-B replacement brush heads.

- Oral-B has no control over the quality of non-Oral-B replacement brush heads. Therefore, we cannot ensure the cleaning performance of non-Oral-B replacement brush heads, as communicated with the electric rechargeable handle at time of initial purchase.
- Oral-B cannot ensure a good fit of non-Oral-B replacement brush heads.
- Oral-B cannot predict the long-term effect of non-Oral-B replacement brush heads on handle wear.

All Oral-B replacement brush heads carry the Oral-B logo and meet Oral-B's high quality standards. Oral-B does not sell replacement brush heads or handle parts under any other brand name.

Trouble Shooting

Problem	Possible reason	Remedy

APP

Handle does not operate (properly) with Oral-B App.	1. Oral-B App is closed. 2. *Bluetooth* is not activated on smartphone. 3. *Bluetooth* is disabled on handle. 4. *Bluetooth* connection to smartphone has been lost. 5. Your smartphone does not support *Bluetooth* 4.2 (or higher)/ *Bluetooth* Smart. 6. Outdated Oral-B App.	1. Launch Oral-B App. 2. Activate *Bluetooth* on smartphone (described in its user manual). 3. Enable *Bluetooth* via display Settings -> *Bluetooth* enable. 4. Pair handle and smartphone again via App settings. Keep your smartphone in close proximity when using it with handle. 5. Your smartphone must support *Bluetooth* 4.2 (or higher) / *Bluetooth* Smart in order to pair handle. Check **www.oralbappavailability.co.uk** for compatible smartphones and country availability of the Oral-B App. 6. Download latest Oral-B App.
Reset to factory settings.	Original functionality wanted.	Enter via display Settings -> Factory Reset (22). Press on/off button to confirm.

TOOTHBRUSH

Handle is not operating (during first use).	1. Battery has a very low charge level; handle does not operate. 2. Operating outside standard temperature (message on display and/or alternating lights of Smart Pressure Sensor)	1. Charge at least for 30 min. 2. Always operate in standard operating temperatures (> 0 °C and < 40 °C).
Short stuttering sounds after 2 minutes or handle does not operate any timer.	Timer has been modified/deactivated via App.	Use App to change timer settings or perform factory reset (see App Trouble Shootings).
Handle does not charge.	1. Battery is at a very low charger level (0%); it may take up to 10-15min until display turns on. 2. Ambient temperature for charging is out of valid range (< 0 °C and > 40 °C). 3. Charger may not be (properly) connected.	1. Charge at least for 30min. 2. Recommended ambient temperature for charging is 5 °C to 35 °C. 3. Ensure charger is connected to mains voltage.

Rattling/loud noise during brushing or turning on.	1. Brush head may not be placed correctly onto the brush handle. 2. Brush head may be worn.	1. Check proper fit of brush head on handle. Small gap remains in between. 2. Replace brush head.

The rechargeable toothbrush contains a radio module that operates in the 2.4 to 2.48 GHz band with a maximum power of 1mW. Hereby, Braun GmbH declares that the radio equipment types 3758, 3771, 3765, 3754, 3764, 3762 and 3767 are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: **www.oralb.com/ce.**

Documents / Resources

Oral-B iO Series IO9 M9.4B2.2A BK 9 Connected Rechargeable Electric Toothbrush [pdf] Instruction Manual
iO Series, IO9 M9.4B2.2A BK, 9 Connected Rechargeable Electric Toothbrush

Related Manuals / Resources

Oral-B Electric Toothbrush Tips and Care

How to Clean Your Electric Toothbrush Because one of the main purposes of a toothbrush is to remove…



Oral B Smart Bluetooth Toothbrush Instructions

Oral-B® Smart Bluetooth Toothbrush Instructions Description Brush head Pressure sensor light On/off button (mode selection) Charge indicator…

Xiaomi 6934177713095 T500 Smart Electric Toothbrush User Manual

6934177713095 T500 Smart Electric Toothbrush



Oral-B iO Series 9 Rechargeable Electric Toothbrush User Manual

DE AT 00 800 27 28 64 63 Description 1 Brush head 2 Brush head identification symbol 3…

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