

## **Servicing and Warranty Information**

**Question: What is the warranty period for a new SEIKO Corporation of America timepiece?**

Answer: The U.S. warranty period for Seiko clocks sold by SEIKO Corporation of America is one (1) year from the date of purchase.

**Question: Where can I Have my clock repaired?**

Answer: A clock is a very sophisticated piece of precision equipment. Highly trained and skilled technicians, using special tools developed by Seiko, are required for its repair. We recommend our customers contact either of the two Seiko Authorized Service Centers; (SCA Service Center) New Jersey (201) 529-3316 or Puerto Rico (787) 750-7190.

You can also contact a Seiko Authorized Dealer for clock repairs. Refer to the “Find a Retailer” section of this website to identify locations.

For further information visit our Seiko Service Center Website at [SeikoServiceUSA.com](http://SeikoServiceUSA.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.