

Limited Warranty

Wyze Labs, Inc. (“Wyze Labs”) warrants the WyzeCam hardware (the “Product”), and only the Product, against defects in materials and workmanship under normal use for a period of one year from the date of purchase by the original purchaser (“Warranty Period”). Under this Limited Warranty, if a defect arises and a valid claim is received by Wyze Labs within the Warranty Period regarding the Product, at its option and to the extent permitted by law, Wyze Labs will either (1) repair the Product, using new or refurbished replacement parts or (2) exchange the Product with a new or refurbished Product. Please refer to Wyze Labs’s Terms & Conditions for more information.

The warranty for the replacement Product or part assumes the original Product warranty date, or one-year from the date of replacement or repair, whichever is longer.

When a Product is exchanged, any replacement item becomes your property and the replaced item becomes Wyze Labs’s property.

Product must be freight prepaid, in its original packaging, to the specified address with proof of purchase to receive warranty service.

Exclusions and Limitations. This Limited Warranty applies only to the Product manufactured by or for Wyze Labs that can be identified by the “Wyze Labs” or “WyzeCam” trademark, trade name, or logo affixed to it. This Limited Warranty only applies to Product purchased and used in the United States. Wyze Labs only offers shipping for replacements under warranty to postal addresses in the continental United States. The Limited Warranty does not apply to any (a) Wyze Labs products and services other than the Product, (b) non-Wyze Labs hardware product, (c) consumables (such as microSD cards), or (d) software, even if packaged or sold with the Product or embedded in the Product. Refer to the licenses accompanying the software for details of your rights with respect to its use.

This Limited Warranty does not cover the cost of returning the Product to Wyze Labs; this is your responsibility.

No Wyze Labs reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. Please refer to Wyze Labs’s Terms & Conditions for more information on Limited Warranty.

Website: <https://www.wysecam.com>

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.