Products:

Can replacement parts be ordered?

Replacement parts can be ordered through our webpage or by calling our toll-free customer service at 1-800-267-1739. To request replacement parts online, visit Replacement Parts.

Are the pieces easy to assemble?

Our products are shipped ready-to-assemble. No expertise or heavy-duty tools are required.

Warranty

Does your product come with a warranty?

DHP warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect. This warranty covers one year from the date of original purchase. This is solely limited to the repair or replacement of defective parts and no assembly labor is included.

This warranty does not apply to any product which has been improperly assembled, subjected to misuse or abuse or which has been altered or repaired in any way. Liability for consequential damages is excluded to the extent exclusion is permitted by law. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

To obtain warranty service, you must present the original bill of sale. Components repaired or replaced are warranted through the remainder of the original warranty period only.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.