

Warranties

iRobot Cleaning Robot Limited Warranty

iRobot believes in and stands behind all of our products. That's why all robots purchased from our online store come with a 30-day, money-back satisfaction guarantee. In addition, we offer a limited warranty on all of our products. Here are the basic facts on how it works:

How long does the limited warranty last?

Roomba, Scooba, Braava, and Looj Series robots have a one-year, limited warranty for parts only, excluding the battery. Roomba, Scooba, Braava and Looj Series batteries have a six-month limited warranty, both when sold with the robot or as an accessory. All Mirra robots have a one-year, limited warranty for parts only. Remanufactured robots have a 90-day limited warranty for parts only, including the battery. All limited warranties begin on the date of purchase. For full details on your limited warranty, [click here](#).

Does the limited warranty depend on where I bought my cleaning robot?

Yes, the limited warranty is valid only on products bought through authorized resellers and used in North America. Buying through an unauthorized reseller or using a product outside of North America automatically voids the 30-day, money-back guarantee and limited warranty. Proof of purchase will be required prior to receiving limited warranty service.

Do I have to register my robot to activate the limited warranty?

Yes. Your robot's serial number must be registered to receive limited warranty service. [Register your robot now](#) or call us to register at 1.877.855.8593.

Is the limited warranty transferable with proof of purchase?

No, the iRobot limited warranty is not transferable. Once you register your robot, you are the only one who can request limited warranty service for the length of the limited warranty.

What is covered?

The iRobot limited warranty covers manufacturing defects in materials and workmanship that might occur during normal use of your robot. Consumable components like brushes and filters are not covered. Defects resulting from improper maintenance, unauthorized repairs or failure to follow operational instructions are just a few of the items not covered. Damage caused by the use of accessories and parts, including batteries, that were not manufactured by iRobot voids the limited warranty. For full details on your limited warranty, [click here](#).

What if I move overseas? Will my limited warranty still be valid?

No, both the 30-day, money-back guarantee and limited warranty are void if product is used outside North America.

So, if something that is covered does break, how do I get it fixed?

Just contact us to determine your problem and next steps. Return authorization is required. Replacement parts and products assume the remaining original limited warranty, or sixty (60) days, whichever is longer. All replaced parts and products become the property of iRobot

Corporation and must be returned to iRobot. To obtain limited warranty service, support or other information, please [email us](#) or call 877.855.8593.

How can I contact iRobot to get limited warranty service?

iRobot offers amazing support for all of our products. We know how to keep our robots happy (and how to fix them when they're not.) Our friendly service representatives are always just a phone call or click away.

Call toll-free: 1.877.855.8593

Technical Support and Service representatives are available Monday through Friday, 9am - 7pm (ET) and Saturday, 9am - 6pm (ET).

[Visit Home Robot Technical Support](#)

[Email Home Robot Technical Support](#)