

Troubleshooting Guide: Big Mouth Billy Bass Compatible with Alexa

Original Song “Fishin’ Time”

Big Mouth Billy Bass sings and dances to the original song “Fishin’ Time” right out of the box. Just plug him in with the included power adapter (or add 4 AA batteries to the compartment in the back), and he’ll come to life. Push the red button on the front of his plaque so he can sing and dance to “Fishin’ Time”. Billy only performs his original song when he’s not connected to Alexa. Pair him to unlock additional features.

Power Sources

There are two ways to power Big Mouth Billy Bass: 1) Use the included power adaptor and plug him in. This is the recommended method for powering your Big Mouth Bill Bass; 2) Install 4 AA batteries (not included) in the compartment on the back of his plaque. Regardless of which method you choose, be sure the on/off switch on the back is in the ON position.

Display Options

You have two options for displaying Billy: 1) He comes with a built-in easel for displaying on a shelf, table or any flat surface; 2) There are also two notches in the back for nails if you’d like to display him on the wall.

Pairing With an Echo Device

To unlock Billy’s Alexa capabilities, pair him with a compatible Amazon Echo device (Echo, Echo Dot, Echo Input, Echo Plus, Echo Show or Echo Spot). **Please ensure Big Mouth Billy Bass is turned on (see the on/off switch on back of his plaque) and in pairing mode by pressing the red button on the front of his plaque. Billy will let you know when he’s ready to be connected.**

- If connecting to an Echo, Echo Dot, Echo Input or Echo Plus, you will pair using the Alexa App. First, open your Alexa App and tap the Devices tab at the bottom of your screen, then tap the Echo & Alexa button at the top of your screen. Next, select the Alexa device you are pairing with and tap Pair Alexa Gadget. Find and select your Big Mouth Billy Bass to begin pairing (he’ll be named “Billy Bass” with four random numbers in the name: “Billy Bass-xxxx”).
- If connecting to an Echo Show or Echo Spot, you will pair through the Echo device. First swipe down from the top of the screen to expose the Settings icon. Select Settings and then select Bluetooth. Find and select your Big Mouth Billy Bass to begin pairing (he’ll be named “Billy Bass” with four random numbers in the name: “Billy Bass-xxxx”).

Lip-syncing Functionality

Once paired, Billy perks up, raises his head and lip-syncs with everything Alexa says. Billy moves his mouth to lip-sync along as Alexa responds to inquiries about the weather, random facts, and other information. Big Mouth Billy Bass does not lip-sync to Amazon Music while he is dancing.

Speaker / Audio Functionality

When connected with Alexa, all music and sound come from the paired Echo device, not Big Mouth Billy Bass. Billy's built-in speaker works only for his original song "Fishin' Time". The powerful Echo speaker delivers exceptional sound quality.

Dancing With Amazon Music

When connected to your Echo device, Billy dances and wiggles to music played through Amazon Music. Please note he does not dance or move when music is played from any other music service provider. He dances exclusively to Amazon Music. Big Mouth Billy Bass does not lip-sync to Amazon Music while he is dancing.

Reactions to Timers, Alarms, Reminders and Notifications

Big Mouth Billy Bass also wiggles his head and tail when an Alexa timer, alarm, reminder or notification event is triggered.

Auto Updates

Big Mouth Billy Bass pairs with Alexa via Bluetooth. He automatically updates with Alexa upgrades so he always has the latest answers and capabilities.