

Melody 61 MKII – Frequently Asked Questions

How can I obtain my Skoove promotion?

You can obtain your free 3-month promotion of Skoove Premium by visiting alesis.com/softwaredownload and following the steps on this webpage.

Can I connect a sustain pedal?

Although a sustain input is not featured, the Melody 61 MKII includes a sustain button located on the top panel allowing you to enable the sustain effect.

My speakers are muted with headphones connected, is this normal?

Yes, this is to be expected. The Melody 61 MKII will mute the inbuilt speakers when headphones are connected for private listening purposes.

How can I connect my Melody 61 MKII with Skoove?

Skoove will monitor your performance using the inbuilt microphone on your computer or iOS device; ensure headphones are disconnected for this purpose.

Support

If you have any pre/after-sales questions, the Alesis support team are available to help! Ask a question here on Amazon to collaborate with other users and receive direct responses from Alesis.

To connect directly with our Amazon Support team, please email - amzsupport@alesis.com