

Trouble Shooting Guide

How do I maintain my hair clipper?

How to take care of your clipper and look after the blade.

After every use:

- Remove the hair clippings from the blade set with the cleaning brush provided.
- After cleaning the blade set, we recommend using Wahl hygienic spray. It keeps all blade sets hygienically clean and is effective against bacteria and viruses.
- Oil the blade set with the blade oil.
- Oiling and cleaning of the blade set protects against corrosion and helps the blade to last longer.
- Switch the appliance on briefly (approx. 10 seconds) to ensure the oil film is evenly distributed.
- Only wipe the appliance with a soft, slightly damp cloth.

If the cutting performance deteriorates after long use despite regular cleaning and oiling, the blade set should be replaced.

Do not store the Clipper and trimmer in a wet or moist environment.

Never immerse the appliance in water or any other liquid.

My clipper or trimmer is pulling the hair.

When your blades start to pull the hair the first thing to try is apply two drops of clipper oil to the blades and test cut again. Oil lubricates the blades and allows them to run at the correct speed and ensure better cutting. It also helps the clipper run cooler.

If your clipper blades are still pulling the hair, you will need to replace your blades or alternatively have them sharpened.

When I go to clip with my mains powered clipper it produces a loud noise, heat or vibrations.

This means the blades require oiling or your power screw located on the right-hand side of the clipper requires adjusting.

Your clipper has been adjusted for peak efficiency before leaving the factory. However, if voltage in your home is low, you may need to readjust it. To adjust power, use the plastic brush, screwdriver, or a thin coin to turn the power screw in a clockwise direction until the arm strikes the coil making a noise. Then slowly turn the power screw out (counter clockwise), just until noise stops. Then about a quarter turn more, this is the maximum power setting. For more information refer to the instruction manual.

When I switch on my mains clipper it makes a loud thud, is this normal?

This is quite normal. The motor is electromagnetic and depending on how it catches the flow of electricity, can make a loud noise (similar to a hand clap) when first switched on, but this does not mean the clipper is faulty or unsafe to use.

Replacing batteries for my Trimmer.

Ensure batteries are fitted in the correct orientation, see instruction manual page 13 for more details.

My Clipper is cutting my skin.

Your Wahl Clipper and Trimmer Blades were oiled and aligned before leaving our factory; however, it is possible for the blades to get bumped out of alignment. Blades must be re-aligned if they have been removed for cleaning or replacement. To determine if realignment is necessary, compare your clipper blades with the sketch provided in the instruction Manual page 14.