

# Limited Warranty

BRAVO VIEW warrants this product (including any accessory and/or cable) against defects in material or workmanship as follows:

## 1-Year Parts & Labor

BRAVO VIEW stands behind all our products with 1-year parts and labor for from your date of purchase.

All BRAVO VIEW products are covered for a period of one year from the date of purchase against defects in materials and workmanship. The warranty is for repair or replacement at the sole discretion of the selling dealer.

If we choose to replace your product, we may replace it with a new or reconditioned unit of the same or similar design. The customer is responsible for a processing fee in the amount of \$20.00 payable to BRAVO VIEW to cover return shipping and handling. ***Warranty service is not offered outside the continental United States.***

This warranty does not cover customer misuse, improper installation, poor signal (including any "noise"), cosmetic damage, damage due by accident, abuse, negligence, commercial use, and improper operation.

Proof of Purchase in the form of a copy of a bill of sale or copy of receipted invoice, which shows clearly the sale of the unit, is required.

Repair or Replacement as provided under this warranty is the exclusive remedy of the consumer. Bravo View Technology shall not be liable for any incidental or consequential damage for breach of any express or implied warranty on this product. In no event shall Bravo View Technology be liable for any incidental or consequential damage whatsoever arising out of the use or inability to use the product. Under no circumstance shall Bravo View Technology's liability exceed the purchase price paid for the product. Except to the extent prohibited by applicable law, any implied warranty or merchantability or fitness for a particular purpose on this product is limited in duration to the duration of this warranty.

## Warranty Request:

- Send an email or write to our customer service department [customer@bravoview.com](mailto:customer@bravoview.com), please provide the following information along with a copy of your *SALES RECEIPT*.
  - Name:
  - Email Address:
  - Phone Number:
  - Shipping Address:
  - Purchase Date:
  - Purchased From:
  - Serial Number:
  - Model Number:
  - Defective Issue:
- If determined that the item is warrantable, Bravo View will issue a RA# and provide an address to mail the unit back to.
- Bravo View is not responsible for articles lost or stolen during shipping. IT IS ADVISABLE TO SHIP THE UNIT IN A METHOD IN WHICH YOU CAN TRACK THE PACKAGE, AND POSSIBLY INSURE THE PACKAGE. Bravo View does not cover the expense of mailing the unit back to us.
- Once Bravo View receives and validates the unit to ensure it is within warranty, Bravo View will replace the unit, fix the unit, or offer a substitute of the unit if a replacement is not available. Bravo View may send a refurbished unit back.

To obtain warranty service, you must contact **Bravo View** for a Return Authorization Number (RA#).

909-334-4795 or visit [www.bravoview.com](http://www.bravoview.com)