

15. What does my warranty cover?

Q: Gazebo

One year warranty against manufacturer defects on the metal frame.

One month warranty against manufactures defects on the fabric canopy top.

Replacement will be made at no charge if the customer can provide us with a receipt within one month of purchase.

Bench

One year warranty on wood slats against manufactures defects.

One year warranty on Cast Iron legs against manufactures defect.

Lifetime warranty on Cast Aluminum Legs against rust.

Replacements will be made with a copy of the receipt and the customer pays for the shipping charges.

Garden Accessories

One year warranty against manufactures defects.

Replacements will be made with a copy of the receipt and customer pays or the shipping charges

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16. How to I file a warranty claim?

Q: Should you have a warranty claim, please contact us. There are several ways you can contact us:

Phone: 1-800-238-5296

Fax: (626) 480-0018

When filing a claim, please be sure to include the following:

1. Your full name
2. Complete mailing address
3. Daytime telephone number including area code (Please include)
4. When you purchased your item(s)
5. Where you purchased your item(s)
6. The name/model/description of your set
7. The specific problem you are having
8. A copy of your receipt/or any proof of purchase

Occasionally, pictures of a damaged item may be necessary to provide better service.

To E-Mail: [www.frontoffice @dcamerica.net](mailto:www.frontoffice@dcamerica.net)

To Mail:

DC America

16033 Arrow Highway

Irwindale, CA 91706

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.