

# FREQUENTLY ASKED QUESTIONS



## Will this fit my monitor / screen ?

Please check your manufacturers' specification, and measure the screen size diagonally for the correct size. Look for the "viewable size" as sometimes the actual screen size is larger than the viewable screen. Sometimes the screen frame is quoted, where as you should measure the actual screen size.

## Can the filter be removed ?

Yes – there are 2 installation options:

1. Temporary method – On/Off Hang Tabs allow the temporary removal of the filter. Works best with Bevel Edge or Raised Edge monitor
2. Permanent method – Stick on with double-adhesive tape provided. This can be easily removed when the filter is no longer required.

## How does it work ?

The filter has micro louvers that filter /polarize the light from the side, so the screen remains visible from the front (a clear view from the front), but gets darker as you move to the side. As you move beyond 30 degrees the screen will darken to black.

## How can you improve the Privacy feature?

There are a few ways to improve the Privacy features:

1. The filter works better in well-lit environment. Change your ambient lighting if possible for best results.
2. Dim the brightness on your screen, it has a big impact on the performance.
3. Place the matte side facing outwards to maximize the privacy feature.

## Is this Anti-Glare ?

Yes - The filter has 2 functions by design:

Matte side for Privacy and,  
Shiny side for Anti-Glare

## What does the package come with ?

You will receive the Retail package. Package contents include:

- 1 x Privacy Filter Screen
  - 1 x Instruction guide
  - 2 x types of attachment
- Bonus set of adhesive tape.

## How does the filter reduce eye strain ?

The filter reduces glare, UV and IF radiation by 90%

## I've run out of adhesive tape ? where can I get more ?

Please email us and we'll be happy to send you some more.