



Deltran USA, LLC Warranty Policy for Battery Tender® Products

Most Deltran product support issues can be resolved remotely without sending the unit in for evaluation or service. Before initiating a warranty claim please contact Deltran technical support at **support@deltran-global.com** for troubleshooting and diagnostics.

Deltran warrants its products for a period of up to 10 years, depending upon the model, from the date of original purchase against defective material or workmanship only. If Deltran qualified service technicians determine that the likely cause of the product malfunction is due to either defective material or workmanship, then the product will be repaired or replaced at the discretion of Deltran.

It is the obligation of the original purchaser to forward the product, with the proof of purchase, to either Deltran or one of its authorized factory representatives.

1-90 days after purchase: Contact Deltran Returns at **returns@deltran-global.com** for RGA and prepaid return shipping label.

91 days until the expiration of warranty: Shipping costs to Deltran are the responsibility of the purchaser. If the unit is faulty, we will repair or replace it and return it at no charge.

The manufacturer makes no warranty other than this limited warranty and expressly excludes any implied warranty including any warranty for consequential damages.

This is the only express limited warranty and the manufacturer neither assumes nor authorizes anyone to assume or make any other obligation towards the product other than this express limited warranty.

The manufacturer makes no warranty of merchantability or fitness for the purpose of this product and expressly excludes such from this limited warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages or length of an implied warranty so the above limitations or exclusions may not apply to you.

This limited warranty is **VOID** under the following conditions:

1. The product is misused, subjected to careless handling, or operated under conditions of extreme temperature, shock, or vibration beyond Deltran's recommendations for safe and effective use.
2. The product is disassembled or repaired by anyone who is not a Deltran-authorized service representative.
3. The electrical connections to either the AC input or the DC output of the charger are modified without the express written consent of the Deltran engineering department.
4. The product was purchased from an unauthorized source. Warranty is not transferable from original purchaser.