

Warranty Summary

- **Warranty Information:** <https://support.boat-lifestyle.com/>
- **Warranty Service Centre List:** <https://www.boat-lifestyle.com/pages/service-center-list>
- **Other Contact Details:** +912249461882/info@imaginemarketingindia.com
- **Warranty Period:** 1 year for all audio accessories and power banks. 2 years for mobile accessories
- **What you must have to obtain our warranty services:** A Valid VAT Tax(GST) invoice with the product having manufacturing/technical defects only
- **What is covered:** Manufacturing Defects
- **What is not covered:** Physical Damage, Water Damage or any other form of wear and tear
- **What we will do:** Provide replacement under warranty
- **What we will not do:** boAt will not consider refurbished products. Warranty will not be extended post the first replacement
- **Return product, with proof of purchase from an authorized dealer, using the following procedures:**

Not required, Customer may register the complaint here: with all the required details and Valid VAT Tax (GST) invoice. After Validation of the given details and proof of purchase we will initiate the future process. We have door to door service for customer replacement provided the given pin-code must be serviceable. We will stay in regular touch with the customer via EMAILS and SMS.

Other Legal Rights:

- Without a valid Proof of Purchase, boAt reserves the rights to refuse warranty services.
- boAt reserves the right to refuse 'free of charge' warranty claim if the information shared is incomplete/ illegible for the claim / fault in the Customer details.
- This warranty is non-transferrable. This warranty shall be the purchaser's sole remedy and neither boAt nor its service centres shall be liable for incidental or consequential damage or breach of any expressed or implied warranty of this product.
- Repair or replacement under the terms of warranty does not provide right to extension or renewal of the warranty period.
- Warranty repairs must be carried out by boAt authorized service centres only. Warranty cover will be void, if and when unauthorized service has been attempted by the user or any unauthorized service centre.
- boAt may use rebuilt, reconditioned or refurbished parts and/or components when repairing or replacing a defective product.
- In case of delivery destination being unavailable, shipping charges must be handled by the buyer.