

## **GTO Limited One Year Warranty**

Gates That Open, LLC gate openers and accessories are covered under warranty by the manufacturer against defects in materials and manufacturer workmanship for a period of one (1) year from date of purchase, *provided the recommended installation procedures have been followed.*

In the case of product failure due to defective material or manufacturer workmanship within the one (1) year warranty period, the product will be repaired or replaced (at the manufacturer's option) at no charge to the customer, if returned freight prepaid to GTO, 3121 Hartsfield Road, Tallahassee, Florida, USA 32303. **IMPORTANT: Call (800) 543-1236 for a Return Goods Authorization (RGA) number before returning accessory to factory.** Products received at the factory without an RGA number will not be accepted. Replacement or repaired parts are covered by this warranty for the remainder of the one (1) year warranty period or six (6) months, whichever is greater. GTO will pay the shipping charges (equal to United Parcel Service GROUND rate) for return to the owner of items repaired under warranty.

The manufacturer will not be responsible for any charges or damages incurred in the removal of the defective parts for repair, or for the reinstallation of those parts after repair. This warranty shall be considered void if damage to the product(s) was due to improper installation or use, connection to an improper power source, or if damage was caused by electrical power surge, lightning, wind, fire, flood, insects or other natural agent.

After the one (1) year warranty period, GTO, will make any necessary repairs for a nominal fee. Call GTO at (800) 543-1236 for more information. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. This warranty is in lieu of all other warranties, expressed or implied. **NOTE: Verification of the warranty period requires copies of receipts or other proof of purchase. Please retain these records.**