Limited Warranty

Standard 90-Day Manufacturer’s Warranty

Each Flashforge 3D printer is manufactured with the strictest production standards and goes through vigorous quality control procedures before it is shipped out. To give Flashforge owners an assurance for their investments, all Flashforge 3D printers are shipped with a standard 90-day manufacturer’s warranty.

The warranty period starts from the delivery of purchase. If a hardware defect arises and a valid claim is received within the Warranty Period, at our sole option and to the extent permitted by law, FlashForge will send you new or refurbished replacement parts at no cost to you. FlashForge may request that you replace defective parts with new or refurbished user-installable parts that FlashForge provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by FlashForge. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes FlashForge’ property. Parts provided by FlashForge in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to FlashForge unless specified otherwise.

Exclusions from and Limitation to Warranty

This Limited Warranty applies only to hardware products manufactured by or for FlashForge that can be identified by the “FlashForge” trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any non-FlashForge hardware products or any software, even if packaged or sold with FlashForge hardware. Manufacturers, suppliers, or publishers, other than FlashForge, may provide their own warranties to the end user purchaser, but FlashForge, in so far as permitted by law, provides their products “as is”. Software distributed by FlashForge with or without the FlashForge brand name (including, but not limited to system software) is not covered under this Limited Warranty. FlashForge does not warrant that the operation of the product will be uninterrupted or error-free. FlashForge is not responsible for damage arising from failure to follow instructions relating to the product’s use.

E-mail:597891915@qq.com
FlashForge official website:www.flashforge.com