

Troubleshooting

- ▶ If you are having connection issues, please uninstall and reinstall the app, and restart your phone. Reset the Walabot by holding down the power button for 30 seconds. Make sure the blue light on the Walabot is on. If you have a VPN app, make sure it's turned off.
- ▶ If you are seeing no light at all, try pressing the power button again. You may need to charge your Walabot.
- ▶ If you are experiencing significant imaging issues, please uninstall and reinstall the app on your phone and restart your phone.
- ▶ You can reach Walabot support:
support@walabot.com



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