

All Smart Weigh products come with 2-year limited warranty. We want you to be happy with your products. and to rest assured knowing you are covered under a warranty! Smart Weigh Scales are warranted to the original owner for two years from the date of purchase for defects in material and workmanship under normal use and service. If your scale proves to be defective within one year of the purchase due to a manufacturer's defect, then follow the terms outlined below:

Pack your scale carefully to avoid damages in transit. This warranty will not apply to damages that occurred in the return transit.

This warranty will not cover any product that has been used for commercial purposes, rental use, or use that is not intended for this scale.

Smart Weigh will not be liable for any damages, losses, or inconveniences caused by user negligence, abuse, or use that is not in accordance with the product.

Smart Weigh is not responsible for any incidental or consequential damages of any nature resulting from the use of this product. Any liability shall not exceed the purchase price of this scale.

## Contact Us

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- Phone/Fax

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- Emails:  
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Send us your questions or comments and our customer care representative will respond within 24 hours.