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(Before you start using your adapter, disable all existing Bluetooth devices(both built-in and third party) from the Device Manager on Windows.

Note: To go to Device Manager: Right-click This PC or My Computer, select Manage, go to Device Manager and disable all existing Bluetooth devices.)

## I. Installation guide

**Most Win 8/10 It is plug and play and no need to install the driver**

1. Plug Bluetooth dongle into PC (Front USB port, if possible)
2. Wait about 5-10s until the Windows own driver is installed
3. Reboot computer, a Bluetooth icon will appear on the task tray

For Windows 7, Please refer to [Installation Manual](#), Download the driver at:

<https://drive.google.com/file/d/11sTBHYQjAcbMlzdJQriNHJ-MmMzkM9wx/view?usp=sharing>

## II. Pair With Your Bluetooth Devices

**For Windows 7**

1. Open **Start** menu to access **Devices and Printers**.
2. Select **Add Device** to choose the device that you want to pair with your computer.
3. Select the found-out device from the list and click **Next**.

(Note: Make sure your Bluetooth device is set to be discoverable)

4. Click **Finish** when completing the pairing.

(Note: During the pairing you may be prompted to enter the pairing code. You need to enter the identical code to both devices.)

**For Windows 10**

1. Open **Start** menu, type **Bluetooth** to access **Bluetooth settings**.
2. Click **Add Bluetooth or other device** to scan for Bluetooth devices.
3. Select your Bluetooth device from the list and follow the on screen instructions to complete pairing. (Note: Make sure your Bluetooth device is set to be discoverable)

## III. Uninstall Bluetooth Adapter's Driver

1. Go to **Start** menu, choose **All Programs** and find the model you want to uninstall.
2. You can also remove the driver from Windows Device Manager:
  - 2.1. Go to Windows Device Manager find the adapter.
  - 2.2. Right-click the adapter and select Uninstall.
  - 2.3. Follow the instructions to complete the uninstall.

## IV.FAQ

**Q1: What devices and systems does the product support?**

A1: Support for Windows 10/8/7, Not applicable for Mac OS, Linux, TV, Car

**Q2: Do I have to install the driver?**

A2: Plug and Play or Free Driver--Plug and play for Win 8/8.1/10

Driver required for Win7 and could be download from website free of charge

**Q3:What should I do if the Bluetooth icon doesn't appear?**

A3:Make sure you have turned on the Bluetooth in Windows settings.

**Q4: After the installation of the driver, if appear yellow exclamation mark or driver error.**

A4: Please open the "Device Manager" page and open the Bluetooth, right click on "Intel(R)Wireless Bluetooth"and select "Disable device"

**Q5: It can't search or pair to any Bluetooth device**

A5: 1.Click the Bluetooth icon,select more Bluetooth devices on the right, check "Allow Bluetooth devices to find this computer"

2.Restart the computer again and search for devices

**Q6: Computer can't recognizing the adapter**

A6: 1. USB port is broken,replace other USB ports

2. Check the driver if install correct.

3. Enable Bluetooth service function

**Q7: The adapter stops working after a while**

A7: Open the device manager and found Bluetooth,right click and "Update driver",Click "Search Automatically for Updated Windows Driver"

**Q8: A prompt appears during the installation process"Failed to complete installtion"**

A8: Please unzip it with the compression software after the complete download, and then install it

**Q9: Headphones connected but no sound output from computer**

A9: Please click the "sound icon/playback device" in the lower right corner of the desktop to set the Bluetooth headphones as the default output.

**Q10: Not as far as expected**

A10: Not to plug the bluetooth adapter in the back of the computer(Operation range can be affected by physical obstructions (walls, people, etc.), wireless interference (Wi-Fi routers, Wireless TV adapters, etc)