**Q&A for the PETKIT Air Purifier Smart Spray**

**Why does the APP show that Smart Spray is not connected?**
Because Smart Spray is battery-powered, in order to reduce consumption and prolong service time, the Smart Spray will only be connected when it is automatically deodorized, and it will be disconnected at other times.

**Why can't I see any water mist particles or smell anything when the Smart Spray is running?**
Please check that the smart spray is installed correctly. Follow these steps: 1. Make sure the built-in cotton swab is firmly inserted into the device. 2. Reverse the smart spray for 30 seconds after reinstallation. 3. Wipe the spray nozzle. 4. Long press the button on the smart spray until the indicator light blinks three times.

**Why isn't the device maintaining a Wi-Fi connection?/Why the device doesn’t keep connecting Wi-Fi?**
If you use the air purifier spray as a deodorizer separately, it’s can only be connected via Bluetooth, please use the device within available distance. If you use the air purifier smart spray with PETKIT PuraMax self-cleaning cat litter box, then it can be connected via Wi-Fi through the interconnection and can be controlled remotely.

**How to reset the device after refill liquid?**
You just need to reset the device in the PETKIT app, it’s very easy and convenient.

**How long the deodorizer liquid can be used?**
For normally using, one bottle can be used about 2 months.

**How do I know the status of the deodorizer liquid?**
The PETKIT app will notify you. It will display insufficient when the liquid is under 20%, it will display full when the liquid is over 20%.