

# If the screen isn't working on your iPhone or iPad

You might need to set up service for your device.

## If your screen is too sensitive or responds intermittently to touch

1. Restart your [iPhone](#) or [iPad](#).
2. Make sure that your screen is clean and free of any debris or water.
3. Disconnect any Lightning or USB-C accessories. If your screen works after removing an accessory, try using a different outlet, cable, or charger.
4. Remove any cases or screen protectors.

## Contact Apple Support

If your screen still isn't working, you might need to set up service for your device. [Contact Apple Support](#).